Notes, cautions, and warnings

**NOTE**: A NOTE indicates important information that helps you make better use of your product.

**CAUTION**: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

**WARNING**: A WARNING indicates a potential for property damage, personal injury, or death.
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The Dell EMC PowerEdge T640 is a dual-socket, 5U rackable tower server that supports up to:

- Two Intel Xeon Scalable processors
- 24 DIMM slots (support for DDR4 RDIMM, LR-DIMM) or 12 NVDIMM-N (one DiMM per channel) are supported
- Nine PCIe Gen 3 expansion cards, including a dedicated PERC slot
- Four GPUs
- Two hot swappable power supply units
- Drive configurations:
  - 8 x 3.5-inch or 8 x 2.5 inch (in 3.5 inch carrier) SAS/SATA/SSD drives
  - 18 x 3.5-inch SAS/SATA/SSD drives
  - 16 x 2.5-inch SAS/SATA/SSD drives
  - 16 x 2.5-inch SAS/SATA/SSD drives with 8 x NVME drives
  - 32 x 2.5-inch SAS/SATA/SSD drives
Technical specifications

The technical and environmental specifications of your system are outlined in this section.

Topics:

• Chassis dimensions
• Chassis weight
• Processor specifications
• Supported operating systems
• Cooling fan specifications
• PSU specifications
• System battery specifications
• Expansion bus specifications
• Memory specifications
• Storage controller specifications
• Drive specifications
• Ports and connectors specifications
• Video specifications
• Environmental specifications
Chassis dimensions

Figure 1. Dimensions of the Dell EMC PowerEdge T640 system

Table 1. The dimensions of the Dell EMC PowerEdge T640 system

<table>
<thead>
<tr>
<th>Xa</th>
<th>Xb</th>
<th>Ya</th>
<th>Yb</th>
<th>Yc</th>
<th>Za (with bezel)</th>
<th>Zb</th>
<th>Zc</th>
</tr>
</thead>
<tbody>
<tr>
<td>304.5 mm</td>
<td>217.9 mm</td>
<td>434.5 mm</td>
<td>443.5 mm</td>
<td>471.5 mm</td>
<td>15.9 mm</td>
<td>659.9 mm</td>
<td>692.8 mm</td>
</tr>
<tr>
<td>(11.99 inches)</td>
<td>(8.57 inches)</td>
<td>(17.10 inches)</td>
<td>(17.46 inches)</td>
<td>(18.56 inches)</td>
<td>(0.62 inches)</td>
<td>(25.98 inches)</td>
<td>(27.27 inches)</td>
</tr>
</tbody>
</table>

Chassis weight

Table 2. Chassis weight

<table>
<thead>
<tr>
<th>System</th>
<th>Maximum weight (with all hard drives/SSDs)</th>
</tr>
</thead>
<tbody>
<tr>
<td>32 x 2.5-inch</td>
<td>42.36 Kg (93.38 lb)</td>
</tr>
<tr>
<td>18 x 3.5-inch</td>
<td>49.65 Kg (109.45 lb)</td>
</tr>
</tbody>
</table>

Processor specifications

The Dell EMC PowerEdge T640 system supports up to two Intel Xeon Scalable processors, up to 28 cores per processor.
Supported operating systems

The PowerEdge T640 system supports the following operating systems:

- Canonical Ubuntu LTS
- Citrix XenServer
- Microsoft Windows Server with Hyper-V
- Red Hat Enterprise Linux
- SUSE Linux Enterprise Server
- VMware ESXi

For more information on the specific versions and additions, see https://www.dell.com/support/home/Drivers/SupportedOS/poweredge-t640.

Cooling fan specifications

The cooling fans are integrated into the system to dissipate the heat generated by the functioning of the system. These fans provide cooling for the processors, expansion cards, and memory modules.

Your system supports a total of eight fans, including six hot-swappable fans and two external fans. Two hot-swappable fans are mounted in rear side of the air shroud. The other four hot-swappable (middle) fans are mounted in the fan assembly that is located in the chassis between the hard drive bay and the processors. The two external fans are mounted on the outside of the chassis for GPU configurations. There are two additional fans integrated in the power supplies to cool the power supplies and provide additional cooling for the whole system.

The below listed configurations, features, and the PCIe expansion cards are supported only with the four hot-swappable (middle) fans installed:

- Fan redundancy
- Fresh air condition
- NVMe/PCIe SSD
- 3.5 inch x 18 hard drives chassis
- Mellanox CX4 DP 100 Gb QSFP NIC (0272F)
- Mellanox CX4 DP 100 Gb NIC (06BF2)
- Mellanox CX4 SP 100 Gb NIC (6W1HY)
- Mellanox DP 40 Gb QSFP NIC (C8Y42)
- Intel GP 10 Gb Base-T NIC (K5V44)
- Solarflare Sunspot DP 10Gb NIC (NPHCM)
- Solarflare Nova DP 10Gb NIC (WY7T5)
- Qlogic DP 10Gb V1 NIC (VCXN5)

Listed below are the restrictions for fan redundancy:

- GPGPU configurations are not supported at 35deg. C of ambient or above.
- Mellanox 100G NICs are not supported.

For information on the restriction for fresh air condition, see the Expanded operating temperature restrictions topic in the Technical Specification section.

PSU specifications

The Dell EMC PowerEdge T640 system supports up to two AC or DC redundant power supply units (PSUs).
### Table 3. PSU specifications

<table>
<thead>
<tr>
<th>PSU</th>
<th>Class</th>
<th>Heat dissipation (maximum)</th>
<th>Frequency</th>
<th>Voltage</th>
<th>Current</th>
</tr>
</thead>
<tbody>
<tr>
<td>495 W AC</td>
<td>Platinum</td>
<td>1908 BTU/hr</td>
<td>50/60 Hz</td>
<td>100–240 V AC, autoranging</td>
<td>6.5 A–3 A</td>
</tr>
<tr>
<td>750 W AC</td>
<td>Platinum</td>
<td>2891 BTU/hr</td>
<td>50/60 Hz</td>
<td>100–240 V AC, autoranging</td>
<td>10 A–5 A</td>
</tr>
<tr>
<td>750 W AC</td>
<td>Titanium</td>
<td>2843 BTU/hr</td>
<td>50/60 Hz</td>
<td>200–240 V AC, autoranging</td>
<td>5 A</td>
</tr>
<tr>
<td>750 W DC</td>
<td>Platinum</td>
<td>2891 BTU/hr</td>
<td>-</td>
<td>240 V DC, autoranging</td>
<td>4.5 A</td>
</tr>
<tr>
<td>1100 W AC</td>
<td>Platinum</td>
<td>4100 BTU/hr</td>
<td>50/60 Hz</td>
<td>100–240 V AC, autoranging</td>
<td>12 A–6.5 A</td>
</tr>
<tr>
<td>1100 W DC</td>
<td>Gold</td>
<td>4416 BTU/hr</td>
<td>-</td>
<td>– (48–60) V DC, autoranging</td>
<td>32 A</td>
</tr>
<tr>
<td>1600 W AC</td>
<td>Platinum</td>
<td>6000 BTU/hr</td>
<td>50/60 Hz</td>
<td>100–240 V AC, autoranging</td>
<td>10 A</td>
</tr>
<tr>
<td>2000 W AC</td>
<td>Platinum</td>
<td>7500 BTU/hr</td>
<td>50/60 Hz</td>
<td>100–240 V AC, autoranging</td>
<td>11.5 A</td>
</tr>
<tr>
<td>2400 W AC</td>
<td>Platinum</td>
<td>9000 BTU/hr</td>
<td>50/60 Hz</td>
<td>100–240 V AC, autoranging</td>
<td>16 A</td>
</tr>
</tbody>
</table>

**NOTE:** Heat dissipation is calculated using the PSU wattage rating.

**NOTE:** This system is also designed to connect to the IT power systems with a phase-to-phase voltage not exceeding 240 V.

**NOTE:** If a system with 2400 W AC PSU operates at low line 100–120 V AC, then the power rating per PSU is derated to 1400 W.

**NOTE:** If a system with 2000 W AC PSU operates at low line 100–120 V AC, then the power rating per PSU is derated to 1000 W.

**NOTE:** If a system with 1600 W AC PSU operates at low line 100–120 V AC, then the power rating per PSU is derated to 800 W.

**NOTE:** If a system with 1100 W AC PSU operates at low line 100–120 V AC, then the power rating per PSU is derated to 1050 W.

### System battery specifications

The Dell EMC PowerEdge T640 system supports CR 2032 3.0-V lithium coin cell system battery.

### Expansion bus specifications

The Dell EMC PowerEdge T640 system supports PCI express (PCIe) generation 3 and 2 expansion cards. The following table describes the supported expansion cards:

#### Table 4. Supported PCIe express generation 3 expansion cards

<table>
<thead>
<tr>
<th>PCIe Slot</th>
<th>Processor Connection</th>
<th>Height</th>
<th>Length</th>
<th>Link Width</th>
<th>Slot Width</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 (Internal PERC/HBA Slot)</td>
<td>Processor 1</td>
<td>Full Height</td>
<td>Half Length</td>
<td>x8</td>
<td>x8</td>
</tr>
<tr>
<td>1 (Gen3)</td>
<td>Processor 1</td>
<td>Full Height</td>
<td>Full Length</td>
<td>x16</td>
<td>x16</td>
</tr>
<tr>
<td>2 (Gen3)</td>
<td>Processor 1</td>
<td>Full Height</td>
<td>Full Length</td>
<td>x4</td>
<td>x8</td>
</tr>
<tr>
<td>3 (Gen3)</td>
<td>Processor 1</td>
<td>Full Height</td>
<td>Full Length</td>
<td>x16</td>
<td>x16</td>
</tr>
<tr>
<td>4 (Gen3)</td>
<td>Processor 2</td>
<td>Full Height</td>
<td>Half Length</td>
<td>x8</td>
<td>x8</td>
</tr>
<tr>
<td>5 (Gen3)</td>
<td>Processor 2</td>
<td>Full Height</td>
<td>Full Length</td>
<td>x4</td>
<td>x8</td>
</tr>
<tr>
<td>6 (Gen3)</td>
<td>Processor 2</td>
<td>Full Height</td>
<td>Full Length</td>
<td>x16</td>
<td>x16</td>
</tr>
</tbody>
</table>
### PCIe Slot Connections

<table>
<thead>
<tr>
<th>PCIe Slot</th>
<th>Processor Connection</th>
<th>Height</th>
<th>Length</th>
<th>Link Width</th>
<th>Slot Width</th>
</tr>
</thead>
<tbody>
<tr>
<td>7 (Gen3)</td>
<td>Processor 2</td>
<td>Full Height</td>
<td>Full Length</td>
<td>x8</td>
<td>x8</td>
</tr>
<tr>
<td>8 (Gen3)</td>
<td>Processor 2</td>
<td>Full Height</td>
<td>Full Length</td>
<td>x16</td>
<td>x16</td>
</tr>
</tbody>
</table>

**NOTE:** To use PCIe slots 4, 5, 6, 7, and 8 both the processors must be installed.

**NOTE:** The expansion card slots are not hot-swappable.

### Memory specifications

**Table 5. Memory specifications**

<table>
<thead>
<tr>
<th>DIMM type</th>
<th>DIMM rank</th>
<th>DIMM capacity</th>
<th>Single processor</th>
<th>Dual processors</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Minimum RAM</td>
<td>Maximum RAM</td>
</tr>
<tr>
<td>Single rank</td>
<td>8 GB</td>
<td>8 GB</td>
<td>16 GB</td>
<td>16 GB</td>
</tr>
<tr>
<td>RDIMM</td>
<td>Single rank</td>
<td>16 GB</td>
<td>16 GB</td>
<td>192 GB</td>
</tr>
<tr>
<td></td>
<td>Dual rank</td>
<td>32 GB</td>
<td>32 GB</td>
<td>384 GB</td>
</tr>
<tr>
<td>LRDIMM</td>
<td>Quad rank</td>
<td>64 GB</td>
<td>64 GB</td>
<td>768 GB</td>
</tr>
<tr>
<td></td>
<td>Octal rank</td>
<td>128 GB</td>
<td>128 GB</td>
<td>1536 GB</td>
</tr>
<tr>
<td>NVDIMM-N</td>
<td>Single rank</td>
<td>16 GB</td>
<td>Not supported with single processor</td>
<td>Not supported with single processor</td>
</tr>
</tbody>
</table>

**NOTE:** 8 GB RDIMMs and NVDIMM-N must not be mixed.

**NOTE:** A minimum of two processors are required for any configuration that supports NVDIMM-N DIMMs.

### Storage controller specifications

The Dell EMC PowerEdge T640 system supports:

- **Internal controllers:** PERC H730P, H740P, HBA330, H330, Software RAID (SWRAID) S140
- **External PERC (RAID):** H840
- **External HBAs (non-RAID):** 12 Gbps SAS HBA
- **Boot Optimized Storage Subsystem:** HWRAID 2 x M.2 SSDs 120GB or 240GB

### Drive specifications

#### Hard drives

The Dell EMC PowerEdge T640 system supports:

Backplane configuration options:

- 8 x 3.5-inch SAS, SATA, Near-Line SAS, SSD
- 16 x 2.5-inch SAS, SATA, Near-Line SAS, SSD, NVMe drives
- 18 x 3.5-inch SAS, SATA, Near-Line SAS, SSD
• 32 x 2.5-inch SAS, SATA, Near-Line SAS, SSD
• SW RAID on 3.5-inch SAS, SATA, Near-Line SAS, SSD
• 8 x NVMe drive

Internal hard drive bay and hot-plug backplane:

• Up to 8 x 3.5-inch SAS, SATA, Near-Line SAS, SSD drives
• Up to 16 x 2.5-inch SAS, SATA, Near-Line SAS, SSD, NVMe drives with optional flex bay
• Up to 18 x 3.5-inch SAS, SATA, Near-Line SAS, SSD drives without optional flex bay
• Up to 32 x 2.5-inch SAS, SATA, Near-Line SAS, SSD drives with optional flex bay

Optical drive

The Dell EMC PowerEdge T640 system supports one optional slim SATA DVD-ROM drive or DVD +/-RW drive.

Ports and connectors specifications

USB ports

The Dell EMC PowerEdge T640 system supports the following USBs.

<table>
<thead>
<tr>
<th>System</th>
<th>Front panel</th>
<th>Back panel</th>
<th>Internal</th>
</tr>
</thead>
<tbody>
<tr>
<td>PowerEdge T640</td>
<td>• One USB 2.0 compliant port and one USB 3.0 compliant port</td>
<td>Six USB ports</td>
<td>One USB 3.0 compliant port</td>
</tr>
<tr>
<td></td>
<td>• One iDRAC USB MGMT port (USB 2.0)</td>
<td>• Four USB 3.0 compliant ports</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Two USB 2.0 compliant ports</td>
<td></td>
</tr>
</tbody>
</table>

NIC ports

The Dell EMC PowerEdge T640 system supports two onboard Network Interface Controller (NIC) ports on the back panel, which is available in the following NIC configurations:

• Two 10 Gbps

**NOTE:** The LOM (Broadcom 57416) is compatible with 10GBASE-T IEEE 802.3an and 1000 BASE-T IEEE 802.3ab.

VGA ports

The Video Graphic Array (VGA) port enables you to connect the system to a VGA display. The Dell EMC PowerEdge T640 system supports two 15-pin VGA ports on the front and back panels.

**NOTE:** The front VGA port is available only with the rack configuration.
Serial connector

The Dell EMC PowerEdge T640 system supports one serial connector on the back panel, which is a 9-pin connector, Data Terminal Equipment (DTE), 16550-compliant.

Internal Dual SD Module with vFlash card

The Dell EMC PowerEdge T640 system supports Internal Dual SD module (IDSDM) and vFlash card. In 14th generation of PowerEdge servers, IDSDM and vFlash card are combined into a single card module, and are available in anyone of these configurations:

- vFlash
- vFlash and IDSDM

The IDSDM/vFlash module sits in the back of the system, in a Dell-proprietary slot. The IDSDM/vFlash module supports three micro SD cards (two cards for IDSDM and one card for vFlash). The micro SD cards capacity for IDSDM are 16/32/64 GB while for vFlash the microSD card capacity is 16 GB.

1. **NOTE**: The write-protect switch is on the IDSDM or vFlash module.
2. **NOTE**: The IDSDM supports only Micro SD cards.

Video specifications

The Dell EMC PowerEdge T640 system supports integrated Matrox G200eW3 graphics controller with 16 MB of video frame buffer.

### Table 7. Supported video resolution options

<table>
<thead>
<tr>
<th>Resolution</th>
<th>Refresh rate (Hz)</th>
<th>Color depth (bits)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1024 x 768</td>
<td>60</td>
<td>8, 16, 32</td>
</tr>
<tr>
<td>1280 x 800</td>
<td>60</td>
<td>8, 16, 32</td>
</tr>
<tr>
<td>1280 x 1024</td>
<td>60</td>
<td>8, 16, 32</td>
</tr>
<tr>
<td>1360 x 768</td>
<td>60</td>
<td>8, 16, 32</td>
</tr>
<tr>
<td>1440 x 900</td>
<td>60</td>
<td>8, 16, 32</td>
</tr>
<tr>
<td>1600 x 900</td>
<td>60</td>
<td>8, 16, 32</td>
</tr>
<tr>
<td>1600 x 1200</td>
<td>60</td>
<td>8, 16, 32</td>
</tr>
<tr>
<td>1680 x 1050</td>
<td>60</td>
<td>8, 16, 32</td>
</tr>
<tr>
<td>1920 x 1080</td>
<td>60</td>
<td>8, 16, 32</td>
</tr>
<tr>
<td>1920 x 1200</td>
<td>60</td>
<td>8, 16, 32</td>
</tr>
</tbody>
</table>

1. **NOTE**: 1920 x 1080 and 1920 x 1200 resolutions are only supported in reduced blanking mode.

Environmental specifications

1. **NOTE**: For additional information about environmental certifications, please refer to the Product Environmental Datasheet located with the Manuals & Documents on Dell.com/poweredgemanuals
### Table 8. Temperature specifications

<table>
<thead>
<tr>
<th>Temperature</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage</td>
<td>–40°C to 65°C (–40°F to 149°F)</td>
</tr>
<tr>
<td>Continuous operation (for altitude less than 950 m or 3117 ft)</td>
<td>10°C to 35°C (50°F to 95°F) with no direct sunlight on the equipment.</td>
</tr>
<tr>
<td>Fresh air</td>
<td>For information about fresh air, see Expanded Operating Temperature section.</td>
</tr>
<tr>
<td>Maximum temperature gradient (operating and storage)</td>
<td>20°C/h (68°F/h)</td>
</tr>
</tbody>
</table>

### Table 9. Relative humidity specifications

<table>
<thead>
<tr>
<th>Relative humidity</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage</td>
<td>5% to 95% RH with 33°C (91°F) maximum dew point. Atmosphere must be non-condensing at all times.</td>
</tr>
<tr>
<td>Operating</td>
<td>10% to 80% relative humidity with 29°C (84.2°F) maximum dew point.</td>
</tr>
</tbody>
</table>

### Table 10. Maximum vibration specifications

<table>
<thead>
<tr>
<th>Maximum vibration</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating</td>
<td>0.26 G&lt;sub&gt;rms&lt;/sub&gt; at 5 Hz to 350 Hz (all operation orientations).</td>
</tr>
<tr>
<td>Storage</td>
<td>1.88 G&lt;sub&gt;rms&lt;/sub&gt; at 10 Hz to 500 Hz for 15 min (all six sides tested).</td>
</tr>
</tbody>
</table>

### Table 11. Maximum shock specifications

<table>
<thead>
<tr>
<th>Maximum vibration</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating</td>
<td>Six consecutively executed shock pulses in the positive and negative x, y, and z axes</td>
</tr>
<tr>
<td>Storage</td>
<td>Six consecutively executed shock pulses in the positive and negative x, y, and z axes (one pulse on each side of the system) of 71 G for up to 2 ms.</td>
</tr>
</tbody>
</table>

### Table 12. Maximum altitude specifications

<table>
<thead>
<tr>
<th>Maximum altitude</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating</td>
<td>3048 m (10,000 ft)</td>
</tr>
<tr>
<td>Storage</td>
<td>12,000 m (39,370 ft)</td>
</tr>
</tbody>
</table>

### Table 13. Operating temperature de-rating specifications

<table>
<thead>
<tr>
<th>Operating temperature de-rating</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to 35°C (95°F)</td>
<td>Maximum temperature is reduced by 1°C/300 m (1°F/547 ft) above 950 m (3,117 ft).</td>
</tr>
<tr>
<td>35°C to 40°C (95°F to 104°F)</td>
<td>Maximum temperature is reduced by 1°C/175 m (1°F/319 ft) above 950 m (3,117 ft).</td>
</tr>
</tbody>
</table>
Operating temperature de-rating

<table>
<thead>
<tr>
<th>Operating temperature de-rating</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>40°C to 45°C (104°F to 113°F)</td>
<td>Maximum temperature is reduced by 1°C/125 m (1°F/228 ft) above 950 m (3,117 ft).</td>
</tr>
</tbody>
</table>

Standard operating temperature

Table 14. Standard operating temperature specifications

<table>
<thead>
<tr>
<th>Standard operating temperature</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Continuous operation (for altitude less than 950 m or 3,117 ft)</td>
<td>10°C to 35°C (50°F to 95°F) with no direct sunlight on the equipment.</td>
</tr>
</tbody>
</table>

Expanded operating temperature

Table 15. Expanded operating temperature specifications

<table>
<thead>
<tr>
<th>Expanded operating temperature</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Continuous operation</td>
<td>5°C to 40°C at 5% to 85% RH with 29°C dew point.</td>
</tr>
</tbody>
</table>

**NOTE:** Outside the standard operating temperature (10°C to 35°C), the system can operate continuously in temperatures as low as 5°C and as high as 40°C.

For temperatures between 35°C and 40°C, de-rate maximum allowable temperature by 1°C per 175 m above 950 m (1°F per 319 ft).

≤ 1% of annual operating hours

<table>
<thead>
<tr>
<th>expanded operating temperature</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>–5°C to 45°C at 5% to 90% RH with 29°C dew point.</td>
<td><strong>NOTE:</strong> Outside the standard operating temperature (10°C to 35°C), the system can operate down to –5°C or up to 45°C for a maximum of 1% of its annual operating hours.</td>
</tr>
</tbody>
</table>

For temperatures between 40°C and 45°C, de-rate maximum allowable temperature by 1°C per 125 m above 950 m (1°F per 228 ft).

**NOTE:** When operating in the expanded temperature range, system performance may be impacted.

**NOTE:** When operating in the expanded temperature range, ambient temperature warnings maybe reported in the System Event Log.

Expanded operating temperature restrictions and Fresh Air restrictions

- Six hot swappable fans (standard fans) are required.
- Two PSUs in redundancy mode are required, but PSU failure is not supported.
- 3.5-inch x 18 hard drives is not supported.
- NVMe or PCIe SSD is not supported.
- GPGPU is not supported.
- Processor > 165 W is not supported.
- Internal TBU (tape backup drive) is not supported.
- Non-Dell qualified peripheral cards are not supported.
- Peripheral cards consuming greater than 25 W are not supported.
- 128 GB LRDIMM is supported.
- NVDIMM is not supported.
- Mellanox 100 GB, Mellanox Navi DP/SP, Intel FortPond Solarflare Nova, Solarflare Sunspot are not supported.

**Particulate and gaseous contamination specifications**

The following table defines the limitations that help avoid any equipment damage or failure from particulate and gaseous contamination. If the levels of particulate or gaseous pollution exceed the specified limitations and result in equipment damage or failure, you may need to rectify the environmental conditions. Remediation of environmental conditions is the responsibility of the customer.

**Table 16. Particulate contamination specifications**

<table>
<thead>
<tr>
<th>Particulate contamination</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Air filtration</td>
<td>Data center air filtration as defined by ISO Class 8 per ISO 14644-1 with a 95% upper confidence limit.</td>
</tr>
</tbody>
</table>

NOTE: The ISO Class 8 condition applies to data center environments only. This air filtration requirement does not apply to IT equipment designed to be used outside a data center, in environments such as an office or factory floor.

NOTE: Air entering the data center must have MERV11 or MERV13 filtration.

Conductive dust Air must be free of conductive dust, zinc whiskers, or other conductive particles.

NOTE: This condition applies to data center and non-data center environments.

Corrosive dust

- Air must be free of corrosive dust.
- Residual dust present in the air must have a deliquescent point less than 60% relative humidity.

NOTE: This condition applies to data center and non-data center environments.

**Table 17. Gaseous contamination specifications**

<table>
<thead>
<tr>
<th>Gaseous contamination</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Copper coupon corrosion rate</td>
<td>&lt;300 Å/month per Class G1 as defined by ANSI/ISA71.04-2013.</td>
</tr>
<tr>
<td>Silver coupon corrosion rate</td>
<td>&lt;200 Å/month as defined by ANSI/ISA71.04-2013.</td>
</tr>
</tbody>
</table>

NOTE: Maximum corrosive contaminant levels measured at ≤50% relative humidity.
Getting help

Topics:

• Contacting Dell EMC
• Documentation feedback
• Accessing system information by using QRL
• Receiving automated support with SupportAssist
• Recycling or End-of-Life service information

Contacting Dell EMC

Dell EMC provides several online and telephone based support and service options. If you do not have an active internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell EMC product catalog. Availability varies by country and product, and some services may not be available in your area. To contact Dell EMC for sales, technical assistance, or customer service issues:

1 Go to Dell.com/support/home.
2 Select your country from the drop-down menu on the lower right corner of the page.
3 For customized support:
   a Enter your system Service Tag in the Enter your Service Tag field.
   b Click Submit.
      The support page that lists the various support categories is displayed.
4 For general support:
   a Select your product category.
   b Select your product segment.
   c Select your product.
      The support page that lists the various support categories is displayed.
5 For contact details of Dell EMC Global Technical Support:
   a Click Global Technical Support.
   b The Contact Technical Support page is displayed with details to call, chat, or e-mail the Dell EMC Global Technical Support team.

Documentation feedback

You can rate the documentation or write your feedback on any of our Dell EMC documentation pages and click Send Feedback to send your feedback.

Accessing system information by using QRL

You can use the Quick Resource Locator (QRL) located on the information tag in the front of the T640, to access the information about the Dell EMC PowerEdge T640.

Prerequisites
Ensure that your smartphone or tablet has the QR code scanner installed.
The QRL includes the following information about your system:

- How-to videos
- Reference materials, including the Installation and Service Manual, and mechanical overview
- Your system service tag to quickly access your specific hardware configuration and warranty information
- A direct link to Dell to contact technical assistance and sales teams

Steps
1. Go to Dell.com/qrl and navigate to your specific product or
2. Use your smartphone or tablet to scan the model-specific Quick Resource (QR) code on your system or in the Quick Resource Locator section.

Quick Resource Locator for PowerEdge T640

Receiving automated support with SupportAssist

Dell EMC SupportAssist is an optional Dell EMC Services offering that automates technical support for your Dell EMC server, storage, and networking devices. By installing and setting up a SupportAssist application in your IT environment, you can receive the following benefits:

- Automated issue detection — SupportAssist monitors your Dell EMC devices and automatically detects hardware issues, both proactively and predictively.
- Automated case creation — When an issue is detected, SupportAssist automatically opens a support case with Dell EMC Technical Support.
- Automated diagnostic collection — SupportAssist automatically collects system state information from your devices and uploads it securely to Dell EMC. This information is used by Dell EMC Technical Support to troubleshoot the issue.
- Proactive contact — A Dell EMC Technical Support agent contacts you about the support case and helps you resolve the issue.

The available benefits vary depending on the Dell EMC Service entitlement purchased for your device. For more information about SupportAssist, go to Dell.com/supportassist.

Recycling or End-of-Life service information

Take back and recycling services are offered for this product in certain countries. If you want to dispose of system components, visit Dell.com/recyclingworldwide and select the relevant country.