Release Type and Definition

Dell EMC OpenManage Power Center is a power management solution for the data center. It enables you to monitor and manage power consumption and temperature in your data center through the management console.

Version

4.0 Rev.A00

Previous Version

3.2.0

Importance

OPTIONAL: Dell recommends the customer review specifics about the update to determine if it applies to your system. The update contains changes that impact only certain configurations, or provides new features that may/may not apply to your environment.

Platform(s) Affected

Following is the list of Dell platforms supported in this release of Power Center:

- Dell PowerEdge R310 Server
- Dell PowerEdge R410 Server
- Dell PowerEdge R515 Server
- Dell PowerEdge R610 Server
- Dell PowerEdge R710 Server
- Dell PowerEdge R715 Server
- Dell PowerEdge R810 Server
- Dell PowerEdge R815 Server
- Dell PowerEdge R910 Server
- Dell PowerEdge M610 Server
- Dell PowerEdge M610x Server
- Dell PowerEdge M710 Server
- Dell PowerEdge M710HD Server
- Dell PowerEdge M910 Server
- Dell PowerEdge T610 Server
- Dell PowerEdge T710 Server
- Dell PowerEdge FM120 Server
• Dell PowerEdge R320 Server
• Dell PowerEdge R420 Server
• Dell PowerEdge R520 Server
• Dell PowerEdge R620 Server
• Dell PowerEdge R720 Server
• Dell PowerEdge R720xd Server
• Dell PowerEdge R820 Server
• Dell PowerEdge R920 Server
• Dell PowerEdge M420 Server
• Dell PowerEdge M620 Server
• Dell PowerEdge M520 Server
• Dell PowerEdge T320 Server
• Dell PowerEdge T420 Server
• Dell PowerEdge T620 Server
• Dell PowerEdge R330 Server
• Dell PowerEdge R430 Server
• Dell PowerEdge R530 Server
• Dell PowerEdge R530XD Server
• Dell PowerEdge R630 Server
• Dell PowerEdge R630 Server
• Dell PowerEdge R730 Server
• Dell PowerEdge R730Xd Server
• Dell PowerEdge R830 Server
• Dell PowerEdge R930 Server
• Dell PowerEdge R640 Server
• Dell PowerEdge R740 Server
• Dell PowerEdge R740XD Server
• Dell PowerEdge R940 Server
• Dell PowerEdge M630 Server
• Dell PowerEdge M830 Server
• Dell PowerEdge T330 Server
• Dell PowerEdge T430 Server
• Dell PowerEdge T630 Server
• Dell PowerEdge FC430 Server
• Dell PowerEdge FC630 Server
• Dell PowerEdge FC830 Server
• Dell PowerEdge FD332 Server
• Dell PowerEdge C4130 Server
• Dell PowerEdge C6320 Server
• Dell PowerEdge C6420 Server
• Dell PowerEdge M1000e Enclosure
• Dell PowerEdge VRTX Enclosure
What is Supported

Hardware requirements

You must install Power Center on a system with at least:

- A dual-core processor of 2.6Ghz or higher
- 4GB RAM
- 60GB free space of hard drive
- Gigabit bandwidth of network infrastructure

Operating Systems

OpenManage Power Center supports the following operating systems:

- Microsoft Windows Server 2012 R2 Essentials Edition
- Microsoft Windows Server 2012 R2 Standard Edition
- Microsoft Windows Server 2012 R2 Datacenter Edition
- Microsoft Windows Server 2012 x64 Standard Edition
- Microsoft Windows Server 2012 x64 Data Center Edition
- Microsoft Windows Server 2012 x64 Essential Edition
- Microsoft Windows 8.1 Professional and Enterprise (x64 recommended)
- Red Hat Enterprise Linux Server 6.9 x86_64
- Red Hat Enterprise Linux Server 7.3 x86_64
- SUSE Linux Enterprise Server 11 SP4 x86_64
- SUSE Linux Enterprise Server 12 SP2 x86_64

Web Browsers

OpenManage Power Center supports the following web browsers:

- Mozilla Firefox Version 50, 51, and 52
- Google Chrome Version 55, 56, and 57
- Microsoft Edge
- Microsoft Internet Explorer Version 10 and 11

New in this release

- Support for 14th generation of PowerEdge and PowerEdge C servers.
- Support for Redfish Protocol on 13th and 14th generation of PowerEdge and Power Edge C servers.
- Support for Virtual Machine power mapping.
- Built-in support to monitor Non-Dell devices (third-party power monitoring).
- Improved usability experience of the Analysis tab.

Fixes

NA
Known Issues

Issue 1: On the Power Analysis page, the available power of a group is not displayed correctly when the rack’s peak power exceeds its allocated power.

Description: When the peak power consumption in the rack exceeds the power capacity, the available power capacity becomes a negative value. While calculating the available power capacity on the parent group it should be reduced in the total available power capacity. But in current OMPC code, the available power capacity is counted as 0.

Resolution: When the peak power exceeds power capacity, OMPC will send out critical event to remind the user about the abnormal case. The user has to increase the available power of the rack by editing the rack properties.

Issue 2: Power/temperature history data of last one hour time period is not updated.

Description: In all 30 minutes time zones (UST +30min, +1.30, +2.30, +3.30, and so on), the last one hour data cannot be updated. You have to wait till the second half of each hour to get the data. For example, you may have to wait till +3.00 to get the updated information, as it is not possible at +2.30 time period.

Resolution: If you are in the 30 minute time zone, it is recommended to wait till the second half of an hour to query the last one hour data.

Limitations

Issue 1: The power graph is blank while viewing the power (or temperature) history.

Description: When viewing the power history (or temperature) of a selected group in the 15 minute/1H window, the graph is blank.

Possible cause: OpenManage Power Center has just been installed and has not collected enough data to provide a power history graph.

Resolution or workaround: It is recommended to wait as OpenManage Power Center collects appropriate data to present the graph.

Issue 2: Getting Average inlet temperature events on an empty group. There is no device in the group, why is the event generated?

Description: The event is generated because you set the Min Warning threshold or Min critical Threshold values, but there are no devices present in the group. The temperature is reported as 0 in an empty group, and hence the event is generated.

Resolution or workaround: This is not a recommended practice. You should only set the temperature or power threshold on groups that contains devices.

Issue 3: Getting event Power returns to normal, but the server is in the lost connection state.

Description: I got an alert that the average power usage exceeds the set threshold, and then I got an alert that Power returns to normal, but when checking the server, I find that the server is in the lost connection state. What do I do now?

The reason you had a “Power returns to normal” message is because OpenManage Power Center cannot communicate with the server to collect power data on the power usage threshold due to the “lost connection” issue.

Resolution or workaround: The message is misleading; however, when getting the lost connection alert, Dell recommends that you analyze and re-establish the connection with OpenManage Power Center first. Once the server is connected, OpenManage Power Center collects the required power data and then reports the status or sends the appropriate event alert.

Issue 4: Though I have edited and saved the IPMI key, the next time I open the saved IPMI profile, the key is once again displayed as 0000...

Description: The key might have changed, and the you may have updated the value. However, while the display should read the value as xxxx..., as the key is encrypted, the encrypted key is instead displayed as 0000.... There is no difference between the display 0000.... and xxxx....

Resolution or workaround: N/A

Issue 5: OMPC does not provide a warning when I delete my own LDAP account.

Description: I logged into OpenManage Power Center with my LDAP account, and then deleted the LDAP account in the user management settings screen, but OpenManage Power Center did not provide a warning that was deleting the account I was using to log in.

To be fixed in the subsequent release which will have a warning message to ensure that you aware that you are deleting the current-user account.
Resolution or workaround: Log in or ask person with admin right account to log into OpenManage Power Center and create the account if in fact you made a mistake of deleting the account.

Issue 6: Server cannot edit the power policy on the enclosure M1000e/VRTX from static to dynamic.
Description: OMPC supports static power policy for M1000e/VRTX at the chassis level. Due to this, the option for selecting dynamic or static power policy is unavailable.
Resolution or workaround: Select Static power policy for M1000e/VRTX.

Issue 7: Device selection is lost when navigating to another page.
Description: This is a known limitation of the OMPC UI. The UI only focuses on the current page. Any actions such as edit or delete need to be taken on the current page for the selected devices. Otherwise, the selection will be lost when you navigate to the next page.
Resolution or workaround: Perform the recommended tasks on devices displayed one page at a time.

Issue 8: I get a network exception error when I am trying to log in with an LDAP user account.
Description: LDAP server configuration (see Settings > Directory) is required to log in with an LDAP user account. This issue could be caused by the network communication between LDAP and OMPC server during the authentication process.
Resolution or workaround: Check the LDAP configuration in OpenManage Power Center setting to make sure the IP address of LDAP server is correct.

Issue 9: The memory power is incorrect for some devices in power history window.
Description: The power history chart in device page shows abnormal reading/spikes in memory power.
Resolution or workaround: Update the iDRAC firmware to latest to solve this issue.

Issue 10: Power capability changed from Monitor and capping to None for T420 Server when we apply the the iDRAC firmware 2.10.10.10.
Description: Eventhough T420 server have the capping capability, it will change to None if we apply iDRAC firmware 2.10.10.10.
Resolution or workaround: Update the IDRAC firmware to latest to solve this issue.

Issue 11: Slot info of C6420 is not available if the device is discovered through Redfish protocol.
Description: If a C6420 server is added through Redfish protocol, there is no Redfish command to get its slot number in chassis.
Resolution or workaround: If you need to view the slot information, you can remove the device and re-discover the server through IPMI protocol.

Issue 12: Turning on “Lockdown mode” on 14G servers will impact OMPC functions of power capping and device location editing, if the server is discovered by Redfish protocol.
Description: 14th generation of PowerEdge servers provided a new switch “Lockdown mode” in iDRAC console. The “Lockdown mode” will lock down all write operation on the servers. Turning on “Lockdown mode” on 14G servers will impact OMPC functions of power capping and device location editing. These operations in OMPC will fail when the “Lockdown mode” is enabled.
Resolution or workaround: Turn-off the “Lockdown mode” in iDRAC console if you are discovering the server through Redfish protocol or remove the device and re-discover the server through IPMI protocol.

Installation Prerequisites

Dependencies

- Managed servers must have an Integrated Dell Remote Access Controller (iDRAC) 6, 7, or 8. It is recommended to use the latest version firmware.
- Power Distribution Unit (PDU) and Uninterruptible Power Supply (UPS) devices must comply with the Management Information Base (MIB) the vendor provides through SNMP interface.
- Devices must provide exclusive access for Power Center because the policies set on the devices from other management software affect the Power Center power control function.
- The Baseboard Management Controller (BMC) user, through which Power Center communicates with devices, must be a local user account whose roles include Administrator. The device must be configured to allow the Administrator to use at least one of the cipher suite levels 0–3, and enable the IPMI over LAN setting.
- The WSMAN user, through which Power Center communicates with the chassis, must be a local user with the Administrator role. The chassis must be configured to enable the Web Server service.
Installation Instructions

Download

1. Click the Download File link to download the file.
2. When the File Download window appears, click **Save** to save the file to your hard drive.

Extract Files

1. Browse to the location where the file is downloaded and double-click the new file to unzip the downloaded package.
2. Specify the location to unzip the files.
3. Click the unzip button to extract the files.

Installation

Browse to the location where the files are unzipped and run the application.