Notes, cautions, and warnings

⚠️ NOTE: A NOTE indicates important information that helps you make better use of your product.

⚠️ CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

⚠️ WARNING: A WARNING indicates a potential for property damage, personal injury, or death.
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Dell PowerEdge R530 system overview

The Dell PowerEdge R530 is a rack server that supports up to:

- Two processors based on the Intel Xeon E5-2600 v3 or E5-2600 v4 product family
- 12 DIMMs
- Eight drive bays for hard drives or SSDs

The PowerEdge R530 system is available in the following configurations:

- Redundant power supply configuration
- Non-redundant power supply configuration

Topics:

- Supported configurations for the R530 system
- Front panel features
- Back panel features
- Diagnostic Indicators
- Locating Service Tag of your system

Supported configurations for the R530 system

The Dell PowerEdge R530 system supports the following configurations:
Figure 1. Supported configurations for the PowerEdge R530 system

- AC PSU: 450 W, 495 W, 750 W, 1100 W
- DC PSU: 750 W (For China only)
- RDIMM, up to 32 GB
- DIMM size, 1 or 2 DPC, single- or dual-rank, operating frequency up to 2400 MT/s at 1.2 V
- Two Xeon E5-2600 v4 or E5-2600 v3 processors
- Hard drives/SSDs
- 8x3.5 inch hard drives
- SATA DVD drive
- SATA DVD-ROM drive or DVD+/-RW drive
Front panel features

The front panel provides access to the features available on the front of the server, such as the power button, NMI button, system identification tag, system identification button, and USB and VGA ports. The diagnostic LEDs or the LCD panel is prominently located on the front panel. The hot swappable hard drives are accessible from the front panel.

3.5-inch or 2.5-inch (in a hybrid drive carrier) hot swappable hard drives

![Figure 2. 3.5-inch or 2.5-inch (in a hybrid drive carrier) hot swappable hard drives](image)

1. Power button
2. NMI button
3. System identification button
4. Video connector
5. LCD menu buttons
6. LCD panel
7. USB management port or iDRAC Direct
8. USB connector
9. Information tag
10. Optical drive (optional)
11. Hard drive or SSD bay

Table 1. 3.5-inch or 2.5-inch (in a hybrid drive carrier) hot swappable hard drives

<table>
<thead>
<tr>
<th>Item</th>
<th>Indicator, Button, or Connector</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Power-on indicator, power button</td>
<td><img src="image" alt="Power-on indicator" /></td>
<td>Press the power button to turn the system on or off. The indicator on the button indicates if the system is on or off. <strong>NOTE:</strong> To gracefully shut down an ACPI-compliant operating system, press the power button.</td>
</tr>
<tr>
<td>2</td>
<td>NMI button</td>
<td><img src="image" alt="NMI button" /></td>
<td>Press the NMI button to troubleshoot software and device driver errors when running certain operating systems. Use the end of a paper clip to press the NMI button. <strong>NOTE:</strong> Use the NMI button only if directed to do so by qualified support personnel or by the operating system documentation.</td>
</tr>
</tbody>
</table>
| 3    | System identification button     | ![System identification button](image) | Press the system ID button:  
  - To locate a particular system within a rack.  
  - To turn the system ID on or off.  
To reset iDRAC, press and hold the button for more than 15 seconds. **NOTE:** To reset iDRAC using system ID, ensure that the system ID button is enabled in the iDRAC setup. |
<table>
<thead>
<tr>
<th>Item</th>
<th>Indicator, Button, or Connector</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>Video connector</td>
<td>🎞</td>
<td>Use the video/VGA port to connect a display to the system. For more information about the supported video/VGA port, see the Technical specifications section.</td>
</tr>
<tr>
<td>5</td>
<td>LCD menu buttons</td>
<td></td>
<td>Press the LCD menu buttons to navigate the control panel LCD menu.</td>
</tr>
<tr>
<td>6</td>
<td>LCD panel</td>
<td></td>
<td>Displays system ID, status information, and system error messages. For more information, see the LCD panel section.</td>
</tr>
<tr>
<td>7</td>
<td>USB management port/iDRAC Direct</td>
<td>📷</td>
<td>The USB management port is USB 2.0 compliant. Enables you to connect USB devices to the system or provides access to the iDRAC Direct features. For more information, see the Integrated Dell Remote Access Controller User’s Guide at Dell.com/idracmanuals.</td>
</tr>
<tr>
<td>8</td>
<td>USB connector</td>
<td>📷</td>
<td>Enables you to connect USB devices to the system. The ports are USB 2.0 compliant.</td>
</tr>
<tr>
<td>9</td>
<td>Information tag</td>
<td></td>
<td>Displays system information such as service tag, NIC, and MAC address.</td>
</tr>
<tr>
<td>10</td>
<td>Optical drive (optional)</td>
<td></td>
<td>One optional SATA DVD-ROM drive or DVD+/-RW drive.</td>
</tr>
<tr>
<td>11</td>
<td>Hard drive or SSDs bay</td>
<td></td>
<td>Up to eight 3.5-inch or 2.5-inch (in a hybrid drive carrier) hot swappable hard drives.</td>
</tr>
</tbody>
</table>

**NOTE:** If the system stops responding during POST, press and hold the system ID button (for more than five seconds) to enter the BIOS progress mode.

**LCD panel**

The LCD panel of your system provides system information, status, and error messages to indicate if the system is functioning correctly or if the system needs attention. For more information about error messages, see the Dell Event and Error Messages Reference Guide at Dell.com/openmanagemanuals > OpenManage software.

- The LCD backlight turns blue during normal operating conditions.
- When the system needs attention, the LCD turns amber, and displays an error code followed by descriptive text.

**NOTE:** If the system is connected to a power source and an error is detected, the LCD turns amber regardless of whether the system is turned on or off.

- The LCD backlight is turned off when the system is in standby mode and can be turned on by pressing either the Select, Left, or Right button on the LCD panel.
- The LCD backlight remains off if LCD messaging is turned off using the iDRAC utility, the LCD panel, or other tools.

![Figure 3. LCD panel features](image)

**Table 2. LCD panel features**

<table>
<thead>
<tr>
<th>Item</th>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Left</td>
<td>Moves the cursor back in one-step increments.</td>
</tr>
</tbody>
</table>
**Item** | **Button** | **Description**
---|---|---
2 | Select | Selects the menu item highlighted by the cursor.
3 | Right | Moves the cursor forward in one-step increments.
| | During message scrolling: | • Press and hold the button to increase scrolling speed.
| | | • Release the button to stop.

**NOTE:** The display stops scrolling when the button is released. After 45 seconds of inactivity the display starts scrolling.

**Viewing Home screen**

The Home screen displays user-configurable information about the system. This screen is displayed during normal system operation when there are no status messages or errors. When the system is in standby mode, the LCD backlight turns off after a few minutes of inactivity, if there are no error messages.

**Steps**

1. To view the Home screen, press one of the three navigation buttons (Select, Left, or Right).
2. To navigate to the Home screen from another menu, complete the following steps:
   a) Press and hold the navigation button till the up arrow is displayed.
   b) Navigate to the using the up arrow.
   c) Select the Home icon.
   d) On the Home screen, press the Select button to enter the main menu.

**Setup menu**

**Option** | **Description**
---|---
IDRAC | Select DHCP or Static IP to configure the network mode. If Static IP is selected, the available fields are IP, Subnet (Sub), and Gateway (Gtw). Select Setup DNS to enable DNS and to view domain addresses. Two separate DNS entries are available.
Set error | Select SEL to view LCD error messages in a format that matches the IPMI description in the SEL. This enables you to match an LCD message with an SEL entry.
| | Select Simple to view LCD error messages in a simplified user-friendly description. For more information about error messages, see the Dell Event and Error Messages Reference Guide at Dell.com/openmanagemanuals -> OpenManage software.
Set home | Select the default information to be displayed on the Home screen. See View menu section for the options and option items that can be set as the default on the Home screen.

**View menu**

**Option** | **Description**
---|---
iDRAC IP | Displays the IPv4 or IPv6 addresses for iDRAC8. Addresses include DNS (Primary and Secondary), Gateway, IP, and Subnet (IPv6 does not have Subnet).
MAC | Displays the MAC addresses for iDRAC, iSCSI, or Network devices.
Name | Displays the name of the Host, Model, or User String for the system.
Number | Displays the Asset tag or the Service tag for the system.
Power | Displays the power output of the system in BTU/hr or Watts. The display format can be configured in the Set home submenu of the Setup menu.
### Option Description

**Temperature**
Displays the temperature of the system in Celsius or Fahrenheit. The display format can be configured in the **Set home** submenu of the **Setup** menu.

## Back panel features

The back panel provides access to the features available on the back of the server, such as the system identification button, power supply sockets, cable management arm connectors, IDRAC storage media, NIC ports, and USB and VGA ports. A majority of the expansion card ports can be accessed from the back panel. The hot swappable and cabled power supply units are accessible from the back panel.

### Back panel features for a non-redundant power supply unit chassis and a redundant power supply unit chassis

![Figure 4. Back panel features for a non-redundant power supply unit chassis and a redundant power supply unit chassis](image)

1. Serial connector
2. Ethernet connectors (2)
3. vFlash media card slot (optional)
4. iDRAC8 Enterprise port
5. Full height PCIe expansion card slots (2)
6. Redundant power supply unit
7. Non-redundant power supply unit
8. Half height PCIe expansion card slots (5)
9. Ethernet connectors (2)
10. System identification connector
11. System identification button
12. USB connector
13. USB connector
14. Video connector

### Table 3. Back panel features for a non-redundant power supply unit chassis and a redundant power supply unit chassis

<table>
<thead>
<tr>
<th>Item</th>
<th>Indicator, button, or connector</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Serial port</td>
<td>![icon]</td>
<td>Use the serial port to connect a serial device to the system. For more information about the supported serial port, see the Technical specifications section.</td>
</tr>
</tbody>
</table>
| 2    | Ethernet connectors (2)         | ![icon] | Two integrated 10/100/1000 Mbps Network Interface Card (NIC) connectors or Four integrated connectors that include:  
  - Two 10/100/1000 Mbps NIC connectors  
  - Two 100 Mbps/1 Gbps/10 Gbps SFP+/10 GbE T connectors |
<table>
<thead>
<tr>
<th>Item</th>
<th>Indicator, button, or connector</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>vFlash media card slot (optional)</td>
<td>![icon]</td>
<td>Enables you to insert a vFlash media card.</td>
</tr>
<tr>
<td>4</td>
<td>iDRAC8 Enterprise port (optional)</td>
<td>![icon]</td>
<td>Use the iDRAC8 Enterprise port to remotely access iDRAC. For more information, see the Integrated Dell Remote Access Controller User’s Guide at Dell.com/idracmanuals.</td>
</tr>
<tr>
<td>5</td>
<td>Full-height PCIe expansion card slots (2)</td>
<td>![icon]</td>
<td>Enables you to connect up to two full-height PCIe Express expansion cards.</td>
</tr>
</tbody>
</table>
| 6    | Redundant power supply unit | ![icon] | AC: 495 W EPP, 750 W EPP or 1100 W EPP  
Or  
DC: 750 W  
For information about supported PSUs, see the Technical specifications section. |
| 7    | Non-Redundant Power Supply Unit | ![icon] | 450 W  
For information about supported PSUs, see the Technical specifications section. |
| 8    | Half Height PCIe expansion card slots (5) | ![icon] | Allows you to connect PCIe expansion cards. |
| 9    | Ethernet connectors (2) | ![icon] | Integrated 10/100/1000 Mbps NIC connector |
| 10   | System identification port | ![icon] | Use the system identification port to connect the system status indicator assembly through the optional cable management arm. |
| 11   | System identification button | ![icon] | Press the system ID button:  
- To locate a particular system within a rack.  
- To turn the system ID on or off.  
To reset iDRAC, press and hold the button for more than 15 seconds. |
| 12   | USB connector | ![icon] | Enables you to connect USB devices to the system. This port is USB 3.0-compliant. |
| 13   | USB connector | ![icon] | Enables you to connect USB devices to the system. This port is USB 2.0-compliant. |
| 14   | Video/VGA port | ![icon] | Use the video/VGA port to connect a display to the system. For more information about the supported video/VGA port, see the Technical specifications section. |

**Diagnostic Indicators**

The diagnostic indicators on the system front panel display error status during system startup.

**Diagnostic indicators on the front panel**

*NOTE: The diagnostic indicators are not present if the system is equipped with an LCD display.*
**NOTE:** No diagnostic indicators are lit when the system is turned off. To start the system, plug it into a working power source and press the power button.

### Table 4. Diagnostic indicators

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
<th>Condition</th>
<th>Corrective action</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Health indicator" /></td>
<td>Health indicator</td>
<td>The indicator turns solid blue if the system is in good health.</td>
<td>None required.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The indicator flashes amber:</td>
<td>Check the System Event Log or system messages for the specific issue. For more information about error messages, see the <em>Dell Event and Error Messages Reference Guide</em> at <a href="Dell.com/openmanagemanuals">Dell.com/openmanagemanuals</a> &gt; OpenManage software.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• When the system is turned on.</td>
<td>The POST process is interrupted without any video output due to invalid memory configurations. See the Getting help section.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• When the system is in standby.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>• If any error condition exists. For example, a failed fan, PSU, or a hard drive.</td>
<td></td>
</tr>
<tr>
<td><img src="image" alt="Hard drive indicator" /></td>
<td>Hard drive indicator</td>
<td>The indicator flashes amber if there is a hard drive error.</td>
<td>Check the System Event Log to determine the hard drive that has an error. Run the appropriate Online Diagnostics test. Restart the system and run embedded diagnostics (ePSA). If the hard drives are configured in a RAID array, restart the system and enter the host adapter configuration utility program.</td>
</tr>
<tr>
<td><img src="image" alt="Electrical indicator" /></td>
<td>Electrical indicator</td>
<td>The indicator flashes amber if the system experiences an electrical error (for example, voltage out of range, or a failed power supply unit (PSU) or voltage regulator).</td>
<td>Check the System Event Log or system messages for the specific issue. If it is due to a problem with the PSU, check the LED on the PSU. Reseat the PSU. If the problem persists, see the Getting help section.</td>
</tr>
</tbody>
</table>
| ![Temperature indicator](image) | Temperature indicator | The indicator flashes amber if the system experiences a thermal error (for example, the ambient temperature is out of range or fan failure). | Ensure that none of the following conditions exist:  
  • A cooling fan has been removed or has failed.  
  • System cover, cooling shroud, EMI filler panel, memory module blank, or back filler bracket is removed.  
  • Ambient temperature is too high.  
  • External airflow is obstructed.  
  See the Getting help section. |
| ![Memory indicator](image) | Memory indicator | The indicator flashes amber if a memory error occurs.                       | Check the system event log or system messages for the location of the failed memory. Reseat the memory module. If the problem persists, see the Getting help section. |
Hard drive indicator codes

Each hard drive carrier has an activity indicator and a status indicator. The indicators provide information about the current status of the hard drive. The activity LED indicates whether hard drive is currently in use or not. The status LED indicates the power condition of the hard drive.

**Figure 5. Hard drive indicators**

1. hard drive activity indicator
2. hard drive status indicator
3. hard drive

**NOTE:** If the hard drive is in the Advanced Host Controller Interface (AHCI) mode, the status indicator (on the right side) does not turn on.

**Table 5. Hard drive indicator codes**

<table>
<thead>
<tr>
<th>Drive-status indicator pattern (RAID only)</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flashes green twice per second</td>
<td>Identifying drive or preparing for removal.</td>
</tr>
<tr>
<td>Off</td>
<td>Drive ready for insertion or removal.</td>
</tr>
<tr>
<td></td>
<td><strong>NOTE:</strong> The drive status indicator remains off until all hard drives are initialized after the system is turned on. Drives are not ready for insertion or removal during this time.</td>
</tr>
<tr>
<td>Flashes green, amber, and then turns off</td>
<td>Predicted drive failure</td>
</tr>
<tr>
<td>Flashes amber four times per second</td>
<td>Drive failed</td>
</tr>
<tr>
<td>Flashes green slowly</td>
<td>Drive rebuilding</td>
</tr>
<tr>
<td>Steady green</td>
<td>Drive online</td>
</tr>
<tr>
<td>Flashes green for three seconds, amber for three seconds, and then turns off after six seconds</td>
<td>Rebuild stopped</td>
</tr>
</tbody>
</table>
NIC indicator codes

Each NIC on the back panel has an indicator that provides information about the network activity and link status. The activity LED indicates whether the NIC is currently connected or not. The link LED indicates the speed of the connected network.

![NIC indicators](image)

Figure 6. NIC indicators

1. link indicator
2. activity indicator

Table 6. NIC indicators

<table>
<thead>
<tr>
<th>Convention</th>
<th>Status</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Link and activity indicators are off</td>
<td>The NIC is not connected to the network.</td>
</tr>
<tr>
<td>B</td>
<td>Link indicator is green</td>
<td>The NIC is connected to a valid network at its maximum port speed (1 Gbps or 10 Gbps).</td>
</tr>
<tr>
<td>C</td>
<td>Link indicator is amber</td>
<td>The NIC is connected to a valid network at less than its maximum port speed.</td>
</tr>
<tr>
<td>D</td>
<td>Activity indicator is flashing green</td>
<td>Network data is being sent or received.</td>
</tr>
</tbody>
</table>

Power supply unit indicator codes

AC power supply units (PSUs) have an illuminated translucent handle that serves as an indicator and DC PSUs have an LED that serves as an indicator. The indicator shows whether power is present or a power fault has occurred.
### Table 7. AC PSU status indicators

<table>
<thead>
<tr>
<th>Convention</th>
<th>Power indicator pattern</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Green</td>
<td>A valid power source is connected to the PSU and the PSU is operational.</td>
</tr>
<tr>
<td>B</td>
<td>Flashing green</td>
<td>When the firmware of the PSU is being updated, the PSU handle flashes green.</td>
</tr>
<tr>
<td>C</td>
<td>Flashing green and turns off</td>
<td>When hot-adding a PSU, the PSU handle flashes green five times at 4 Hz rate and turns off. This indicates a PSU mismatch with respect to efficiency, feature set, health status, and supported voltage. <strong>NOTE:</strong> Ensure that both the PSUs are of the same capacity. <strong>CAUTION:</strong> For AC PSUs, use only PSUs with the Extended Power Performance (EPP) label on the back. <strong>NOTE:</strong> Mixing PSUs from previous generations of Dell PowerEdge servers can result in a PSU mismatch condition or failure to turn the system on.</td>
</tr>
<tr>
<td>D</td>
<td>Flashing amber</td>
<td>Indicates a problem with the PSU. <strong>CAUTION:</strong> When correcting a PSU mismatch, replace only the PSU with the flashing indicator. Swapping the PSU to make a matched pair can result in an error condition and unexpected system shutdown. To change from a high output configuration to a low output configuration or vice versa, you must turn off the system. <strong>CAUTION:</strong> AC PSUs support both 220 V and 110 V input voltages with the exception of Titanium PSUs, which support only 220 V. When two identical PSUs receive different input voltages, they can output different wattages, and trigger a mismatch. <strong>CAUTION:</strong> If two PSUs are used, they must be of the same type and have the same maximum output power. <strong>CAUTION:</strong> Combining AC and DC PSUs is not supported and triggers a mismatch.</td>
</tr>
<tr>
<td>E</td>
<td>Not lit</td>
<td>Power is not connected.</td>
</tr>
</tbody>
</table>
Table 8. DC PSU status indicators

<table>
<thead>
<tr>
<th>Convention</th>
<th>Power indicator pattern</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Green</td>
<td>A valid power source is connected to the PSU and that the PSU is operational.</td>
</tr>
<tr>
<td>B</td>
<td>Flashing green</td>
<td>When hot-adding a PSU, the PSU indicator flashes green. This indicates that there is a PSU mismatch with respect to efficiency, feature set, health status, and supported voltage. Ensure that both the PSUs are of the same capacity.</td>
</tr>
</tbody>
</table>
| C          | Flashing amber          | Indicates a problem with the PSU.  
⚠️ **CAUTION:** When correcting a PSU mismatch, replace only the PSU with the flashing indicator. Swapping the PSU to make a matched pair can result in an error condition and unexpected system shutdown. To change from a High Output configuration to a Low Output configuration or vice versa, you must turn off the system.  
⚠️ **CAUTION:** AC PSU support both 220 V and 110 V input voltages with the exception of Titanium PSU, which support only 220 V. When two identical PSU receive different input voltages, they can output different wattages, and trigger a mismatch.  
⚠️ **CAUTION:** If two PSU are used, they must be of the same type and have the same maximum output power.  
⚠️ **CAUTION:** Combining AC and DC PSU is not supported and triggers a mismatch. |
| D          | Not lit                 | Power is not connected. |

### iDRAC Direct LED indicator codes

The iDRAC Direct LED indicator lights up to indicate that the port is connected and is being used as a part of the iDRAC subsystem.  
⚠️ **NOTE:** The iDRAC Direct LED indicator does not turn on when the USB port is used in the USB mode.
1. iDRAC Direct status indicator

The iDRAC Direct LED indicator table describes iDRAC Direct activity when configuring iDRAC Direct by using the management port (USB XML Import).

Table 9. iDRAC Direct LED indicators

<table>
<thead>
<tr>
<th>Convention</th>
<th>iDRAC Direct LED indicator pattern</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Green</td>
<td>Turns green for a minimum of two seconds to indicate the start and end of a file transfer.</td>
</tr>
<tr>
<td>B</td>
<td>Flashing green</td>
<td>Indicates file transfer or any operation tasks.</td>
</tr>
<tr>
<td>C</td>
<td>Green and turns off</td>
<td>Indicates that the file transfer is complete.</td>
</tr>
<tr>
<td>D</td>
<td>Not lit</td>
<td>Indicates that the USB is ready to be removed or that a task is complete.</td>
</tr>
</tbody>
</table>

The following table describes iDRAC Direct activity when configuring iDRAC Direct by using your laptop and cable (Laptop Connect):

Table 10. iDRAC Direct LED indicator patterns

<table>
<thead>
<tr>
<th>iDRAC Direct LED indicator pattern</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solid green for two seconds</td>
<td>Indicates that the laptop is connected.</td>
</tr>
<tr>
<td>Flashing green (on for two seconds and off for two seconds)</td>
<td>Indicates that the laptop connected is recognized.</td>
</tr>
<tr>
<td>Turns off</td>
<td>Indicates that the laptop is unplugged.</td>
</tr>
</tbody>
</table>

Internal dual SD module indicator codes

The Internal Dual SD module (IDSDM) provides you with a redundant SD card solution. You can configure the IDSDM for storage or as the OS boot partition. The IDSDM card offers the following features:

- Dual card operation — maintains a mirrored configuration by using SD cards in both the slots and provides redundancy.
  
  ![NOTE: When the Redundancy option is set to Mirror Mode in the Integrated Devices screen of System Setup, the information is replicated from one SD card to another.]

- Single card operation — single card operation is supported, but without redundancy.
Figure 9. Internal dual SD module (IDSDM)

1. LED status indicator (2)

The following table describes the IDSDM indicator codes:

Table 11. IDSDM indicator codes

<table>
<thead>
<tr>
<th>Convention</th>
<th>IDSDM indicator code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Green</td>
<td>Indicates that the card is online.</td>
</tr>
<tr>
<td>B</td>
<td>Flashing green</td>
<td>Indicates rebuild or activity.</td>
</tr>
<tr>
<td>C</td>
<td>Flashing amber</td>
<td>Indicates card mismatch or that the card has failed.</td>
</tr>
<tr>
<td>D</td>
<td>Amber</td>
<td>Indicates that the card is offline, has failed, or is write-protected.</td>
</tr>
<tr>
<td>E</td>
<td>Not lit</td>
<td>Indicates that the card is missing or is booting.</td>
</tr>
</tbody>
</table>

Locating Service Tag of your system

Your system is identified by a unique Express Service Code and Service Tag number. The Express Service Code and Service Tag are found on the front of the system by pulling out the information tag. Alternatively, the information may be on a sticker on the chassis of the system. This information is used by Dell to route support calls to the appropriate personnel.
This section provides information about the documentation resources for your system.

### Table 12. Documentation resources for system

<table>
<thead>
<tr>
<th>Task</th>
<th>Document</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Setting up your system</td>
<td>For information about installing the system into a rack, see the Rack documentation included with your rack solution.</td>
<td><a href="Dell.com/powerdgemanuals">Dell.com/powerdgemanuals</a></td>
</tr>
<tr>
<td></td>
<td>For information about turning on the system and the technical specifications of your system, see the <em>Getting Started With Your System</em> document that is shipped with your system.</td>
<td><a href="Dell.com/powerdgemanuals">Dell.com/powerdgemanuals</a></td>
</tr>
<tr>
<td>Configuring your system</td>
<td>For information about iDRAC features, configuring and logging in to iDRAC, and managing your system remotely, see the Integrated Dell Remote Access Controller User’s Guide.</td>
<td><a href="Dell.com/idracmanuals">Dell.com/idracmanuals</a></td>
</tr>
<tr>
<td></td>
<td>For information about installing the operating system, see the operating system documentation.</td>
<td><a href="Dell.com/operatingsystemmanuals">Dell.com/operatingsystemmanuals</a></td>
</tr>
<tr>
<td></td>
<td>For information about understanding Remote Access Controller Admin (RACADM) subcommands and supported RACADM interfaces, see the RACADM Command Line Reference Guide for iDRAC.</td>
<td><a href="Dell.com/idracmanuals">Dell.com/idracmanuals</a></td>
</tr>
<tr>
<td></td>
<td>For information about updating drivers and firmware, see the Methods to download firmware and drivers section in this document.</td>
<td><a href="Dell.com/support/drivers">Dell.com/support/drivers</a></td>
</tr>
<tr>
<td>Managing your system</td>
<td>For information about the features of the Dell OpenManage Systems Management, see the Dell OpenManage Systems Management Overview Guide.</td>
<td><a href="Dell.com/openmanagemanuals">Dell.com/openmanagemanuals</a></td>
</tr>
<tr>
<td></td>
<td>For information about setting up, using, and troubleshooting OpenManage, see the Dell OpenManage Server Administrator User’s Guide.</td>
<td><a href="Dell.com/openmanagemanuals">Dell.com/openmanagemanuals</a></td>
</tr>
<tr>
<td></td>
<td>For information about installing, using, and troubleshooting Dell OpenManage Essentials, see the Dell OpenManage Essentials User’s Guide.</td>
<td><a href="Dell.com/openmanagemanuals">Dell.com/openmanagemanuals</a></td>
</tr>
<tr>
<td></td>
<td>For information about installing and using Dell System E-Support Tool (DSET), see the Dell System E-Support Tool (DSET) User’s Guide.</td>
<td><a href="Dell.com/DSET">Dell.com/DSET</a></td>
</tr>
<tr>
<td></td>
<td>For information about installing and using Active System Manager (ASM), see the Active System Manager User’s Guide.</td>
<td><a href="Dell.com/asmdocs">Dell.com/asmdocs</a></td>
</tr>
<tr>
<td></td>
<td>For understanding the features of Dell Lifecycle Controller (LCC), see the Dell Lifecycle Controller User’s Guide.</td>
<td><a href="Dell.com/idracmanuals">Dell.com/idracmanuals</a></td>
</tr>
<tr>
<td></td>
<td>For information about partner programs enterprise systems management, see the OpenManage Connections Enterprise Systems Management documents.</td>
<td><a href="Dell.com/omconnectionsenterprisesystemsmanagement">Dell.com/omconnectionsenterprisesystemsmanagement</a></td>
</tr>
<tr>
<td>Task</td>
<td>Document</td>
<td>Location</td>
</tr>
<tr>
<td>------</td>
<td>----------</td>
<td>----------</td>
</tr>
<tr>
<td>For information about connections and client systems management, see the OpenManage Connections Client Systems Management documentation.</td>
<td></td>
<td><a href="Dell.com/dellclientcommandsuitemanuals">Dell.com/dellclientcommandsuitemanuals</a></td>
</tr>
<tr>
<td>For information about viewing inventory, performing configuration and monitoring tasks, remotely turning on or off servers, and enabling alerts for events on servers and components using the Dell Chassis Management Controller (CMC), see the CMC User’s Guide.</td>
<td></td>
<td><a href="Dell.com/esmmanuals">Dell.com/esmmanuals</a></td>
</tr>
<tr>
<td>Working with Dell PowerEdge RAID controllers</td>
<td>For information about understanding the features of the Dell PowerEdge RAID controllers (PERC) and deploying the PERC cards, see the Storage controller documentation.</td>
<td></td>
</tr>
<tr>
<td>Understanding event and error messages</td>
<td>For information about checking the event and error messages generated by the system firmware and agents that monitor system components, see the Dell Event and Error Messages Reference Guide.</td>
<td></td>
</tr>
</tbody>
</table>
Technical specifications

Chassis dimensions

This section describes the physical dimensions of the system.

Figure 10. Chassis dimensions of the PowerEdge R530 system

Table 13. Dimensions of the Dell PowerEdge R530 system

<table>
<thead>
<tr>
<th>X</th>
<th>Xa</th>
<th>Y</th>
<th>Z</th>
<th>Za with bezel</th>
<th>Za without bezel</th>
<th>Zb</th>
</tr>
</thead>
<tbody>
<tr>
<td>482.4 mm</td>
<td>434 mm</td>
<td>86.8 mm</td>
<td>668.715 mm (Cabled PSU)</td>
<td>682.298 mm (RON PSU)</td>
<td>35.6 mm</td>
<td>20.1</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>633.115 mm (Cabled PSU)</td>
<td>646.698 mm (RON PSU)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Chassis weight

Table 14. Chassis weight

<table>
<thead>
<tr>
<th>System</th>
<th>Maximum weight</th>
</tr>
</thead>
<tbody>
<tr>
<td>PowerEdge R530</td>
<td>28.2 kg (62 lbs)</td>
</tr>
</tbody>
</table>
**Processor specifications**

The PowerEdge R530 system supports up to two Intel Xeon E5-2600 v3 or E5-2600 v4 product family processors.

**Power supply unit specifications**

The PowerEdge R530 system supports up to two AC or DC redundant power supply units (PSUs) or one non-redundant PSU.

<table>
<thead>
<tr>
<th>PSU</th>
<th>Class</th>
<th>Heat dissipation (maximum)</th>
<th>Frequency</th>
<th>Voltage</th>
</tr>
</thead>
<tbody>
<tr>
<td>450 W AC (cabled)</td>
<td>Bronze</td>
<td>1871 BTU/hr</td>
<td>50/60 Hz</td>
<td>100–240 V AC, autoranging</td>
</tr>
<tr>
<td>495 W AC</td>
<td>Platinum</td>
<td>1908 BTU/hr</td>
<td>50/60 Hz</td>
<td>100–240 V AC, autoranging</td>
</tr>
<tr>
<td>750 W AC</td>
<td>Platinum</td>
<td>2891 BTU/hr</td>
<td>50/60 Hz</td>
<td>100–240 V AC, autoranging</td>
</tr>
<tr>
<td>1100 W AC</td>
<td>Platinum</td>
<td>4100 BTU/hr</td>
<td>50/60 Hz</td>
<td>100–240 V AC, autoranging</td>
</tr>
<tr>
<td>750 W DC (for China only)</td>
<td>Platinum</td>
<td>2902 BTU/hr</td>
<td></td>
<td>240 V DC</td>
</tr>
</tbody>
</table>

**NOTE**: Heat dissipation is calculated using the PSU wattage rating.

**NOTE**: This system is also designed to connect to the IT power systems with a phase to phase voltage not exceeding 230 V.

**System battery specifications**

The PowerEdge R530 system supports CR 2032 3.0-V lithium coin cell system battery.

**Expansion bus specifications**

The PowerEdge R530 system supports PCI Express Generation 2 and PCI Express Generation 3 expansion slots with an optional riser card. The following table provides the expansion card riser specifications:

<table>
<thead>
<tr>
<th>Expansion card riser</th>
<th>PCIe slots on the riser</th>
<th>Height</th>
<th>Length</th>
<th>Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>Riser 1 (Plug in Slot 2)</td>
<td>Slot 1</td>
<td>full-height</td>
<td>full-length</td>
<td>x16</td>
</tr>
<tr>
<td></td>
<td>Slot 2</td>
<td>full-height</td>
<td>half-length</td>
<td>x8</td>
</tr>
<tr>
<td></td>
<td>Slot 3</td>
<td>low-profile</td>
<td>half-length</td>
<td>x16</td>
</tr>
<tr>
<td></td>
<td>Slot 4</td>
<td>low-profile</td>
<td>half-length</td>
<td>x1</td>
</tr>
<tr>
<td></td>
<td>Slot 5</td>
<td>low-profile</td>
<td>half-length</td>
<td>x4</td>
</tr>
<tr>
<td>Expansion slot on the system board</td>
<td>Slot 1</td>
<td>low-profile</td>
<td>half-length</td>
<td>x8</td>
</tr>
<tr>
<td></td>
<td>Slot 2</td>
<td>low-profile</td>
<td>half-length</td>
<td>x16</td>
</tr>
<tr>
<td></td>
<td>Slot 3</td>
<td>low-profile</td>
<td>half-length</td>
<td>x16</td>
</tr>
<tr>
<td></td>
<td>Slot 4</td>
<td>low-profile</td>
<td>half-length</td>
<td>x1</td>
</tr>
<tr>
<td></td>
<td>Slot 5</td>
<td>low-profile</td>
<td>half-length</td>
<td>x4</td>
</tr>
</tbody>
</table>

**Memory specifications**

The PowerEdge R530 system supports DDR4 registered DIMMs (RDIMMs). Supported memory bus frequencies are 1866 MT/s, 2133MT/s, or 2400 MT/s.
### Drive specifications

#### Hard drives

The PowerEdge R530 system supports:

- Up to eight 3.5-inch or 2.5-inch, internal, hot-swappable SAS, SATA, or Nearline SAS hard drives or up to eight 3.5-inch or 2.5-inch, internal, hot-swappable SATA SSDs

#### Optical drive

The PowerEdge R530 system supports one optional SATA DVD-ROM drive or DVD+/−RW drive.

### Ports and connectors specifications

#### USB ports

The PowerEdge R530 system supports:

- USB 2.0-compliant ports on the front panel
- USB 3.0-compliant and USB 2.0-compliant ports on the back panel
- internal USB 3.0-compliant port

The following table provides more information about the USB specifications:

<table>
<thead>
<tr>
<th>System</th>
<th>Front panel</th>
<th>Back panel</th>
<th>Internal</th>
</tr>
</thead>
<tbody>
<tr>
<td>PowerEdge R530</td>
<td>• One 4-pin, USB 2.0-compliant port</td>
<td>Two USB ports, 1 USB 3.0-compliant port and 1 USB 2.0-compliant port</td>
<td>One 9-pin, USB 3.0-compliant port</td>
</tr>
<tr>
<td></td>
<td>• One USB management port/ iDRAC Direct</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### NIC ports

The PowerEdge R530 system supports four 10/100/1000 Gbps Network Interface Controller (NIC) ports on the back panel.

#### Serial connector

The serial connector connects a serial device to the system. The PowerEdge R530 system supports one serial connector on the back panel, which is a 9-pin connector, Data Terminal Equipment (DTE), 16550-compliant.
**VGA ports**

The Video Graphic Array (VGA) port enables you to connect the system to a VGA display. The PowerEdge R530 system supports two 15-pin VGA ports on the front and back panels.

**Internal Dual SD Module**

The PowerEdge R530 system supports two optional flash memory card slots with an internal dual SD module. **Note:** One card slot is dedicated for redundancy.

**Video specifications**

The PowerEdge R530 system supports Matrox G200eR2 graphics card with 16 MB capacity.

**Table 19. Supported video resolution options**

<table>
<thead>
<tr>
<th>Resolution</th>
<th>Refresh rate (Hz)</th>
<th>Color depth (bits)</th>
</tr>
</thead>
<tbody>
<tr>
<td>640x480</td>
<td>60,70</td>
<td>8, 16, 32</td>
</tr>
<tr>
<td>800x600</td>
<td>60,75, 85</td>
<td>8, 16, 32</td>
</tr>
<tr>
<td>1024x768</td>
<td>60,75, 85</td>
<td>8, 16, 32</td>
</tr>
<tr>
<td>1152x864</td>
<td>60,75, 85</td>
<td>8, 16, 32</td>
</tr>
<tr>
<td>1280x1024</td>
<td>60,75</td>
<td>8, 16, 32</td>
</tr>
<tr>
<td>1440x900</td>
<td>60</td>
<td>8, 16, 32</td>
</tr>
</tbody>
</table>

**Environmental specifications**

**Note:** For additional information about environmental measurements for specific system configurations, see Dell.com/environmental_datasheets.

**Table 20. Temperature specifications**

<table>
<thead>
<tr>
<th>Temperature</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage</td>
<td>−40°C to 65°C (−40°F to 149°F)</td>
</tr>
<tr>
<td>Continuous operation (for altitude less</td>
<td>10°C to 35°C (50°F to 95°F) with no direct sunlight on the equipment.</td>
</tr>
<tr>
<td>than 950 m or 3117 ft)</td>
<td></td>
</tr>
<tr>
<td>Fresh air</td>
<td>For information about fresh air, see Expanded Operating Temperature section.</td>
</tr>
<tr>
<td>Maximum temperature gradient (operating</td>
<td>20°C/h (68°F/h)</td>
</tr>
<tr>
<td>and storage)</td>
<td></td>
</tr>
</tbody>
</table>

**Table 21. Relative humidity specifications**

<table>
<thead>
<tr>
<th>Relative humidity</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage</td>
<td>5% to 95% RH with 33°C (91°F) maximum dew point. Atmosphere must be non-condensing at all times.</td>
</tr>
<tr>
<td>Operating</td>
<td>10% to 80% relative humidity with 29°C (84.2°F) maximum dew point.</td>
</tr>
</tbody>
</table>

**Table 22. Maximum vibration specifications**

<table>
<thead>
<tr>
<th>Maximum vibration</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating</td>
<td>0.26 G_{rms} at 5 Hz to 350 Hz (all operation orientations).</td>
</tr>
<tr>
<td>Storage</td>
<td>1.88 G_{rms} at 10 Hz to 500 Hz for 15 min (all six sides tested).</td>
</tr>
</tbody>
</table>
Table 23. Maximum shock specifications

<table>
<thead>
<tr>
<th>Maximum vibration</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating</td>
<td>Six consecutively executed shock pulses in the positive and negative x, y, and z axes of 40 G for up to 2.3 ms.</td>
</tr>
<tr>
<td>Storage</td>
<td>Six consecutively executed shock pulses in the positive and negative x, y, and z axes (one pulse on each side of the system) of 71 G for up to 2 ms.</td>
</tr>
</tbody>
</table>

Table 24. Maximum altitude specifications

<table>
<thead>
<tr>
<th>Maximum altitude</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating</td>
<td>30482000 m (10,0006560 ft)</td>
</tr>
<tr>
<td>Storage</td>
<td>12,000 m (39,370 ft)</td>
</tr>
</tbody>
</table>

Table 25. Operating temperature de-rating specifications

<table>
<thead>
<tr>
<th>Operating temperature de-rating</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to 35°C (95°F)</td>
<td>Maximum temperature is reduced by 1°C/300 m (1°F/547 ft) above 950 m (3,117 ft).</td>
</tr>
<tr>
<td>35°C to 40°C (95°F to 104°F)</td>
<td>Maximum temperature is reduced by 1°C/175 m (1°F/319 ft) above 950 m (3,117 ft).</td>
</tr>
<tr>
<td>40°C to 45°C (104°F to 113°F)</td>
<td>Maximum temperature is reduced by 1°C/125 m (1°F/228 ft) above 950 m (3,117 ft).</td>
</tr>
</tbody>
</table>

Particulate and gaseous contamination specifications

The following table defines the limitations that help avoid any equipment damage or failure from particulates and gaseous contamination. If the levels of particulates or gaseous pollution exceed the specified limitations and result in equipment damage or failure, you may need to rectify the environmental conditions. Re-mediation of environmental conditions is the responsibility of the customer.

Table 26. Particulate contamination specifications

<table>
<thead>
<tr>
<th>Particulate contamination</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Air filtration</td>
<td>Data center air filtration as defined by ISO Class 8 per ISO 14644-1 with a 95% upper confidence limit.</td>
</tr>
<tr>
<td></td>
<td><strong>NOTE:</strong> This condition applies to data center environments only. Air filtration requirements do not apply to IT equipment designed to be used outside a data center, in environments such as an office or factory floor.</td>
</tr>
<tr>
<td></td>
<td><strong>NOTE:</strong> Air entering the data center must have MERV11 or MERV13 filtration.</td>
</tr>
<tr>
<td>Conductive dust</td>
<td>Air must be free of conductive dust, zinc whiskers, or other conductive particles.</td>
</tr>
<tr>
<td></td>
<td><strong>NOTE:</strong> This condition applies to data center and non-data center environments.</td>
</tr>
<tr>
<td>Corrosive dust</td>
<td>• Air must be free of corrosive dust.</td>
</tr>
<tr>
<td></td>
<td>• Residual dust present in the air must have a deliquescent point less than 60% relative humidity.</td>
</tr>
<tr>
<td></td>
<td><strong>NOTE:</strong> This condition applies to data center and non-data center environments.</td>
</tr>
</tbody>
</table>

Table 27. Gaseous contamination specifications

<table>
<thead>
<tr>
<th>Gaseous contamination</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Copper coupon corrosion rate</td>
<td>&lt;300 Å/month per Class G1 as defined by ANSI/ISA71.04-1985.</td>
</tr>
</tbody>
</table>
Gaseous contamination Specifications
Silver coupon corrosion rate <200 Å/month as defined by AHSRAE TC9.9.

**NOTE:** Maximum corrosive contaminant levels measured at ≤50% relative humidity.

## Standard operating temperature

### Table 28. Standard operating temperature specifications

<table>
<thead>
<tr>
<th>Standard operating temperature</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Continuous operation (for altitude less than 950 m or 3117 ft)</td>
<td>10°C to 35°C (50°F to 95°F) with no direct sunlight on the equipment.</td>
</tr>
</tbody>
</table>

## Expanded operating temperature

### Table 29. Expanded operating temperature specifications

<table>
<thead>
<tr>
<th>Expanded operating temperature</th>
<th>Specifications</th>
</tr>
</thead>
</table>
| Continuous operation | 5°C to 40°C at 5% to 85% RH with 29°C dew point.  
**NOTE:** Outside the standard operating temperature (10°C to 35°C), the system can operate continuously in temperatures as low as 5°C and as high as 40°C. For temperatures between 35°C and 40°C, de-rate maximum allowable temperature by 1°C per 175 m above 950 m (1°F per 319 ft). |
| ≤ 1% of annual operating hours | −5°C to 45°C at 5% to 90% RH with 29°C dew point.  
**NOTE:** Outside the standard operating temperature (10°C to 35°C), the system can operate down to −5°C or up to 45°C for a maximum of 1% of its annual operating hours. For temperatures between 40°C and 45°C, de-rate maximum allowable temperature by 1°C per 125 m above 950 m (1°F per 228 ft). |

**NOTE:** When operating in the expanded temperature range, system performance may be impacted.

**NOTE:** When operating in the expanded temperature range, ambient temperature warnings maybe reported on the LCD panel and in the System Event Log.

## Expanded operating temperature restrictions

- Do not perform a cold startup below 5°C.
- The operating temperature specified is for a maximum altitude of 3050 m (10,000 ft).
- Only support TDP to 120W
- Tape Backup Unit (TBU) is not supported in Fresh Air.
- Redundant power supplies are required.
- Non Dell qualified peripheral cards and/or peripheral cards greater than 25 W are not supported.
- PCIe SSD is not supported.
Initial system setup and configuration

Setting up your system

Complete the following steps to set up your system:

**Steps**

1. Unpack the system.
2. Install the system into the rack. For more information about installing the system into the rack, see your system **Rack Installation Placemat** at Dell.com/poweredgemanuals.
3. Connect the peripherals to the system.
4. Connect the system to its electrical outlet.
5. Turn the system on by pressing the power button or by using iDRAC.
6. Turn on the attached peripherals.

iDRAC configuration

The Integrated Dell Remote Access Controller (iDRAC) is designed to make system administrators more productive and improve the overall availability of Dell systems. iDRAC alerts administrators to system issues, helps them perform remote system management, and reduces the need for physical access to the system.

Options to set up iDRAC IP address

You must configure the initial network settings based on your network infrastructure to enable the communication to and from iDRAC. You can set up the IP address by using one of the following interfaces:

<table>
<thead>
<tr>
<th>Interfaces</th>
<th>Document/Section</th>
</tr>
</thead>
<tbody>
<tr>
<td>iDRAC Settings utility</td>
<td>See Dell Integrated Dell Remote Access Controller User's Guide at Dell.com/idracmanuals</td>
</tr>
<tr>
<td>Dell Deployment Toolkit</td>
<td>See Dell Deployment Toolkit User's Guide at Dell.com/openmanagemanuals</td>
</tr>
<tr>
<td>Dell Lifecycle Controller</td>
<td>See Dell Lifecycle Controller User's Guide at Dell.com/idracmanuals</td>
</tr>
<tr>
<td>Chassis or Server LCD panel</td>
<td>See the LCD panel section</td>
</tr>
</tbody>
</table>

You must use the default iDRAC IP address 192.168.0.120 to configure the initial network settings, including setting up DHCP or a static IP for iDRAC.

**NOTE:** To access iDRAC, ensure that you install the iDRAC port card or connect the network cable to the Ethernet connector 1 on the system board.

**NOTE:** Ensure that you change the default user name and password after setting up the iDRAC IP address.

Log in to iDRAC

You can log in to iDRAC as:

- iDRAC user
- Microsoft Active Directory user
- Lightweight Directory Access Protocol (LDAP) user
The default user name and password are root and calvin. You can also log in by using Single Sign-On or Smart Card.

**NOTE:** You must have iDRAC credentials to log in to iDRAC.

For more information about logging in to iDRAC and iDRAC licenses, see the Integrated Dell Remote Access Controller User's Guide at Dell.com/idracmanuals.

## Options to install the operating system

If the system is shipped without an operating system, install the supported operating system by using one of the following resources:

<table>
<thead>
<tr>
<th>Table 30. Resources to install the operating system</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Resources</strong></td>
</tr>
<tr>
<td>Dell Systems Management Tools and Documentation media</td>
</tr>
<tr>
<td>Dell Lifecycle Controller</td>
</tr>
<tr>
<td>Dell OpenManage Deployment Toolkit</td>
</tr>
<tr>
<td>Dell certified VMware ESXi</td>
</tr>
<tr>
<td>Supported operating systems on Dell PowerEdge systems</td>
</tr>
<tr>
<td>Installation and How-to videos for supported operating systems on Dell PowerEdge systems</td>
</tr>
</tbody>
</table>

## Methods to download firmware and drivers

You can download the firmware and drivers by using any of the following methods:

<table>
<thead>
<tr>
<th>Table 31. Firmware and drivers</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Methods</strong></td>
</tr>
<tr>
<td>From the Dell Support site</td>
</tr>
<tr>
<td>Using Dell Remote Access Controller Lifecycle Controller (iDRAC with LC)</td>
</tr>
<tr>
<td>Using Dell Repository Manager (DRM)</td>
</tr>
<tr>
<td>Using Dell OpenManage Essentials (OME)</td>
</tr>
<tr>
<td>Using Dell Server Update Utility (SUU)</td>
</tr>
<tr>
<td>Using Dell OpenManage Deployment Toolkit (DTK)</td>
</tr>
</tbody>
</table>

## Downloading the drivers and firmware

Dell recommends that you download and install the latest BIOS, drivers, and systems management firmware on your system.

### Prerequisites

Ensure that you clear the web browser cache before downloading the drivers and firmware.

### Steps

1. Go to Dell.com/support/drivers.
2. Under the **Drivers & Downloads** section, type the Service Tag of your system in the **Service Tag or Express Service Code** box. **NOTE:** If you do not have the Service Tag, select Detect My Product to allow the system to automatically detect your Service Tag, or under General support, navigate to your product.
3. Click **Drivers & Downloads.**
   The drivers that are applicable to your selection are displayed.
4. Download the drivers you need to a USB drive, CD, or DVD.
Pre-operating system management applications

Options to manage the pre-operating system applications

Your system has the following options to manage the pre-operating system applications:

- System Setup
- Boot Manager
- Dell Lifecycle Controller
- Preboot Execution Environment (PXE)

Related concepts
System Setup
Boot Manager
Dell Lifecycle Controller
PXE boot

System Setup

By using the System Setup screen, you can configure the BIOS settings, iDRAC settings, and device settings of your system.

Please note: Help text for the selected field is displayed in the graphical browser by default. To view the help text in the text browser, press F1.

You can access system setup by using two methods:

- Standard graphical browser — The browser is enabled by default.
- Text browser — The browser is enabled by using Console Redirection.

Related tasks
Viewing System Setup

Related reference
System Setup details

Viewing System Setup

To view the System Setup screen, perform the following steps:

Steps
1. Turn on, or restart your system.
2. Press F2 immediately after you see the following message:

   F2 = System Setup

   Please note: If your operating system begins to load before you press F2, wait for the system to finish booting, and then restart your system and try again.
### System Setup details

The **System Setup Main Menu** screen details are explained as follows:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>System BIOS</td>
<td>Enables you to configure BIOS settings.</td>
</tr>
<tr>
<td>iDRAC Settings</td>
<td>Enables you to configure iDRAC settings.</td>
</tr>
<tr>
<td>Device Settings</td>
<td>Enables you to configure device settings.</td>
</tr>
</tbody>
</table>

The iDRAC settings utility is an interface to set up and configure the iDRAC parameters by using UEFI (Unified Extensible Firmware Interface). You can enable or disable various iDRAC parameters by using the iDRAC settings utility. For more information about this utility, see *Integrated Dell Remote Access Controller User’s Guide* at [Dell.com/idracmanuals](Dell.com/idracmanuals).

### System BIOS

You can use the **System BIOS** screen to edit specific functions such as boot order, system password, setup password, set the RAID mode, and enable or disable USB ports.

### Related concepts
- System Setup

### Related tasks
- Viewing System Setup

---

**Pre-operating system management applications** 33
Viewing System BIOS

To view the System BIOS screen, perform the following steps:

Steps
1. Turn on, or restart your system.
2. Press F2 immediately after you see the following message:

   F2 = System Setup

   **NOTE:** If your operating system begins to load before you press F2, wait for the system to finish booting, and then restart your system and try again.
3. On the System Setup Main Menu screen, click System BIOS.

Related reference
System BIOS
System BIOS Settings details

System BIOS Settings details

About this task
The System BIOS Settings screen details are explained as follows:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>System Information</td>
<td>Specifies information about the system such as the system model name, BIOS version, and Service Tag.</td>
</tr>
<tr>
<td>Memory Settings</td>
<td>Specifies information and options related to the installed memory.</td>
</tr>
<tr>
<td>Processor Settings</td>
<td>Specifies information and options related to the processor such as speed and cache size.</td>
</tr>
<tr>
<td>SATA Settings</td>
<td>Specifies options to enable or disable the integrated SATA controller and ports.</td>
</tr>
<tr>
<td>Boot Settings</td>
<td>Specifies options to specify the boot mode (BIOS or UEFI). Enables you to modify UEFI and BIOS boot settings.</td>
</tr>
<tr>
<td>Network Settings</td>
<td>Specifies options to change the network settings.</td>
</tr>
<tr>
<td>Integrated Devices</td>
<td>Specifies options to manage integrated device controllers and ports and specify related features and options.</td>
</tr>
<tr>
<td>Serial Communication</td>
<td>Specifies options to manage the serial ports and specify related features and options.</td>
</tr>
<tr>
<td>System Profile Settings</td>
<td>Specifies options to change the processor power management settings, memory frequency, and so on.</td>
</tr>
<tr>
<td>System Security</td>
<td>Specifies options to configure the system security settings, such as system password, setup password, Trusted Platform Module (TPM) security. It also manages the power and NMI buttons on the system.</td>
</tr>
<tr>
<td>Miscellaneous Settings</td>
<td>Specifies options to change the system date, time, and so on.</td>
</tr>
</tbody>
</table>

Related tasks
Viewing System BIOS

Related reference
System BIOS
Boot Settings

You can use the Boot Settings screen to set the boot mode to either BIOS or UEFI. It also enables you to specify the boot order.

Related tasks
Boot Settings details
Viewing Boot Settings
Changing the boot order

Related reference
System BIOS
Choosing the system boot mode

Viewing Boot Settings

To view the Boot Settings screen, perform the following steps:

Steps
1. Turn on, or restart your system.
2. Press F2 immediately after you see the following message:
   
   F2 = System Setup

   NOTE: If your operating system begins to load before you press F2, wait for the system to finish booting, and then restart your system and try again.

3. On the System Setup Main Menu screen, click System BIOS.
4. On the System BIOS screen, click Boot Settings.

Related tasks
Boot Settings details
Changing the boot order

Related reference
Boot Settings
Choosing the system boot mode

Boot Settings details

About this task

The Boot Settings screen details are explained as follows:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boot Mode</td>
<td>Enables you to set the boot mode of the system.</td>
</tr>
<tr>
<td></td>
<td>CAUTION: Switching the boot mode may prevent the system from booting if the operating system is not installed in the same boot mode.</td>
</tr>
<tr>
<td></td>
<td>If the operating system supports UEFI, you can set this option to UEFI. Setting this field to BIOS allows compatibility with non-UEFI operating systems. This option is set to BIOS by default.</td>
</tr>
<tr>
<td></td>
<td>NOTE: Setting this field to UEFI disables the BIOS Boot Settings menu. Setting this field to BIOS disables the UEFI Boot Settings menu.</td>
</tr>
<tr>
<td>Boot Sequence Retry</td>
<td>Enables or disables the Boot Sequence Retry feature. If this option is set to Enabled and the system fails to boot, the system reattempts the boot sequence after 30 seconds. This option is set to Enabled by default.</td>
</tr>
<tr>
<td>Hard-Disk Failover</td>
<td>Specifies the hard drive that is booted in the event of a hard drive failure. The devices are selected in the Hard-Disk Drive Sequence on the Boot Option Setting menu. When this option is set to Disabled, only the first...</td>
</tr>
<tr>
<td>Option</td>
<td>Description</td>
</tr>
<tr>
<td>--------</td>
<td>-------------</td>
</tr>
<tr>
<td><strong>Hard-Disk Drive Sequence</strong></td>
<td>This option is not enabled for UEFI Boot Mode.</td>
</tr>
<tr>
<td><strong>Boot Option Settings</strong></td>
<td>Configures the boot sequence and the boot devices.</td>
</tr>
</tbody>
</table>

**Related tasks**
- Viewing Boot Settings
- Changing the boot order

**Related reference**
- Boot Settings
- Choosing the system boot mode

**Choosing the system boot mode**
System Setup enables you to specify one of the following boot modes for installing your operating system:
- BIOS boot mode (the default) is the standard BIOS-level boot interface.
- Unified Extensible Firmware Interface (UEFI) boot mode is an enhanced 64-bit boot interface. If you have configured your system to boot to UEFI mode, it replaces the system BIOS.

1. From the **System Setup Main Menu**, click **Boot Settings**, and select **Boot Mode**.
2. Select the boot mode you want the system to boot into.
   - **CAUTION:** Switching the boot mode may prevent the system from booting if the operating system is not installed in the same boot mode.
3. After the system boots in the specified boot mode, proceed to install your operating system from that mode.

   - **NOTE:** Operating systems must be UEFI-compatible to be installed from the UEFI boot mode. DOS and 32-bit operating systems do not support UEFI and can only be installed from the BIOS boot mode.

   - **NOTE:** For the latest information about supported operating systems, go to Dell.com/ossupport.

**Changing the boot order**
You may have to change the boot order if you want to boot from a USB key or an optical drive. The following instructions may vary if you have selected **BIOS** for **Boot Mode**.

**Steps**
1. On the **System Setup Main Menu** screen, click **System BIOS > Boot Settings**.
2. Click **Boot Option Settings > Boot Sequence**.
3. Use the arrow keys to select a boot device, and use the plus (+) and minus (-) sign keys to move the device down or up in the order.
4. Click **Exit**, and then click **Yes** to save the settings on exit.

**Related tasks**
- Boot Settings details
- Viewing Boot Settings

**Related reference**
- Boot Settings
- Choosing the system boot mode
You can use the **Network Settings** screen to modify PXE device settings. The network settings option is available only in the UEFI mode.

**NOTE:** The BIOS does not control network settings in the BIOS mode. For the BIOS boot mode, the optional Boot ROM of the network controllers handles the network settings.

**Related tasks**

- Viewing Network Settings

**Related reference**

- Network Settings screen details
- System BIOS

### Viewing Network Settings

To view the **Network Settings** screen, perform the following steps:

**Steps**

1. Turn on, or restart your system.
2. Press F2 immediately after you see the following message:

   ![F2 = System Setup](image)

   **NOTE:** If your operating system begins to load before you press F2, wait for the system to finish booting, and then restart your system and try again.

3. On the **System Setup Main Menu** screen, click **System BIOS**.
4. On the **System BIOS** screen, click **Network Settings**.

**Related reference**

- Network Settings
- Network Settings screen details

### Network Settings screen details

The **Network Settings** screen details are explained as follows:

**About this task**

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PXE Device n (n = 1 to 4)</td>
<td>Enables or disables the device. When enabled, a UEFI boot option is created for the device.</td>
</tr>
<tr>
<td>PXE Device n Settings (n = 1 to 4)</td>
<td>Enables you to control the configuration of the PXE device.</td>
</tr>
</tbody>
</table>

**Related tasks**

- Viewing Network Settings

**Related reference**

- Network Settings

---

Pre-operating system management applications 37
**UEFI iSCSI Settings**

You can use the iSCSI Settings screen to modify iSCSI device settings. The iSCSI Settings option is available only in the UEFI boot mode. BIOS does not control network settings in the BIOS boot mode. For the BIOS boot mode, the option ROM of the network controller handles the network settings.

**Viewing UEFI iSCSI Settings**

To view the **UEFI iSCSI Settings** screen, perform the following steps:

**Steps**

1. Turn on, or restart your system.
2. Press F2 immediately after you see the following message:

   ![Image](image-url)

   **NOTE:** If your operating system begins to load before you press F2, wait for the system to finish booting, and then restart your system and try again.

3. On the **System Setup Main Menu** screen, click **System BIOS**.
4. On the **System BIOS** screen, click **Network Settings**.
5. On the **Network Settings** screen, click **UEFI iSCSI Settings**.

**UEFI iSCSI Settings details**

The **UEFI iSCSI Settings** screen details are explained as follows:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISCSI Initiator Name</td>
<td>Specifies the name of the iSCSI initiator (iqn format).</td>
</tr>
<tr>
<td>ISCSI Device n (n = 1 to 4)</td>
<td>Enables or disables the iSCSI device. When disabled, a UEFI boot option is created for the iSCSI device automatically.</td>
</tr>
</tbody>
</table>

**System Security**

You can use the **System Security** screen to perform specific functions such as setting the system password, setup password and disabling the power button.

**Related tasks**

System Security Settings details
Viewing System Security
Creating a system and setup password
Using your system password to secure your system
Deleting or changing system and setup password

**Related reference**

Operating with a setup password enabled
System BIOS

**Viewing System Security**

To view the **System Security** screen, perform the following steps:

**Steps**

1. Turn on, or restart your system.
2. Press F2 immediately after you see the following message:

   ![Image](image-url)
3. On the System Setup Main Menu screen, click System BIOS.

Related tasks
System Security Settings details

Related reference
System Security

System Security Settings details

About this task
The System Security Settings screen details are explained as follows:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intel AES-NI</td>
<td>Improves the speed of applications by performing encryption and decryption by using the Advanced Encryption Standard Instruction Set (AES-NI). This option is set to Enabled by default.</td>
</tr>
<tr>
<td>System Password</td>
<td>Sets the system password. This option is set to Enabled by default and is read-only if the password jumper is not installed in the system.</td>
</tr>
<tr>
<td>Setup Password</td>
<td>Sets the setup password. This option is read-only if the password jumper is not installed in the system.</td>
</tr>
<tr>
<td>Password Status</td>
<td>Locks the system password. This option is set to Unlocked by default.</td>
</tr>
<tr>
<td>TPM Security</td>
<td><strong>NOTE:</strong> The TPM menu is available only when the TPM module is installed.</td>
</tr>
<tr>
<td>TPM Information</td>
<td>Changes the operational state of the TPM. This option is set to No Change by default.</td>
</tr>
<tr>
<td>TPM Status</td>
<td>Specifies the TPM status.</td>
</tr>
<tr>
<td>TPM Command</td>
<td><strong>CAUTION:</strong> Clearing the TPM results in the loss of all keys in the TPM. The loss of TPM keys may affect booting to the operating system.</td>
</tr>
<tr>
<td>Intel TXT</td>
<td>Enables or disables the Intel Trusted Execution Technology (TXT) option. To enable the Intel TXT option, virtualization technology and TPM Security must be enabled with Pre-boot measurements. This option is set to Off by default.</td>
</tr>
<tr>
<td>Power Button</td>
<td>Enables or disables the power button on the front of the system. This option is set to Enabled by default.</td>
</tr>
<tr>
<td>NMI Button</td>
<td>Enables or disables the NMI button on the front of the system. This option is set to Disabled by default.</td>
</tr>
<tr>
<td>AC Power Recovery</td>
<td>Sets how the system behaves after AC power is restored to the system. This option is set to Last by default.</td>
</tr>
<tr>
<td>AC Power Recovery Delay</td>
<td>Sets the time delay for the system to power up after AC power is restored to the system. This option is set to Immediate by default.</td>
</tr>
<tr>
<td>User Defined Delay (60s to 240s)</td>
<td>Sets the User Defined Delay option when the User Defined option for AC Power Recovery Delay is selected.</td>
</tr>
<tr>
<td>UEFI Variable Access</td>
<td>Provides varying degrees of securing UEFI variables. When set to Standard (the default), UEFI variables are accessible in the operating system per the UEFI specification. When set to Controlled, selected UEFI variables are protected in the environment and new UEFI boot entries are forced to be at the end of the current boot order.</td>
</tr>
<tr>
<td>Secure Boot</td>
<td>Enables Secure Boot, where the BIOS authenticates each pre-boot image by using the certificates in the Secure Boot Policy. Secure Boot is disabled by default.</td>
</tr>
<tr>
<td>Option</td>
<td>Description</td>
</tr>
<tr>
<td>-----------------------------</td>
<td>--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Secure Boot Policy</td>
<td>When Secure Boot policy is set to <strong>Standard</strong>, the BIOS uses the system manufacturer’s key and certificates to authenticate pre-boot images. When Secure Boot policy is set to <strong>Custom</strong>, the BIOS uses the user-defined key and certificates. Secure Boot policy is set to <strong>Standard</strong> by default.</td>
</tr>
<tr>
<td>Secure Boot Policy Summary</td>
<td>Specifies the list of certificates and hashes that secure boot uses to authenticate images.</td>
</tr>
</tbody>
</table>

**Creating a system and setup password**

**Prerequisites**

Ensure that the password jumper is enabled. The password jumper enables or disables the system password and setup password features. For more information, see the System board jumper settings section.

**NOTE:** If the password jumper setting is disabled, the existing system password and setup password are deleted and you need not provide the system password to boot the system.

**Steps**

1. To enter System Setup, press F2 immediately after turning on or rebooting your system.
2. On the **System Setup Main Menu** screen, click **System BIOS > System Security**.
3. On the **System Security** screen, verify that **Password Status** is set to **Unlocked**.
4. In the **System Password** field, type your system password, and press Enter or Tab.
   
   Use the following guidelines to assign the system password:
   
   - A password can have up to 32 characters.
   - The password can contain the numbers 0 through 9.
   - Only the following special characters are allowed: space, (''), (+), (.), (-), (.), (/), (;), ([), (]), (]), (`.`).

   A message prompts you to reenter the system password.
5. Reenter the system password, and click **OK**.
6. In the **Setup Password** field, type your setup password and press Enter or Tab.
   A message prompts you to reenter the setup password.
7. Reenter the setup password, and click **OK**.
8. Press Esc to return to the System BIOS screen. Press Esc again.
   A message prompts you to save the changes.

   **NOTE:** Password protection does not take effect until the system reboots.

**Related reference**

System Security

**Using your system password to secure your system**

If you have assigned a setup password, the system accepts your setup password as an alternate system password.

**Steps**

1. Turn on or reboot your system.
2. Type the system password and press Enter.
Next steps

When Password Status is set to Locked, type the system password and press Enter when prompted at reboot.

NOTE: If an incorrect system password is typed, the system displays a message and prompts you to reenter your password. You have three attempts to type the correct password. After the third unsuccessful attempt, the system displays an error message that the system has stopped functioning and must be turned off. Even after you turn off and restart the system, the error message is displayed until the correct password is entered.

Related reference
System Security

Deleting or changing system and setup password

Prerequisites

NOTE: You cannot delete or change an existing system or setup password if the Password Status is set to Locked.

Steps

1. To enter System Setup, press F2 immediately after turning on or restarting your system.
3. On the System Security screen, ensure that Password Status is set to Unlocked.
4. In the System Password field, alter or delete the existing system password, and then press Enter or Tab.
5. In the Setup Password field, alter or delete the existing setup password, and then press Enter or Tab.
6. If you change the system and setup password, a message prompts you to reenter the new password. If you delete the system and setup password, a message prompts you to confirm the deletion.
7. Press Esc to return to the System BIOS screen. Press Esc again, and a message prompts you to save the changes.

Related reference
System Security

Operating with a setup password enabled

If Setup Password is set to Enabled, type the correct setup password before modifying the system setup options.

If you do not type the correct password in three attempts, the system displays the following message:

Invalid Password! Number of unsuccessful password attempts: <x> System Halted! Must power down.

Even after you turn off and restart the system, the error message is displayed until the correct password is typed. The following options are exceptions:

- If System Password is not set to Enabled and is not locked through the Password Status option, you can assign a system password. For more information, see the System Security Settings screen section.
- You cannot disable or change an existing system password.

NOTE: You can use the password status option with the setup password option to protect the system password from unauthorized changes.

Related reference
System Security

System Information

You can use the System Information screen to view system properties such as Service Tag, system model name, and the BIOS version.

Related tasks
Viewing System Information
Viewing System Information

To view the **System Information** screen, perform the following steps:

**Steps**

1. Turn on, or restart your system.
2. Press F2 immediately after you see the following message:

   `F2 = System Setup`

   **NOTE:** If your operating system begins to load before you press F2, wait for the system to finish booting, and then restart your system and try again.

3. On the **System Setup Main Menu** screen, click **System BIOS**.
4. On the **System BIOS** screen, click **System Information**.

**System Information details**

**About this task**

The **System Information** screen details are explained as follows:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>System Model Name</td>
<td>Specifies the system model name.</td>
</tr>
<tr>
<td>System BIOS Version</td>
<td>Specifies the BIOS version installed on the system.</td>
</tr>
<tr>
<td>System Management Engine Version</td>
<td>Specifies the current version of the Management Engine firmware.</td>
</tr>
<tr>
<td>System Service Tag</td>
<td>Specifies the system Service Tag.</td>
</tr>
<tr>
<td>System Manufacturer</td>
<td>Specifies the name of the system manufacturer.</td>
</tr>
<tr>
<td>System Manufacturer Contact Information</td>
<td>Specifies the contact information of the system manufacturer.</td>
</tr>
<tr>
<td>System CPLD Version</td>
<td>Specifies the current version of the system complex programmable logic device (CPLD) firmware.</td>
</tr>
<tr>
<td>UEFI Compliance Version</td>
<td>Specifies the UEFI compliance level of the system firmware.</td>
</tr>
</tbody>
</table>

**Related tasks**

Viewing System Information

**Related reference**

System Information
System Information details
Memory Settings

You can use the Memory Settings screen to view all the memory settings and enable or disable specific memory functions, such as system memory testing and node interleaving.

Related tasks
Viewing Memory Settings

Related reference
Memory Settings details
System BIOS

Viewing Memory Settings

To view the Memory Settings screen, perform the following steps:

Steps
1. Turn on, or restart your system.
2. Press F2 immediately after you see the following message:

   F2 = System Setup

   **NOTE:** If your operating system begins to load before you press F2, wait for the system to finish booting, and then restart your system and try again.
3. On the System Setup Main Menu screen, click System BIOS.
4. On the System BIOS screen, click Memory Settings.

Related reference
Memory Settings
Memory Settings details

Memory Settings details

About this task
The Memory Settings screen details are explained as follows:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>System Memory Size</td>
<td>Specifies the memory size in the system.</td>
</tr>
<tr>
<td>System Memory Type</td>
<td>Specifies the type of memory installed in the system.</td>
</tr>
<tr>
<td>System Memory Speed</td>
<td>Specifies the system memory speed.</td>
</tr>
<tr>
<td>System Memory Voltage</td>
<td>Specifies the system memory voltage.</td>
</tr>
<tr>
<td>Video Memory</td>
<td>Specifies the amount of video memory.</td>
</tr>
<tr>
<td>System Memory Testing</td>
<td>Specifies whether the system memory tests are run during system boot. Options are Enabled and Disabled. This option is set to Disabled by default.</td>
</tr>
<tr>
<td>Memory Operating Mode</td>
<td>Specifies the memory operating mode. The options available are Optimizer Mode, Advanced ECC Mode, Mirror Mode, Spare Mode, Spare with Advanced ECC Mode, Dell Fault Resilient Mode and Dell NUMA Fault Resilient Mode. This option is set to Optimizer Mode by default. <strong>NOTE:</strong> The Memory Operating Mode option can have different default and available options based on the memory configuration of your system.</td>
</tr>
</tbody>
</table>
**Option**  
**Description**  

NOTE: The Dell Fault Resilient Mode option establishes an area of memory that is fault resilient. This mode can be used by an operating system that supports the feature to load critical applications or enables the operating system kernel to maximize system availability.

Node Interleaving  
Specifies if Non-Uniform Memory architecture (NUMA) is supported. If this field is set to **Enabled**, memory interleaving is supported if a symmetric memory configuration is installed. If the field is set to **Disabled**, the system supports NUMA (asymmetric) memory configurations. This option is set to **Disabled** by default.

Snoop Mode  
Specifies the Snoop Mode options. The Snoop Mode options available are **Home Snoop**, **Early Snoop**, and **Cluster on Die**. This option is set to **Early Snoop** by default. This field is available only when the **Node Interleaving** is set to **Disabled**.

**Related tasks**  
Viewing Memory Settings

**Related reference**  
Memory Settings

**Processor Settings**  
You can use the **Processor Settings** screen to view the processor settings, and perform specific functions such as enabling virtualization technology, hardware prefetcher, and logical processor idling.

**Related tasks**  
Viewing Processor Settings

**Related reference**  
Processor Settings details  
System BIOS

**Viewing Processor Settings**  
To view the **Processor Settings** screen, perform the following steps:

**Steps**  
1. Turn on, or restart your system.
2. Press F2 immediately after you see the following message:

   ![F2 = System Setup](image)

   **NOTE:** If your operating system begins to load before you press F2, wait for the system to finish booting, and then restart your system and try again.

3. On the **System Setup Main Menu** screen, click **System BIOS**.
4. On the **System BIOS** screen, click **Processor Settings**.

**Related reference**  
Processor Settings  
Processor Settings details

**Processor Settings details**  
**About this task**  
The **Processor Settings** screen details are explained as follows:
<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Logical Processor</td>
<td>Enables or disables the logical processors and displays the number of logical processors. If this option is set to <strong>Enabled</strong>, the BIOS displays all the logical processors. If this option is set to <strong>Disabled</strong>, the BIOS displays only one logical processor per core. This option is set to <strong>Enabled</strong> by default.</td>
</tr>
<tr>
<td>QPI Speed</td>
<td>Enables you to control QuickPath Interconnect data rate settings.</td>
</tr>
<tr>
<td>Alternate RTID (Requestor Transaction ID) Setting</td>
<td>Modifies Requestor Transaction IDs, which are QPI resources. This option is set to <strong>Disabled</strong> by default. <em>NOTE: Enabling this option may negatively impact the overall system performance.</em></td>
</tr>
<tr>
<td>Virtualization Technology</td>
<td>Enables or disables the additional hardware capabilities provided for virtualization. This option is set to <strong>Enabled</strong> by default.</td>
</tr>
<tr>
<td>Address Translation Service (ATS)</td>
<td>Defines the Address Translation Cache (ATC) for devices to cache the DMA transactions. This option provides an interface between CPU and DMA Memory Management to a chipset’s Address Translation and Protection Table to translate DMA addresses to host addresses. This option is set to <strong>Enabled</strong> by default.</td>
</tr>
<tr>
<td>Adjacent Cache Line Prefetch</td>
<td>Optimizes the system for applications that need high utilization of sequential memory access. This option is set to <strong>Enabled</strong> by default. You can disable this option for applications that need high utilization of random memory access.</td>
</tr>
<tr>
<td>Hardware Prefetcher</td>
<td>Enables or disables the hardware prefetcher. This option is set to <strong>Enabled</strong> by default.</td>
</tr>
<tr>
<td>DCU Streamer Prefetcher</td>
<td>Enables or disables the Data Cache Unit (DCU) streamer prefetcher. This option is set to <strong>Enabled</strong> by default.</td>
</tr>
<tr>
<td>DCU IP Prefetcher</td>
<td>Enables or disables the Data Cache Unit (DCU) IP prefetcher. This option is set to <strong>Enabled</strong> by default.</td>
</tr>
<tr>
<td>Execute Disable</td>
<td>Enables you to run the disable memory protection technology. This option is set to <strong>Enabled</strong> by default.</td>
</tr>
<tr>
<td>Logical Processor Idling</td>
<td>Enables you to improve the energy efficiency of a system. It uses the operating system core parking algorithm and parks some of the logical processors in the system which in turn allows the corresponding processor cores to transition into a lower power idle state. This option can only be enabled if the operating system supports it. It is set to <strong>Disabled</strong> by default.</td>
</tr>
<tr>
<td>Configurable TDP</td>
<td>Enables you to reconfigure the processor Thermal Design Power (TDP) levels during POST based on the power and thermal delivery capabilities of the system. TDP verifies the maximum heat the cooling system is needed to dissipate. This option is set to <strong>Nominal</strong> by default. <em>NOTE: This option is only available on certain stock keeping units (SKUs) of the processors.</em></td>
</tr>
<tr>
<td>X2Apic Mode</td>
<td>Enables or disables the X2Apic mode.</td>
</tr>
<tr>
<td>Number of Cores per Processor</td>
<td>Controls the number of enabled cores in each processor. This option is set to <strong>All</strong> by default.</td>
</tr>
<tr>
<td>Processor 64-bit Support</td>
<td>Specifies if the processor(s) support 64-bit extensions.</td>
</tr>
<tr>
<td>Processor Core Speed</td>
<td>Specifies the maximum core frequency of the processor.</td>
</tr>
<tr>
<td>Process Bus Speed</td>
<td>Displays the bus speed of the processor. <em>NOTE: The processor bus speed option displays only when both processors are installed.</em></td>
</tr>
<tr>
<td>Processor 1</td>
<td><em>NOTE: Depending on the number of CPUs, there may be up to four processors listed.</em></td>
</tr>
</tbody>
</table>

The following settings are displayed for each processor installed in the system:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Family-Model-Stepping</td>
<td>Specifies the family, model, and stepping of the processor as defined by Intel.</td>
</tr>
<tr>
<td>Brand</td>
<td>Specifies the brand name.</td>
</tr>
<tr>
<td>Level 2 Cache</td>
<td>Specifies the total L2 cache.</td>
</tr>
</tbody>
</table>
### SATA Settings

You can use the **SATA Settings** screen to view the SATA settings of SATA devices and enable RAID on your system.

#### Related tasks
- SATA Settings details
- Viewing SATA Settings

#### Related reference
- System BIOS

#### Viewing SATA Settings

To view the **SATA Settings** screen, perform the following steps:

**Steps**

1. Turn on, or restart your system.
2. Press F2 immediately after you see the following message:
   
   F2 = System Setup

   **NOTE:** If your operating system begins to load before you press F2, wait for the system to finish booting, and then restart your system and try again.
3. On the **System Setup Main Menu** screen, click **System BIOS**.
4. On the **System BIOS** screen, click **SATA Settings**.

#### SATA Settings details

**About this task**

The **SATA Settings** screen details are explained as follows:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Option</strong></td>
<td><strong>Description</strong></td>
</tr>
<tr>
<td>Level 3 Cache</td>
<td>Specifies the total L3 cache.</td>
</tr>
<tr>
<td>Number of Cores</td>
<td>Specifies the number of cores per processor.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Embedded SATA</td>
<td>Enables the embedded SATA option to be set to Off, ATA, AHCI, or RAID modes. This option is set to AHCI by default.</td>
</tr>
<tr>
<td>Option</td>
<td>Description</td>
</tr>
<tr>
<td>-----------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td><strong>Security Freeze Lock</strong></td>
<td>Sends Security Freeze Lock command to the Embedded SATA drives during POST. This option is applicable only for ATA and AHCI modes.</td>
</tr>
<tr>
<td><strong>Write Cache</strong></td>
<td>Enables or disables the command for Embedded SATA drives during POST.</td>
</tr>
<tr>
<td><strong>Port A</strong></td>
<td>Sets the drive type of the selected device. For Embedded SATA settings in ATA mode, set this field to Auto to enable BIOS support. Set it to OFF to turn off BIOS support. For AHCI or RAID mode, BIOS support is always enabled.</td>
</tr>
<tr>
<td><strong>Port B</strong></td>
<td>Sets the drive type of the selected device. For Embedded SATA settings in ATA mode, set this field to Auto to enable BIOS support. Set it to OFF to turn off BIOS support. For AHCI or RAID mode, BIOS support is always enabled.</td>
</tr>
<tr>
<td><strong>Port C</strong></td>
<td>Sets the drive type of the selected device. For Embedded SATA settings in ATA mode, set this field to Auto to enable BIOS support. Set it to OFF to turn off BIOS support. For AHCI or RAID mode, BIOS support is always enabled.</td>
</tr>
<tr>
<td><strong>Port D</strong></td>
<td>Sets the drive type of the selected device. For Embedded SATA settings in ATA mode, set this field to Auto to enable BIOS support. Set it to OFF to turn off BIOS support. For AHCI or RAID mode, BIOS support is always enabled.</td>
</tr>
<tr>
<td><strong>Port E</strong></td>
<td>Sets the drive type of the selected device. For Embedded SATA settings in ATA mode, set this field to Auto to enable BIOS support. Set it to OFF to turn off BIOS support. For AHCI or RAID mode, BIOS support is always enabled.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Model</strong></td>
<td>Specifies the drive model of the selected device.</td>
</tr>
<tr>
<td><strong>Drive Type</strong></td>
<td>Specifies the type of drive attached to the SATA port.</td>
</tr>
<tr>
<td><strong>Capacity</strong></td>
<td>Specifies the total capacity of the hard drive. This field is undefined for removable media devices such as optical drives.</td>
</tr>
<tr>
<td>Option</td>
<td>Description</td>
</tr>
<tr>
<td>--------</td>
<td>-------------</td>
</tr>
<tr>
<td><strong>Capacity</strong></td>
<td>Specifies the total capacity of the hard drive. This field is undefined for removable media devices such as optical drives.</td>
</tr>
</tbody>
</table>

**Port F**

Sets the drive type of the selected device. For *Embedded SATA settings* in *ATA* mode, set this field to *Auto* to enable BIOS support. Set it to *OFF* to turn off BIOS support.

For *AHCI* or *RAID* mode, BIOS support is always enabled.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Model</strong></td>
<td>Specifies the drive model of the selected device.</td>
</tr>
<tr>
<td><strong>Drive Type</strong></td>
<td>Specifies the type of drive attached to the SATA port.</td>
</tr>
<tr>
<td><strong>Capacity</strong></td>
<td>Specifies the total capacity of the hard drive. This field is undefined for removable media devices such as optical drives.</td>
</tr>
</tbody>
</table>

**Port G**

Sets the drive type of the selected device. For *Embedded SATA settings* in *ATA* mode, set this field to *Auto* to enable BIOS support. Set it to *OFF* to turn off BIOS support.

For *AHCI* or *RAID* mode, BIOS support is always enabled.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Model</strong></td>
<td>Specifies the drive model of the selected device.</td>
</tr>
<tr>
<td><strong>Drive Type</strong></td>
<td>Specifies the type of drive attached to the SATA port.</td>
</tr>
<tr>
<td><strong>Capacity</strong></td>
<td>Specifies the total capacity of the hard drive. This field is undefined for removable media devices such as optical drives.</td>
</tr>
</tbody>
</table>

**Port H**

Sets the drive type of the selected device. For *Embedded SATA settings* in *ATA* mode, set this field to *Auto* to enable BIOS support. Set it to *OFF* to turn off BIOS support.

For *AHCI* or *RAID* mode, BIOS support is always enabled.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Model</strong></td>
<td>Specifies the drive model of the selected device.</td>
</tr>
<tr>
<td><strong>Drive Type</strong></td>
<td>Specifies the type of drive attached to the SATA port.</td>
</tr>
<tr>
<td><strong>Capacity</strong></td>
<td>Specifies the total capacity of the hard drive. This field is undefined for removable media devices such as optical drives.</td>
</tr>
</tbody>
</table>

**Port I**

Sets the drive type of the selected device. For *Embedded SATA settings* in *ATA* mode, set this field to *Auto* to enable BIOS support. Set it to *OFF* to turn off BIOS support.

For *AHCI* or *RAID* mode, BIOS support is always enabled.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Model</strong></td>
<td>Specifies the drive model of the selected device.</td>
</tr>
<tr>
<td><strong>Drive Type</strong></td>
<td>Specifies the type of drive attached to the SATA port.</td>
</tr>
<tr>
<td><strong>Capacity</strong></td>
<td>Specifies the total capacity of the hard drive. This field is undefined for removable media devices such as optical drives.</td>
</tr>
</tbody>
</table>

**Port J**

Sets the drive type of the selected device. For *Embedded SATA settings* in *ATA* mode, set this field to *Auto* to enable BIOS support. Set it to *OFF* to turn off BIOS support.

For *AHCI* or *RAID* mode, BIOS support is always enabled.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Model</strong></td>
<td>Specifies the drive model of the selected device.</td>
</tr>
<tr>
<td>Option</td>
<td>Description</td>
</tr>
<tr>
<td>-------------</td>
<td>------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Drive Type</td>
<td>Specifies the type of drive attached to the SATA port.</td>
</tr>
<tr>
<td>Capacity</td>
<td>Specifies the total capacity of the hard drive. This field is undefined for removable media devices such as optical drives.</td>
</tr>
</tbody>
</table>

Related tasks
Viewing SATA Settings

Related reference
SATA Settings

Integrated Devices
You can use the Integrated Devices screen to view and configure the settings of all integrated devices including the video controller, integrated RAID controller, and the USB ports.

Related tasks
Integrated Devices details
Viewing Integrated Devices

Related reference
System BIOS

Viewing Integrated Devices
To view the Integrated Devices screen, perform the following steps:

Steps
1. Turn on, or restart your system.
2. Press F2 immediately after you see the following message:

```
F2 = System Setup
```

**NOTE:** If your operating system begins to load before you press F2, wait for the system to finish booting, and then restart your system and try again.
3. On the System Setup Main Menu screen, click System BIOS.

Related tasks
Integrated Devices details

Related reference
Integrated Devices

Integrated Devices details
About this task
The Integrated Devices screen details are explained as follows:
<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>USB 3.0 Setting</strong></td>
<td>Enables or disables the USB 3.0 support. Enable this option only if your operating system supports USB 3.0. If you disable this option, devices operate at USB 2.0 speed. USB 3.0 is enabled by default.</td>
</tr>
<tr>
<td><strong>User Accessible USB Ports</strong></td>
<td>Enables or disables the USB ports. Selecting <strong>Only Back Ports On</strong> disables the front USB ports, selecting <strong>All Ports Off</strong> disables all USB ports. The USB keyboard and mouse operate during boot process in certain operating systems. After the boot process is complete, the USB keyboard and mouse do not work if the ports are disabled. *NOTE: Selecting <strong>Only Back Ports On</strong> and <strong>All Ports Off</strong> disables the USB management port and also restricts access to iDRAC features.</td>
</tr>
<tr>
<td><strong>Internal USB Port</strong></td>
<td>Enables or disables the internal USB port. This option is set to <strong>Enabled</strong> by default.</td>
</tr>
<tr>
<td><strong>Integrated RAID Controller</strong></td>
<td>Enables or disables the integrated RAID controller. This option is set to <strong>Enabled</strong> by default.</td>
</tr>
<tr>
<td><strong>Embedded NIC1 and NIC2</strong></td>
<td>Enables or disables the Embedded NIC1 and NIC2 options. If set to <strong>Disabled</strong>, the NIC may still be available for shared network access by the embedded management controller. The embedded NIC1 and NIC2 options are only available on systems that do not have Network Daughter Cards (NDCs). The Embedded NIC1 and NIC2 option is mutually exclusive with the Integrated Network Card 1 option. Configure the Embedded NIC1 and NIC2 option by using the NIC management utilities of the system. *NOTE: The Embedded NIC1 and NIC2 options are only available on systems that do not have Integrated Network Card 1.</td>
</tr>
<tr>
<td><strong>Embedded NIC3 and NIC4</strong></td>
<td>Allows you to enable or disable the Embedded NIC3 and NIC4. If set to <strong>Disabled</strong>, the NIC may still be available for shared network access by the embedded management controller. Configure this function using the NIC management utilities of the system.</td>
</tr>
<tr>
<td><strong>I/OAT DMA Engine</strong></td>
<td>Enables or disables the I/OAT option. Enable only if the hardware and software support the feature.</td>
</tr>
<tr>
<td><strong>Embedded Video Controller</strong></td>
<td>Enables or disables the Embedded Video Controller option. This option is set to <strong>Enabled</strong> by default.</td>
</tr>
<tr>
<td><strong>Current State of Embedded Video Controller</strong></td>
<td>Displays the current state of the embedded video controller. The <strong>Current State of Embedded Video Controller</strong> option is a read-only field. If the Embedded Video Controller is the only display capability in the system (that is, no add-in graphics card is installed), then the Embedded Video Controller is automatically used as the primary display even if the <strong>Embedded Video Controller</strong> setting is set to <strong>Disabled</strong>.</td>
</tr>
<tr>
<td><strong>SR-IOV Global Enable</strong></td>
<td>Enables or disables the BIOS configuration of Single Root I/O Virtualization (SR-IOV) devices. This option is set to <strong>Disabled</strong> by default.</td>
</tr>
<tr>
<td><strong>OS Watchdog Timer</strong></td>
<td>If your system stops responding, this watchdog timer aids in the recovery of your operating system. When this option is set to <strong>Enabled</strong>, the operating system initializes the timer. When this option is set to <strong>Disabled</strong> (the default), the timer does not have any effect on the system.</td>
</tr>
<tr>
<td><strong>Memory Mapped I/O above 4 GB</strong></td>
<td>Enables or disables the support for PCIe devices that need large amounts of memory. This option is set to <strong>Enabled</strong> by default.</td>
</tr>
<tr>
<td><strong>Slot Disablement</strong></td>
<td>Enables or disables the available PCIe slots on your system. The slot disablement feature controls the configuration of PCIe cards installed in the specified slot. Slots must be disabled only when the installed peripheral card prevents booting into the operating system or causes delays in system startup. If the slot is disabled, both the Option ROM and UEFI drivers are disabled.</td>
</tr>
</tbody>
</table>

**Related tasks**

Viewing Integrated Devices

**Related reference**

Integrated Devices
Serial Communication

You can use the Serial Communication screen to view the properties of the serial communication port.

Related tasks
Serial Communication details
Viewing Serial Communication

Related reference
System BIOS

Viewing Serial Communication

To view the Serial Communication screen, perform the following steps:

Steps
1. Turn on, or restart your system.
2. Press F2 immediately after you see the following message:

   ![F2 = System Setup]

   **NOTE:** If your operating system begins to load before you press F2, wait for the system to finish booting, and then restart your system and try again.

3. On the System Setup Main Menu screen, click System BIOS.

Related tasks
Serial Communication details

Related reference
Serial Communication

Serial Communication details

About this task

The Serial Communication screen details are explained as follows:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Serial Communication</td>
<td>Selects serial communication devices (Serial Device 1 and Serial Device 2) in BIOS. BIOS console redirection can also be enabled and the port address can be specified. This option is set to Auto by default.</td>
</tr>
<tr>
<td>Serial Port Address</td>
<td>Enables you to set the port address for serial devices. This option is set to Serial Device 1=COM2, Serial Device 2=COM1 by default.</td>
</tr>
<tr>
<td></td>
<td><strong>NOTE:</strong> You can use only Serial Device 2 for the Serial Over LAN (SOL) feature. To use console redirection by SOL, configure the same port address for console redirection and the serial device.</td>
</tr>
<tr>
<td></td>
<td><strong>NOTE:</strong> Every time the system boots, the BIOS syncs the serial MUX setting saved in iDRAC. The serial MUX setting can independently be changed in iDRAC. Loading the BIOS default settings from within the BIOS setup utility may not always revert the serial MUX setting to the default setting of Serial Device 1.</td>
</tr>
<tr>
<td>External Serial Connector</td>
<td>Enables you to associate the External Serial Connector to Serial Device 1, Serial Device 2, or the Remote Access Device by using this option.</td>
</tr>
<tr>
<td></td>
<td><strong>NOTE:</strong> Only Serial Device 2 can be used for Serial Over LAN (SOL). To use console redirection by SOL, configure the same port address for console redirection and the serial device.</td>
</tr>
</tbody>
</table>
Option | Description
--- | ---
**NOTE:** Every time the system boots, the BIOS syncs the serial MUX setting saved in iDRAC. The serial MUX setting can independently be changed in iDRAC. Loading the BIOS default settings from within the BIOS setup utility may not always revert this setting to the default setting of Serial Device 1.

**Failsafe Baud Rate**
Specifies the failsafe baud rate for console redirection. The BIOS attempts to determine the baud rate automatically. This failsafe baud rate is used only if the attempt fails, and the value must not be changed. This option is set to 115200 by default.

**Remote Terminal Type**
Sets the remote console terminal type. This option is set to VT 100/VT 220 by default.

**Redirection After Boot**
Enables or disables the BIOS console redirection when the operating system is loaded. This option is set to Enabled by default.

---

**System Profile Settings**
You can use the System Profile Settings screen to enable specific system performance settings such as power management.

**Related tasks**
Viewing Serial Communication

**Related reference**
Serial Communication

**System Profile Settings details**

**Viewing System Profile Settings**
To view the System Profile Settings screen, perform the following steps:

**Steps**
1. Turn on, or restart your system.
2. Press F2 immediately after you see the following message:
   
   F2 = System Setup
   
   **NOTE:** If your operating system begins to load before you press F2, wait for the system to finish booting, and then restart your system and try again.
3. On the System Setup Main Menu screen, click System BIOS.
4. On the System BIOS screen, click System Profile Settings.

**Related tasks**
System Profile Settings details

**Related reference**
System Profile Settings
**System Profile Settings details**

**About this task**

The **System Profile Settings** screen details are explained as follows:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>System Profile</strong></td>
<td>Sets the system profile. If you set the <strong>System Profile</strong> option to a mode other than <strong>Custom</strong>, the BIOS automatically sets the rest of the options. You can only change the rest of the options if the mode is set to <strong>Custom</strong>. This option is set to <strong>Performance Per Watt Optimized (DAPC)</strong> by default. DAPC is Dell Active Power Controller.</td>
</tr>
<tr>
<td><strong>NOTE:</strong> All the parameters on the system profile setting screen are available only when the <strong>System Profile</strong> option is set to <strong>Custom</strong>.</td>
<td></td>
</tr>
<tr>
<td><strong>CPU Power Management</strong></td>
<td>Sets the CPU power management. This option is set to <strong>System DBPM (DAPC)</strong> by default. DBPM is Demand-Based Power Management.</td>
</tr>
<tr>
<td><strong>Memory Frequency</strong></td>
<td>Sets the speed of the system memory. You can select <strong>Maximum Performance</strong>, <strong>Maximum Reliability</strong>, or a specific speed.</td>
</tr>
<tr>
<td><strong>Turbo Boost</strong></td>
<td>Enables or disables the processor to operate in the turbo boost mode. This option is set to <strong>Enabled</strong> by default.</td>
</tr>
<tr>
<td><strong>Energy Efficient Turbo</strong></td>
<td>Enables or disables the <strong>Energy Efficient Turbo</strong> option.</td>
</tr>
<tr>
<td><strong>C1E</strong></td>
<td>Enables or disables the processor to switch to a minimum performance state when it is idle. This option is set to <strong>Enabled</strong> by default.</td>
</tr>
<tr>
<td><strong>C States</strong></td>
<td>Enables or disables the processor to operate in all available power states. This option is set to <strong>Enabled</strong> by default.</td>
</tr>
<tr>
<td><strong>Collaborative CPU Performance Control</strong></td>
<td>Enables or disables the CPU power management option. When set to <strong>Enabled</strong>, the CPU power management is controlled by the OS DBPM and the System DBPM (DAPC). This option is set to <strong>Disabled</strong> by default.</td>
</tr>
<tr>
<td><strong>Memory Patrol Scrub</strong></td>
<td>Sets the memory patrol scrub frequency. This option is set to <strong>Standard</strong> by default.</td>
</tr>
<tr>
<td><strong>Memory Refresh Rate</strong></td>
<td>Sets the memory refresh rate to either 1x or 2x. This option is set to 1x by default.</td>
</tr>
<tr>
<td><strong>Uncore Frequency</strong></td>
<td>Enables you to select the <strong>Processor Uncore Frequency</strong> option. Dynamic mode enables the processor to optimize power resources across the cores and uncore during runtime. The optimization of the uncore frequency to either save power or optimize performance is influenced by the setting of the <strong>Energy Efficiency Policy</strong> option.</td>
</tr>
<tr>
<td><strong>Energy Efficient Policy</strong></td>
<td>Enables you to select the <strong>Energy Efficient Policy</strong> option. The CPU uses the setting to manipulate the internal behavior of the processor and determines whether to target higher performance or better power savings.</td>
</tr>
<tr>
<td><strong>Number of Turbo Boost Enabled Cores for Processor 1</strong></td>
<td>1. <strong>NOTE:</strong> If there are two processors installed in the system, you see an entry for <strong>Number of Turbo Boost Enabled Cores for Processor 2</strong>. Controls the number of turbo boost enabled cores for processor 1. The maximum number of cores is enabled by default.</td>
</tr>
<tr>
<td><strong>Monitor/Mwait</strong></td>
<td>Enables the Monitor/Mwait instructions in the processor. This option is set to <strong>Enabled</strong> for all system profiles, except <strong>Custom</strong> by default.</td>
</tr>
<tr>
<td><strong>NOTE:</strong> This option can be disabled only if the <strong>C States</strong> option in the <strong>Custom</strong> mode is set to <strong>disabled</strong>.</td>
<td></td>
</tr>
<tr>
<td><strong>NOTE:</strong> When <strong>C States</strong> is set to <strong>Enabled</strong> in the <strong>Custom</strong> mode, changing the Monitor/Mwait setting does not impact the system power or performance.</td>
<td></td>
</tr>
</tbody>
</table>
## Miscellaneous Settings

You can use the **Miscellaneous Settings** screen to perform specific functions such as updating the asset tag and changing the system date and time.

### Related tasks
- Viewing System Profile Settings

### Related reference
- System Profile Settings

### Miscellaneous Settings details

**About this task**

The **Miscellaneous Settings** screen details are explained as follows:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>System Time</td>
<td>Enables you to set the time on the system.</td>
</tr>
<tr>
<td>System Date</td>
<td>Enables you to set the date on the system.</td>
</tr>
<tr>
<td>Asset Tag</td>
<td>Specifies the asset tag and enables you to modify it for security and tracking purposes.</td>
</tr>
<tr>
<td>Keyboard</td>
<td>Enables you to set whether the system boots with the NumLock enabled or disabled. This option is set to <strong>On</strong> by default.</td>
</tr>
<tr>
<td>NumLock</td>
<td><strong>NOTE:</strong> This option does not apply to 84-key keyboards.</td>
</tr>
<tr>
<td>F1/F2 Prompt on Error</td>
<td>Enables or disables the F1/F2 prompt on error. This option is set to <strong>Enabled</strong> by default. The F1/F2 prompt also includes keyboard errors.</td>
</tr>
</tbody>
</table>

---

**Related tasks**
- Miscellaneous Settings details
- Viewing Miscellaneous Settings

**Related reference**
- Miscellaneous Settings

---

**Steps**

1. Turn on, or restart your system.
2. Press F2 immediately after you see the following message:

   ```markdown
   F2 = System Setup
   ```

   **NOTE:** If your operating system begins to load before you press F2, wait for the system to finish booting, and then restart your system and try again.

3. On the **System Setup Main Menu** screen, click **System BIOS**.
4. On the **System BIOS** screen, click **Miscellaneous Settings**.

---

**Pre-operating system management applications**
### Option | Description
--- | ---
Load Legacy Video | Enables you to determine whether the system BIOS loads the legacy video (INT 10H) option ROM from the video controller. Selecting Enabled in the operating system does not support UEFI video output standards. This field is available only for UEFI boot mode. You cannot set the option to Enabled if UEFI Secure Boot mode is enabled.
Option ROM | 

**Related tasks**
- Viewing Miscellaneous Settings

**Related reference**
- Miscellaneous Settings

### iDRAC Settings utility

The iDRAC settings utility is an interface to set up and configure the iDRAC parameters by using UEFI. You can enable or disable various iDRAC parameters by using the iDRAC settings utility.

[NOTE]: Accessing some of the features on the iDRAC settings utility needs the iDRAC Enterprise License upgrade.

For more information about using iDRAC, see [Dell Integrated Dell Remote Access Controller User’s Guide](https://Dell.com/idracmanuals).

**Related concepts**
- Device Settings

**Related tasks**
- Entering the iDRAC Settings utility
- Changing the thermal settings

**Related reference**
- System BIOS

### Entering the iDRAC Settings utility

**Steps**

1. Turn on or restart the managed system.
3. On the System Setup Main Menu page, click **iDRAC Settings**. The **iDRAC Settings** screen is displayed.

**Related reference**
- iDRAC Settings utility

### Changing the thermal settings

The iDRAC settings utility enables you to select and customize the thermal control settings for your system.

1. Click **iDRAC Settings** > **Thermal**.
2. Under **SYSTEM THERMAL PROFILE** > **Thermal Profile**, select one of the following options:
   - Default Thermal Profile Settings
   - Maximum Performance (Performance Optimized)
   - Minimum Power (Performance per Watt Optimized)
4. Click **Back** > **Finish** > **Yes**.
Device Settings

Device Settings enables you to configure device parameters.

Dell Lifecycle Controller

Dell Lifecycle Controller (LC) provides advanced embedded systems management capabilities including system deployment, configuration, update, maintenance, and diagnosis. LC is delivered as part of the iDRAC out-of-band solution and Dell system embedded Unified Extensible Firmware Interface (UEFI) applications.

Embedded system management

The Dell Lifecycle Controller provides advanced embedded systems management throughout the system’s lifecycle. The Dell Lifecycle Controller can be started during the boot sequence and can function independently of the operating system.

**NOTE:** Certain platform configurations may not support the full set of features provided by the Dell Lifecycle Controller.

For more information about setting up the Dell Lifecycle Controller, configuring hardware and firmware, and deploying the operating system, see the Dell Lifecycle Controller documentation at [Dell.com/idracmanuals](http://Dell.com/idracmanuals).

Boot Manager

The Boot Manager screen enables you to select boot options and diagnostic utilities.

To enter Boot Manager:

**Steps**

1. Turn on, or restart your system.
2. Press F11 when you see the following message:

   F11 = Boot Manager
If your operating system begins to load before you press F11, allow the system to complete the booting, and then restart your system and try again.

**Related reference**
- Boot Manager
- Boot Manager main menu

### Boot Manager main menu

<table>
<thead>
<tr>
<th>Menu item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Continue Normal Boot</strong></td>
<td>The system attempts to boot to devices starting with the first item in the boot order. If the boot attempt fails, the system continues with the next item in the boot order until the boot is successful or no more boot options are found.</td>
</tr>
<tr>
<td><strong>One-shot Boot Menu</strong></td>
<td>Enables you to access boot menu, where you can select a one-time boot device to boot from.</td>
</tr>
<tr>
<td><strong>Launch System Setup</strong></td>
<td>Enables you to access System Setup.</td>
</tr>
<tr>
<td><strong>Launch Lifecycle Controller</strong></td>
<td>Exits the Boot Manager and invokes the Dell Lifecycle Controller program.</td>
</tr>
<tr>
<td><strong>System Utilities</strong></td>
<td>Enables you to launch System Utilities menu such as System Diagnostics and UEFI shell.</td>
</tr>
</tbody>
</table>

**Related tasks**
- Viewing Boot Manager

**Related reference**
- Boot Manager

### One-shot BIOS boot menu

**One-shot BIOS boot menu** enables you to select a boot device to boot from.

**Related reference**
- Boot Manager

### System Utilities

**System Utilities** contains the following utilities that can be launched:

- Launch Diagnostics
- BIOS Update File Explorer
- Reboot System

**Related reference**
- Boot Manager

### PXE boot

The Preboot Execution Environment (PXE) is an industry standard client or interface that allows networked computers that are not yet loaded with an operating system to be configured and booted remotely by an administrator.
Installing and removing system components

This section provides information about installing and removing the system components.

Topics:

• Safety instructions
• Before working inside your system
• After working inside your system
• Recommended tools
• Front bezel (optional)
• System cover
• Inside the system
• Cooling shroud
• System memory
• Hard drives
• Optical drive (optional)
• Cooling fans
• Internal USB memory key (optional)
• Expansion cards and expansion card riser
• iDRAC port card (optional)
• SD vFlash card (optional)
• Internal dual SD module (optional)
• Integrated storage controller card
• Processors and heat sinks
• Power supply units (PSU)
• Power interposer board
• System battery
• Hard drive backplane
• Control panel
• System board
• Trusted Platform Module

Safety instructions

**NOTE:** Whenever you need to lift the system, get others to assist you. To avoid injury, do not attempt to lift the system by yourself.

**WARNING:** Opening or removing the system cover while the system is powered on may expose you to a risk of electric shock.

**CAUTION:** Do not operate the system without the cover for a duration exceeding five minutes.

**CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

**NOTE:** Dell recommends that you always use a static mat and static strap while working on components inside the system.

**NOTE:** To ensure proper operation and cooling, all bays in the system and system fans must be populated always with either a component or with a blank.
Before working inside your system

Prerequisites
Follow the safety guidelines listed in the Safety instructions section.

Steps
1. Turn off the system, including any attached peripherals.
2. Disconnect the system from the electrical outlet and disconnect the peripherals.
3. If installed, remove the front bezel.
4. If applicable, remove the system from the rack.
   For more information, see the Rack Installation placemat at Dell.com/poweredgemanuals.
5. Remove the system cover.

Related tasks
Removing the optional front bezel
Removing the system cover

After working inside your system

Prerequisites
Follow the safety guidelines listed in the Safety instructions section.

Steps
1. Install the system cover.
2. If applicable, install the system into the rack.
   For more information, see the Rack Installation placemat at Dell.com/poweredgemanuals.
3. If removed, install the optional front bezel.
4. Reconnect the peripherals and connect the system to the electrical outlet.
5. Turn on the system, including any attached peripherals.

Related tasks
Installing the system cover
Installing the optional front bezel

Recommended tools
You need the following tools to perform the removal and installation procedures:
• Key to the bezel lock.
  This is needed only if your system includes a bezel.
• Phillips #1 screwdriver
• Phillips #2 screwdriver
• Wrist grounding strap
You need the following tools to assemble the cables for a DC power supply unit.
• AMP 90871-1 hand-crimping tool or equivalent
• Wire-stripper pliers to remove insulation from size 10 AWG solid or stranded, insulated copper wire

NOTE: Use alpha wire part number 3080 or equivalent (65/30 stranding).
Front bezel (optional)

The front bezel is attached to the front side of the server and prevents accidents while removing the hard drive or when pressing the reset or power button. The front bezel can also be locked for additional security.

Removing the optional front bezel

Prerequisites
Follow the safety guidelines listed in the Safety instructions section.

Steps
1. Locate and remove the bezel key.
   - **NOTE:** The bezel key is attached to the back of the bezel.
2. Unlock the bezel by using the key.
3. Slide the release latch up and pull the left end of the bezel.
4. Unhook the right end, and remove the bezel.

![Figure 11. Removing the optional front bezel](image)

   a. release latch
   b. bezel lock
   c. front bezel

Installing the optional front bezel

Prerequisites
Follow the safety guidelines listed in the Safety instructions section.

Steps
1. Locate and remove the bezel key.
NOTE: The bezel key is attached to the back of the bezel.

2. Hook the right end of the bezel onto the chassis.
3. Fit the free end of the bezel onto the system.
4. Lock the bezel by using the key.

![Figure 12. Installing the optional front bezel](image)

- bezel lock
- front bezel

**System cover**

The system cover protects the components inside the system and helps in maintaining air flow inside the system. Removing the system cover actuates the intrusion switch which aids in maintaining system security.

**Removing the system cover**

**Prerequisites**

1. Follow the safety guidelines listed in the Safety instructions section.
2. If installed, remove the optional bezel. For more information, see the Removing the optional front bezel section.

**Steps**

1. Rotate the latch release lock counter clockwise to the unlocked position.
2. Lift the latch toward the back of the system.
   The system cover slides back and the tabs on the system cover disengage from the slots on the chassis.
   
   **NOTE:** The position of the latch may vary depending on the configuration of your system.
3. Hold the cover on both sides, and lift the cover away from the system.
Next steps
1. Install the system cover.
2. Follow the procedure listed in the After working inside your system section.

Related tasks
Installing the system cover
Before working inside your system
After working inside your system

Related reference
Safety instructions

Installing the system cover

Prerequisites
1. Follow the safety guidelines listed in the Safety instructions section.
2. Ensure that all internal cables are connected and placed out of the way and no tools or extra parts are left inside the system.

Steps
1. Align the slots on the system cover with the tabs on the chassis.
2. Push the system cover latch down to move the system cover into the closed position.
   The system cover slides forward and the slots on the system cover engage with the tabs on the chassis. The system cover latch locks into place when the system cover is completely engaged with the tabs on the chassis.
3. Rotate the latch release lock clockwise to the locked position.
Figure 14. Installing the system cover
a. system cover
b. latch
c. latch release lock

Next steps
1. If removed, install the front bezel.
2. Reconnect the peripherals and connect the system to the electrical outlet.
3. Turn on the system, including any attached peripherals.

Related tasks
Before working inside your system
After working inside your system
Removing the system cover

Related reference
Safety instructions

Inside the system

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

ℹ️ NOTE: Components that are hot swappable are marked orange, and touch-points on the components are marked blue.
Figure 15. Inside the system—Redundant power supply unit chassis

1. Control panel board
2. Hard drive backplane
3. Cooling fan (5)
4. Power interposer board
5. Power supply unit (redundant)
6. Optional expansion card riser
7. Processor (2)
8. DIMM (12)
Removing the cooling shroud

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. If connected, disconnect the cables from expansion card(s).
   😡 NOTE: If required, close the expansion card latch on the cooling shroud to release the full length card.
4. If installed, remove the expansion card riser.
CAUTION: Never operate your system with the cooling shroud removed. The system may get overheated quickly, resulting in shutdown of the system and loss of data.

Steps

By holding the sides of the cooling shroud, lift the cooling shroud away from the system.

![Figure 17. Removing the cooling shroud](image)

1. cooling shroud
2. chassis intrusion switch
3. chassis intrusion switch connector on system board
4. cooling shroud alignment slots
5. cooling shroud alignment pins

Next steps

1. Reinstall the cooling shroud.
2. If removed, reinstall the optional PCIe expansion card riser.
3. If disconnected, connect the cables to the expansion card(s).
4. If required, open the expansion card latch on the cooling shroud to support the full length expansion card.
5. Follow the procedure listed in the After working inside your system section.

Related tasks

Before working inside your system
After working inside your system
Removing the optional expansion card riser
Removing an expansion card from the expansion card riser
Installing an expansion card into the expansion card riser
Installing the optional expansion card riser
Installing the cooling shroud

Related reference

Safety instructions
Installing the cooling shroud

Prerequisites

⚠️ **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

**NOTE:** For proper seating of the cooling shroud in the chassis, ensure that the cables inside the system are routed along the chassis wall and secured by using the cable securing bracket.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.

Steps

1. Align the tabs on the cooling shroud with the securing holes at the back of the chassis.
2. Lower the cooling shroud into the chassis until it is firmly seated.

Next steps

1. Install the optional PCIe expansion card riser.
2. If disconnected, reconnect the cables to the expansion card(s).
3. If required, open the expansion card latch on the cooling shroud to support the full length expansion card.
4. Follow the procedure listed in the After working inside your system section.

Related tasks

Before working inside your system
After working inside your system
Installing an expansion card into the expansion card riser
Installing the optional expansion card riser
System memory

Your system supports DDR4 registered DIMMs (RDIMMs). It supports DDR4 voltage specifications.

**NOTE:** MT/s indicates DIMM speed in MegaTransfers per second.

Memory bus operating frequency can be 2400 MT/s, 2133 MT/s, or 1866 MT/s depending on:

- System profile selected (for example, Performance Optimized, Custom, or Dense Configuration Optimized)
- Maximum supported DIMM frequency of the processors

Your system contains 12 memory sockets split into four sets— two sets of 4 sockets and two sets of 2 sockets each. DIMMs in sockets A1 to A8 are assigned to processor 1 and DIMMs in sockets B1 to B4 are assigned to processor 2. Each 4-socket set is organized into two channels and each 2-socket set is organized into one channel. In each channel of the 4-socket set, the release levers of the first socket are marked white and those of the second socket are marked black. In the 2-socket set, each release lever is marked white.

![Memory socket locations](image)

**Figure 19. Memory socket locations**

Memory channels are organized as follows:

**Table 32. Memory channels**

<table>
<thead>
<tr>
<th>Processor</th>
<th>Channel 0</th>
<th>Channel 1</th>
<th>Channel 2</th>
<th>Channel 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Processor 1</td>
<td>slots A1 and A5</td>
<td>slots A2 and A6</td>
<td>slots A3 and A7</td>
<td>slots A4 and A8</td>
</tr>
<tr>
<td>Processor 2</td>
<td>slot B1</td>
<td>slot B2</td>
<td>slot B3</td>
<td>slot B4</td>
</tr>
</tbody>
</table>

The following table shows the memory populations and operating frequencies for the supported configurations.
### Table 33. Memory populations and operating frequencies

<table>
<thead>
<tr>
<th>DIMM Type</th>
<th>DIMMs Populated/Channel</th>
<th>Voltage</th>
<th>Operating Frequency (in MT/s)</th>
<th>Maximum DIMM Rank/Channel</th>
</tr>
</thead>
<tbody>
<tr>
<td>RDIMM</td>
<td>1</td>
<td>1.2 V</td>
<td>2400, 2133, and 1866</td>
<td>Single rank or dual rank</td>
</tr>
<tr>
<td></td>
<td>2</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Related reference**

**Mode-specific guidelines**

**General memory module installation guidelines**

**NOTE:** Memory configurations that fail to observe these guidelines can prevent your system from booting, stop responding during memory configuration, or operating with reduced memory.

The system supports Flexible Memory Configuration, enabling the system to be configured and run in any valid chipset architectural configuration. The following are the recommended guidelines for installing memory modules:

- x4 and x8 DRAM based memory modules can be mixed. For more information, see the Mode-specific guidelines section.
- Up to two dual- or single-rank RDIMMs can be populated per channel.
- Populate DIMM sockets only if a processor is installed. For single-processor systems, sockets A1 to A8 are available. For dual-processor systems, sockets A1 to A8 and sockets B1 to B4 are available.
- Populate all sockets with white release levers first, and then all the sockets with black release levers.
- When mixing memory modules with different capacities, populate the sockets with memory modules with highest capacity first. For example, if you want to mix 4 GB and 8 GB memory modules, populate 8 GB memory modules in the sockets with white release tabs and 4 GB memory modules in the sockets with black release tabs.
- In a dual-processor configuration, the memory configuration for each processor should be identical. For example, if you populate socket A1 for processor 1, then populate socket B1 for processor 2, and so on.
- Memory modules of different capacities can be mixed provided other memory population rules are followed (for example, 4 GB and 8 GB memory modules can be mixed).
- Mixing of more than two memory module capacities in a system is not supported.
- Populate two DIMMs per processor (one DIMM per channel) at a time to maximize performance.

**Related reference**

**Mode-specific guidelines**

**Mode-specific guidelines**

Four memory channels are allocated to each processor. The allowable configurations depend on the memory mode selected.

### Sample memory configurations

The following tables show sample memory configurations for one and two processor configurations that follow the appropriate memory guidelines.

**NOTE:** 1R and 2R in the following tables indicate single- and dual-rank DIMMs respectively.

#### Table 34. Memory configurations—single processor

<table>
<thead>
<tr>
<th>System Capacity (in GB)</th>
<th>DIMM Size (in GB)</th>
<th>Number of DIMMs</th>
<th>DIMM Rank, Organization, and Frequency</th>
<th>DIMM Slot Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>4</td>
<td>1</td>
<td>1R, x8, 2400 MT/s, 1R, x8, 2133 MT/s, 1R, x8, 1866 MT/s</td>
<td>A1</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>4</td>
<td>2</td>
<td>1R, x8, 2400 MT/s, 1R, x8, 2133 MT/s,</td>
<td>A1, A2</td>
</tr>
<tr>
<td>System Capacity (in GB)</td>
<td>DIMM Size (in GB)</td>
<td>Number of DIMMs</td>
<td>DIMM Rank, Organization, and Frequency</td>
<td>DIMM Slot Population</td>
</tr>
<tr>
<td>------------------------</td>
<td>------------------</td>
<td>-----------------</td>
<td>----------------------------------------</td>
<td>----------------------</td>
</tr>
<tr>
<td>8</td>
<td>1</td>
<td>1</td>
<td>1R, x8, 2400 MT/s, 1R, x8, 2133 MT/s, 1R, x8, 1866 MT/s</td>
<td>A1</td>
</tr>
<tr>
<td>16</td>
<td>4</td>
<td>4</td>
<td>1R, x8, 2400 MT/s, 1R, x8, 2133 MT/s, 1R, x8, 1866 MT/s, 1R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 1R, x8, 1866 MT/s</td>
<td>A1, A2, A3, A4</td>
</tr>
<tr>
<td>8</td>
<td>2</td>
<td>2</td>
<td>2R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 2R, x8, 1866 MT/s</td>
<td>A1, A2</td>
</tr>
<tr>
<td>16</td>
<td>1</td>
<td>1</td>
<td>2R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 2R, x8, 1866 MT/s</td>
<td>A1</td>
</tr>
<tr>
<td>24</td>
<td>4</td>
<td>6</td>
<td>1R, x8, 2400 MT/s, 1R, x8, 2133 MT/s, 1R, x8, 1866 MT/s, 1R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 1R, x8, 1866 MT/s</td>
<td>A1, A2, A3, A4, A5, A6</td>
</tr>
<tr>
<td>8</td>
<td>3</td>
<td>3</td>
<td>1R, x8, 2400 MT/s, 1R, x8, 2133 MT/s, 1R, x8, 1866 MT/s</td>
<td>A1, A2, A3</td>
</tr>
<tr>
<td>32</td>
<td>4</td>
<td>8</td>
<td>1R, x8, 2400 MT/s, 1R, x8, 2133 MT/s, 1R, x8, 1866 MT/s, 1R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 1R, x8, 1866 MT/s</td>
<td>A1, A2, A3, A4, A5, A6, A7, A8</td>
</tr>
<tr>
<td>8</td>
<td>4</td>
<td>4</td>
<td>1R, x8, 2400 MT/s, 1R, x8, 2133 MT/s, 1R, x8, 1866 MT/s</td>
<td>A1, A2, A3</td>
</tr>
<tr>
<td>16</td>
<td>2</td>
<td>2</td>
<td>1R, x8, 2400 MT/s, 1R, x8, 2133 MT/s, 1R, x8, 1866 MT/s</td>
<td>A1, A2</td>
</tr>
<tr>
<td>32</td>
<td>1</td>
<td>1</td>
<td>1R, x8, 2400 MT/s, 1R, x8, 2133 MT/s, 1R, x8, 1866 MT/s</td>
<td>A1</td>
</tr>
<tr>
<td>48</td>
<td>8</td>
<td>6</td>
<td>2R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 2R, x8, 1866 MT/s</td>
<td>A1, A2, A3, A4, A5, A6</td>
</tr>
<tr>
<td>16</td>
<td>3</td>
<td>3</td>
<td>2R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 2R, x8, 1866 MT/s</td>
<td>A1, A2, A3</td>
</tr>
</tbody>
</table>

Installing and removing system components
<table>
<thead>
<tr>
<th>System Capacity (in GB)</th>
<th>DIMM Size (in GB)</th>
<th>Number of DIMMs</th>
<th>DIMM Rank, Organization, and Frequency</th>
<th>DIMM Slot Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>64</td>
<td>8</td>
<td>8</td>
<td>2R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 2R, x8, 1866 MT/s</td>
<td>A1, A2, A3, A4, A5, A6, A7, A8</td>
</tr>
<tr>
<td>16</td>
<td>4</td>
<td>4</td>
<td>2R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 2R, x8, 1866 MT/s</td>
<td>A1, A2, A3, A4</td>
</tr>
<tr>
<td>32</td>
<td>2</td>
<td>2</td>
<td>2R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 2R, x8, 1866 MT/s</td>
<td>A1, A2</td>
</tr>
<tr>
<td>96</td>
<td>16</td>
<td>6</td>
<td>2R, x8, 2400 MT/s, 2R, x4, 2133 MT/s, 2R, x4, 1866 MT/s</td>
<td>A1, A2, A3, A4, A5, A6</td>
</tr>
<tr>
<td>32</td>
<td>3</td>
<td>3</td>
<td>2R, x8, 2400 MT/s, 2R, x4, 2133 MT/s, 2R, x4, 1866 MT/s</td>
<td>A1, A2, A3</td>
</tr>
<tr>
<td>128</td>
<td>16</td>
<td>8</td>
<td>2R, x8, 2400 MT/s, 2R, x4, 2133 MT/s, 2R, x4, 1866 MT/s</td>
<td>A1, A2, A3, A4, A5, A6, A7, A8</td>
</tr>
<tr>
<td>32</td>
<td>4</td>
<td>4</td>
<td>2R, x8, 2400 MT/s, 2R, x4, 2133 MT/s, 2R, x4, 1866 MT/s</td>
<td>A1, A2, A3, A4</td>
</tr>
<tr>
<td>192</td>
<td>32</td>
<td>6</td>
<td>2R, x4, 2400 MT/s, 2R, x4, 2133 MT/s, 2R, x4, 1866 MT/s</td>
<td>A1, A2, A3, A4, A5, A6</td>
</tr>
<tr>
<td>256</td>
<td>32</td>
<td>8</td>
<td>2R, x4, 2400 MT/s, 2R, x4, 2133 MT/s, 2R, x4, 1866 MT/s</td>
<td>A1, A2, A3, A4, A5, A6, A7, A8</td>
</tr>
</tbody>
</table>

Table 35. Memory configurations—two processors
<table>
<thead>
<tr>
<th>System Capacity (in GB)</th>
<th>DIMM Size (in GB)</th>
<th>Number of DIMMs</th>
<th>DIMM Rank, Organization, and Frequency</th>
<th>DIMM Slot Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>24</td>
<td>4</td>
<td>6</td>
<td>1R, x8, 2133 MT/s, 1R, x8, 1866 MT/s</td>
<td>A1, A2, A3, B1, B2, B3</td>
</tr>
<tr>
<td>32</td>
<td>4</td>
<td>8</td>
<td>1R, x8, 2400 MT/s, 1R, x8, 2133 MT/s, 1R, x8, 1866 MT/s</td>
<td>A1, A2, A3, A4, B1, B2, B3, B4</td>
</tr>
<tr>
<td>8</td>
<td>4</td>
<td>4</td>
<td>2R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 2R, x8, 1866 MT/s</td>
<td>A1, A2, B1, B2</td>
</tr>
<tr>
<td>16</td>
<td>2</td>
<td>2</td>
<td>2R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 2R, x8, 1866 MT/s</td>
<td>A1, B1</td>
</tr>
<tr>
<td>48</td>
<td>4</td>
<td>12</td>
<td>2R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 2R, x8, 1866 MT/s</td>
<td>A1, A2, A3, A4, A5, A6, A7, A8, B1, B2, B3, B4</td>
</tr>
<tr>
<td>8</td>
<td>6</td>
<td>6</td>
<td>2R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 2R, x8, 1866 MT/s</td>
<td>A1, A2, A3, B1, B2, B3</td>
</tr>
<tr>
<td>64</td>
<td>8</td>
<td>8</td>
<td>2R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 2R, x8, 1866 MT/s</td>
<td>A1, A2, A3, A4, B1, B2, B3, B4</td>
</tr>
<tr>
<td>16</td>
<td>4</td>
<td>4</td>
<td>2R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 2R, x8, 1866 MT/s</td>
<td>A1, A2, B1, B2</td>
</tr>
<tr>
<td>32</td>
<td>2</td>
<td>2</td>
<td>2R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 2R, x8, 1866 MT/s</td>
<td>A1, B1</td>
</tr>
<tr>
<td>96</td>
<td>8</td>
<td>12</td>
<td>2R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 2R, x8, 1866 MT/s</td>
<td>A1, A2, A3, A4, A5, A6, A7, A8, B1, B2, B3, B4</td>
</tr>
<tr>
<td>16</td>
<td>6</td>
<td>6</td>
<td>2R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 2R, x8, 1866 MT/s</td>
<td>A1, A2, A3, B1, B2, B3</td>
</tr>
<tr>
<td>128</td>
<td>16</td>
<td>8</td>
<td>2R, x4, 2400 MT/s, 2R, x4, 2133 MT/s</td>
<td>A1, A2, A3, A4, B1, B2, B3, B4</td>
</tr>
<tr>
<td>System Capacity (in GB)</td>
<td>DIMM Size (in GB)</td>
<td>Number of DIMMs</td>
<td>DIMM Rank, Organization, and Frequency</td>
<td>DIMM Slot Population</td>
</tr>
<tr>
<td>------------------------</td>
<td>-------------------</td>
<td>-----------------</td>
<td>----------------------------------------</td>
<td>----------------------</td>
</tr>
<tr>
<td>32</td>
<td>16 and 8</td>
<td>4</td>
<td>2R, x4, 2400 MT/s, 2R, x4, 2133 MT/s, 2R, x4, 1866 MT/s</td>
<td>A1, A2, A3, A4, A5, A6, A7, A8, B1, B2, B3, B4</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>2R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 2R, x8, 1866 MT/s</td>
<td></td>
</tr>
<tr>
<td>160</td>
<td>16 and 8</td>
<td>12</td>
<td>2R, x4, 2400 MT/s, 2R, x4, 2133 MT/s, 2R, x4, 1866 MT/s</td>
<td>A1, A2, A3, A4, A5, A6, A7, A8, B1, B2, B3, B4</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>2R, x8, 2400 MT/s, 2R, x8, 2133 MT/s, 2R, x8, 1866 MT/s</td>
<td></td>
</tr>
<tr>
<td>192</td>
<td>16</td>
<td>12</td>
<td>2R, x4, 2400 MT/s, 2R, x4, 2133 MT/s, 2R, x4, 1866 MT/s</td>
<td>A1, A2, A3, A4, A5, A6, A7, A8, B1, B2, B3, B4</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>32</td>
<td>16</td>
<td>6</td>
<td>2R, x4, 2400 MT/s, 2R, x4, 2133 MT/s, 2R, x4, 1866 MT/s</td>
<td>A1, A2, A3, B1, B2, B3</td>
</tr>
<tr>
<td>256</td>
<td>32</td>
<td>8</td>
<td>2R, x4, 2400 MT/s, 2R, x4, 2133 MT/s, 2R, x4, 1866 MT/s</td>
<td>A1, A2, A3, A4, B1, B2, B3, B4</td>
</tr>
<tr>
<td>384</td>
<td>32</td>
<td>12</td>
<td>2R, x4, 2400 MT/s, 2R, x4, 2133 MT/s, 2R, x4, 1866 MT/s</td>
<td>A1, A2, A3, A4, A5, A6, A7, A8, B1, B2, B3, B4</td>
</tr>
</tbody>
</table>

**Removing memory modules**

**Prerequisites**

⚠️ **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. Remove the cooling shroud.

⚠️ **NOTE:** If open, close the expansion card latch on the cooling shroud to release the full length card.

4. If connected, disconnect the cables from expansion card(s).
5. If installed, remove the expansion card riser.

⚠️ **NOTE:** The memory modules are hot to touch for some time after the system has been powered down. Allow the memory modules to cool before handling them. Handle the memory modules by the card edges and avoid touching the components or metallic contacts on the memory module.
CAUTION: To ensure proper system cooling, memory module blanks must be installed in any memory socket that is not occupied. Remove memory module blanks only if you intend to install memory modules in those sockets.

Steps
1. Locate the appropriate memory module socket.
   CAUTION: Handle each memory module only by the card edges, ensuring not to touch the middle of the memory module or metallic contacts.
2. To release the memory module from the socket, simultaneously press the ejectors on both ends of the memory module socket.
3. Lift and remove the memory module from the system.

Figure 20. Removing the memory module
   a. memory module
   b. memory module socket
   c. memory module socket ejector (2)

Next steps
1. Install the memory module.
   NOTE: If you are removing the memory module permanently, install a memory module blank.
2. If removed, install the PCIe expansion card riser.
3. If disconnected, reconnect the cables to the expansion card(s).
4. Install the cooling shroud.
5. If closed, open the expansion card latch on the cooling shroud to support the full length expansion card.
6. Follow the procedure listed in the After working inside your system section.

Related tasks
Before working inside your system
After working inside your system
Removing the optional expansion card riser
Removing an expansion card from the expansion card riser
Removing the cooling shroud
Installing memory modules
Installing an expansion card into the expansion card riser
Installing the optional expansion card riser
Installing the cooling shroud
Installing memory modules

Prerequisites

**NOTE:** The memory modules are hot to touch for some time after the system has been powered down. Allow the memory modules to cool before handling them. Handle the memory modules by the card edges and avoid touching the components or metallic contacts on the memory module.

**CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. If installed, remove the PCIe expansion card riser.

Steps

1. Locate the appropriate memory module socket.
   **CAUTION:** Handle each memory module only by the card edges, ensuring not to touch the middle of the memory module or metallic contacts.
2. Open the ejectors on the memory module socket outward to allow the memory module to be inserted into the socket.
3. Align the edge connector of the memory module with the alignment key of the memory module socket, and insert the memory module in the socket.
   **CAUTION:** Do not apply pressure at the center of the memory module; apply pressure at both ends of the memory module evenly.
   **NOTE:** The memory module socket has an alignment key that enables you to install the memory module in the socket in only one orientation.
4. Press the memory module with your thumbs until the socket levers firmly click into place.
   When the memory module is properly seated in the socket, the levers on the memory module socket align with the levers on the other sockets that have memory modules installed.
Figure 21. Installing the memory module

a. memory module
b. alignment key
c. memory module socket ejector (2)

Next steps

1. If removed, reinstall the PCIe expansion card riser.
2. Follow the procedure listed in the After working inside your system section.
3. Press F2 to enter System Setup, and check the **System Memory** setting.
   The system should have already changed the value to reflect the installed memory.
4. If the value is incorrect, one or more of the memory modules may not be installed properly. Ensure that the memory module is firmly seated in the memory module socket.
5. Run the system memory test in system diagnostics.

Related tasks

Before working inside your system
After working inside your system
Removing the optional expansion card riser
Removing an expansion card from the expansion card riser
Removing the cooling shroud
Installing an expansion card into the expansion card riser
Installing the optional expansion card riser
Installing the cooling shroud
Removing memory modules

Related reference

Safety instructions

**Hard drives**

Your system supports up to eight 3.5-inch or 2.5-inch hot-swappable hard drives or SSDs.

All hard drives connect to the system board through the hard drive backplane. Hot-swappable hard drives are supplied in hot-swappable hard drive carriers that fit in the hard drive slots.
Removing a hot swappable hard drive or SSD

Prerequisites

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. If applicable, remove the bezel.
4. Using the management software, prepare the hard drive for removal. If the hard drive is online, the green activity or fault indicator flashes while the drive is turning off. When the hard drive indicators are off, the hard drive is ready for removal.

   For more information, see the documentation for the storage controller.

   CAUTION: To prevent data loss, ensure that your operating system supports hot-swap drive installation. See the documentation supplied with your operating system.

Steps

1. Press the release button to open the hard drive or SSD carrier release handle.
2. Slide the hard drive carrier or SSD out of the hard drive slot.

   CAUTION: To maintain proper system cooling, all empty hard drive or SSD slots must have hard drive or SSD blanks installed.

3. If you are not replacing the hard drive or SSD immediately, insert a hard drive or SSD blank in the empty hard drive slot.

   Figure 22. Removing a hot swappable hard drive or SSD
   a. release button
   b. hard drive or SSD carrier
c. hard drive or SSD carrier handle

Related tasks
Removing the optional front bezel
Installing the optional front bezel

Related reference
Safety instructions

Installing a hot-swap hard drive

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

⚠️ CAUTION: Use only hard drives that have been tested and approved for use with the hard drive backplane.

⚠️ CAUTION: When installing a hard drive, ensure that the adjacent drives are fully installed. Inserting a hard drive carrier and attempting to lock its handle next to a partially installed carrier can damage the partially installed carrier’s shield spring and make it unusable.

⚠️ CAUTION: Combining SAS and SATA hard drives in the same RAID volume is not supported.

⚠️ CAUTION: To prevent data loss, ensure that your operating system supports hot-swap drive installation. See the documentation supplied with your operating system.

⚠️ CAUTION: When a replacement hot swappable hard drive is installed and the system is powered on, the hard drive automatically begins to rebuild. Make absolutely sure that the replacement hard drive is blank or contains data that you wish to have over-written. Any data on the replacement hard drive is immediately lost after the hard drive is installed.

Steps
1. If a hard drive blank is installed in the hard drive slot, remove it.
2. Install a hard drive in the hard drive carrier.
3. Press the release button on the front of the hard drive carrier and open the hard drive carrier handle.
4. Insert the hard drive carrier into the hard drive slot until the carrier connects with the backplane.
5. Close the hard drive carrier handle to lock the hard drive in place.
Figure 23. Installing a hot-swappable hard drive or SSD

a. release button
b. hard drive or SSD carrier
c. hard drive or SSD carrier handle

Related tasks
Removing the optional front bezel
Installing the optional front bezel

Related reference
Safety instructions

Removing a 3.5-inch hard drive blank

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

⚠️ CAUTION: To maintain proper system cooling, all empty hard drive slots must have hard drive blanks installed.

1. Follow the safety guidelines listed in the Safety instructions section.
2. If installed, remove the front bezel.

Steps
Press the release button and slide the blank out of the hard drive slot.
Installing a 3.5-inch hard drive blank

Prerequisites
1. Follow the safety guidelines listed in the Safety instructions section.
2. If installed, remove the front bezel.

Steps
Insert the hard drive blank into the hard drive slot until the release button clicks into place.

Figure 24. Removing a 3.5-inch hard drive blank
a. hard drive blank
b. release button

Next steps
If applicable, install the front bezel.

Related tasks
Removing the optional front bezel
Installing the optional front bezel

Related reference
Safety instructions

Figure 25. Installing a 3.5-inch hard drive blank
a. hard drive blank

Next steps
If applicable, install the front bezel.
Removing a 2.5-inch hot swappable hard drive from a 3.5-inch hard drive adapter

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Keep the Phillips #2 screwdriver ready.
3. Remove the 3.5-inch hard drive adapter from the 3.5-inch hot swappable hard drive carrier.

NOTE: A 2.5-inch hot swappable hard drive is installed in a 3.5-inch hard drive adapter, which is then installed in the 3.5-inch hot swappable hard drive carrier.

Steps

1. Remove the screws from the side of the 3.5-inch hard drive adapter.
2. Remove the 2.5-inch hot swappable hard drive from the 3.5-inch hard drive adapter.

Figure 26. Removing 2.5-inch hot swappable hard drive from a 3.5-inch hard drive adapter

1. 3.5-inch hard drive adapter
2. screw (2)
3. 2.5-inch hot swappable hard drive
Installing a 2.5-inch hot swappable hard drive into a 3.5-inch hard drive adapter

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Keep the Phillips #2 screwdriver ready.

Steps

1. Align the screw holes on the 2.5-inch hot swappable hard drive with the screw holes on the 3.5-inch hard drive adapter.
2. Install the screws to secure the 2.5-inch hot swappable hard drive to the 3.5-inch hard drive adapter.

![Figure 27. Installing a 2.5-inch hot swappable hard drive into a 3.5-inch hard drive adapter](image)

a. 3.5-inch hard drive adapter
b. Screw (2)
c. 2.5-inch hard drive

Next steps

Install the 3.5-inch adapter into the 3.5-inch hot swappable hard drive carrier.

Related tasks

- Removing the optional front bezel
- Installing the optional front bezel

Related reference

- Safety instructions
Removing a 3.5-inch hot swappable hard drive adapter from a 3.5-inch hot swappable hard drive carrier

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the safety instructions section.
2. Keep the Phillips #2 screwdriver ready.
3. If installed, remove the front bezel.

Steps

1. Remove the 3.5-inch hot swappable hard drive carrier from the system.
2. Remove the screws from the rails on the hot swappable hard drive carrier.
3. Lift the 3.5-inch hard drive adapter out of the 3.5-inch hot swappable hard drive carrier.

Next steps

If removed, install the front bezel.

Related reference

Safety instructions

Installing a 3.5-inch hard drive adapter into the 3.5-inch hot swappable hard drive carrier

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the safety instructions section.
2. Keep the Phillips #2 screwdriver ready.
3. Install the 2.5-inch hot swappable hard drive into the 3.5-inch hard drive adapter.
Steps

1. Insert the 3.5-inch hard drive adapter into the 3.5-inch hot swappable hard drive carrier with the connector end of the hard drive toward the back of the 3.5-inch hot swappable hard drive carrier.

2. Align the screw holes on the 3.5-inch hard drive adapter and the 3.5-inch hard drive with the holes on the 3.5-inch hot swappable hard drive carrier.

3. Install the screws to secure the 3.5-inch hard drive adapter to the 3.5-inch hot swappable hard drive carrier.

Next steps

Install the 3.5-inch hot swappable hard drive carrier into the system.

Related reference

Safety instructions

Removing a hard drive from a hard drive carrier

Prerequisites

1. Keep the Phillips #1 screwdriver ready.
2. Remove the hot swappable hard drive carrier from the system.

Steps

1. Remove the screws from the slide rails on the hard drive carrier.
2. Lift the hard drive out of the hard drive carrier.
Installing a hard drive into a hard drive carrier

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Steps

1. Insert the hard drive into the hard drive carrier with the connector end of the hard drive toward the back of the carrier.
2. Align the screw holes on the hard drive with the screws holes on the hard drive carrier.
   When aligned correctly, the back of the hard drive is flush with the back of the hard drive carrier.
3. Attach the screws to secure the hard drive to the hard drive carrier.

![Figure 31. Installing a hard drive into a hard drive carrier](image)

- screw (4)
- hard drive
- hard drive carrier

Next steps

Install the hot swappable hard drive carrier.

Optical drive (optional)

Optical drives retrieve and store data on optical discs such as CD and DVD. Optical drives can be categorized into two basic types: optical disc readers and optical disc writers.

Removing the optional optical drive

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.

Steps

1. Disconnect the power and data cable from the back of the drive.
NOTE: Ensure that you note the routing of the power and data cable on the side of the system as you remove them from the system board and drive. Route these cables properly when you replace them to prevent them from being pinched or crimped.

2. To release the optical drive, press the release tab.
3. Slide the optical drive out of the system until it is free of the optical drive slot.
4. If you are not adding a new optical drive, install the optical drive blank.

**Figure 32. Removing the optical drive**

1. optical drive
2. data cable
3. power cable
4. release tab

**Next steps**

1. Install the optional front bezel
2. Follow the procedure listed in the After working inside your system section.

**Related tasks**

Before working inside your system
After working inside your system

**Related reference**

Safety instructions

**Installing the optional optical drive**

**Prerequisites**

⚠️ **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.

**Steps**

1. If installed, remove the optical drive blank, and then press the blue release tab at the back of the blank and push the blank out of the system.
2. Align the optical drive with the optical drive slot on the front of the chassis.
3. Slide the optical drive into the slot until the latch snaps into place.
4. Connect the power and data cable to the back of the drive.
5. Route the power and data cable through the cable routing guides on the system chassis.

![Figure 33. Installing the optical drive](image)

1. optical drive  2. data cable  3. power cable  4. release tab

Next steps
1. Follow the procedure listed in the After working inside your system section.

Related tasks
Before working inside your system
After working inside your system

Related reference
Safety instructions

### Cooling fans

Your system supports five cooling fans. A fan blank is pre-installed on the first cooling fan slot (FAN1).

**NOTE:** Hot-swap removal or installation of the fans is not supported.

**NOTE:** Each fan is listed in the systems management software, referenced by the respective fan number. If there is a problem with a particular fan, you can easily identify and replace the proper fan by noting the fan numbers on the cooling fan assembly.

The following table lists the fan configuration which shows the various fan configurations based on the processor configuration in the system.

<table>
<thead>
<tr>
<th>Processor Type</th>
<th>CPU 1</th>
<th>CPU 2</th>
<th>PSU Type</th>
<th>FAN1</th>
<th>FAN2</th>
<th>FAN3</th>
<th>FAN4</th>
<th>FAN5</th>
<th>FAN6</th>
</tr>
</thead>
<tbody>
<tr>
<td>55 W-120 W</td>
<td>Y</td>
<td>N</td>
<td>Redundant / Cabled</td>
<td>N</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>N</td>
</tr>
<tr>
<td></td>
<td>Y</td>
<td>Y</td>
<td>Redundant / Cabled</td>
<td>N</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
</tr>
</tbody>
</table>
Removing a cooling fan

Prerequisites

**NOTE:** Opening or removing the system cover when the system is ON may expose you to a risk of electric shock. Exercise utmost care while removing or installing cooling fans.

**CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

**NOTE:** The procedure for removing each cooling fan is the same.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. If applicable, remove the expansion card riser.
   **NOTE:** If applicable, close the expansion card latch on the cooling shroud to release the full length card.
4. Remove the cooling shroud.

Steps

1. Remove the fan cable connector from the system board by pressing the release tab on the system board end of the connector, and lifting it away from the system board.
2. Release the cable from the cable holders on the fan bracket.
3. Press the release tab on the cooling fan and lift the fan away from the chassis.

![Figure 34. Removing a cooling fan](image)

1. cooling fans (5)  
2. cooling fan release tab  
3. cooling fan cable connector  
4. cooling fan connector on the system board
Next steps
1. If applicable, install the PCIe expansion card riser.
2. Reinstall the cooling shroud.
3. Follow the procedure listed in the After working inside your system section.

Related tasks
Before working inside your system
After working inside your system

Related reference
Safety instructions

Installing a cooling fan

Prerequisites

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.

Steps
1. Align the fan with the cable end of the fan toward the system board connector.
2. Lower the fan into the fan bracket until it clicks into position.
3. Connect the fan power cable to the corresponding power connector on the system board.
4. Route the cable through the cable holders on the fan bracket.
Figure 35. Installing the cooling fan

1. cooling fans (5) 2. cooling fan release tab
3. cooling fan cable connector 4. cooling fan connector on the system board

Next steps
Follow the procedure listed in the After working inside your system section.

Related tasks
Before working inside your system
After working inside your system

Related reference
Safety instructions

Internal USB memory key (optional)

An optional USB memory key installed inside your system can be used as a boot device, security key, or mass storage device.

To boot from the USB memory key, configure the USB memory key with a boot image and then specify the USB memory key in the boot sequence in System Setup.

The internal USB port must be enabled in Internal USB Port option in the Integrated Devices screen of System Setup.

**NOTE:** To locate the internal USB port (INT_USB) on the system board, see the System board jumpers and connectors section.

Related reference
System board connectors
Replacing the optional internal USB memory key

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.

Steps

1. Locate the USB port or USB memory key on the system board.
   To locate the USB port, see the System board jumpers and connectors section.
2. If installed, remove the USB memory key from the USB port.

   ![Figure 36. Removing the internal USB memory key](image)
   a. USB memory key
   b. USB port
3. Insert the replacement USB memory key into the USB port.

   ![Figure 37. Installing the internal USB memory key](image)
   a. USB memory key
   b. USB port

Next steps

1. Follow the procedure listed in the After working inside your system section.
2. While booting, press F2 to enter System Setup and verify that the system detects the USB memory key.
Related tasks
Before working inside your system
After working inside your system
Removing the optional expansion card riser
Removing an expansion card from the expansion card riser
Removing the cooling shroud
Installing an expansion card into the expansion card riser
Installing the optional expansion card riser
Installing the cooling shroud

Related reference
Safety instructions
System board connectors

Expansion cards and expansion card riser
An expansion card in the server is an add-on card that can be inserted into an expansion slot on the system board or riser card to add enhanced functionality to the system through the expansion bus.

NOTE: A System Event Log (SEL) event is logged if an expansion card riser is unsupported or missing. It does not prevent your system from turning on and no BIOS POST message or F1/F2 pause is displayed.

Expansion card installation guidelines
Your system supports PCI Express Generation 2 and Generation 3 expansion cards.

Use the following table as a guide for installing expansion cards to ensure proper cooling and mechanical fit. The expansion cards with the highest priority must be installed first using the slot priority indicated. All other expansion cards must be installed in card priority and slot priority order.

Table 37. Expansion card slots available on system board only

<table>
<thead>
<tr>
<th>Location</th>
<th>PCIe slot</th>
<th>Processor connection</th>
<th>Height</th>
<th>Length</th>
<th>Link width</th>
<th>Slot width</th>
</tr>
</thead>
<tbody>
<tr>
<td>System board</td>
<td>1</td>
<td>Processor 2</td>
<td>Low profile</td>
<td>Half length</td>
<td>x8</td>
<td>x8</td>
</tr>
<tr>
<td>System board</td>
<td>2</td>
<td>Processor 1</td>
<td>Low profile</td>
<td>Half length</td>
<td>x16</td>
<td>x16</td>
</tr>
<tr>
<td>System board</td>
<td>3</td>
<td>Processor 1</td>
<td>Low profile</td>
<td>Half length</td>
<td>x16</td>
<td>x16</td>
</tr>
<tr>
<td>System board</td>
<td>4</td>
<td>Platform Controller Hub (Mapped to Processor 1)</td>
<td>Low profile</td>
<td>Half length</td>
<td>x1</td>
<td>x1</td>
</tr>
<tr>
<td>System board</td>
<td>5</td>
<td>Platform Controller Hub (Mapped to Processor 1)</td>
<td>Low profile</td>
<td>Half length</td>
<td>x4</td>
<td>x8</td>
</tr>
</tbody>
</table>

Table 38. Expansion card slots available on system board and optional expansion card riser

<table>
<thead>
<tr>
<th>Location</th>
<th>PCIe slot</th>
<th>Processor connection</th>
<th>Height</th>
<th>Length</th>
<th>Link width</th>
<th>Slot width</th>
</tr>
</thead>
<tbody>
<tr>
<td>Expansion card riser</td>
<td>1</td>
<td>Processor 1</td>
<td>Full height</td>
<td>Full length</td>
<td>x16</td>
<td>x16</td>
</tr>
<tr>
<td>Expansion card riser</td>
<td>2</td>
<td>Processor 1</td>
<td>Full height</td>
<td>Half length</td>
<td>x8</td>
<td>x8</td>
</tr>
<tr>
<td>System board</td>
<td>3</td>
<td>Processor 1</td>
<td>Low profile</td>
<td>Half length</td>
<td>x16</td>
<td>x16</td>
</tr>
<tr>
<td>System board</td>
<td>4</td>
<td>Platform Controller Hub (Mapped to Processor 1)</td>
<td>Low profile</td>
<td>Half length</td>
<td>x1</td>
<td>x1</td>
</tr>
<tr>
<td>System board</td>
<td>5</td>
<td>Platform Controller Hub (Mapped to Processor 1)</td>
<td>Low profile</td>
<td>Half length</td>
<td>x4</td>
<td>x8</td>
</tr>
</tbody>
</table>

NOTE: The optional expansion card riser is installed on PCIe slot 2 on the system board.
NOTE: When your system is installed with the optional expansion card riser in PCIe slot 2 on the system board, you cannot install an expansion card in PCIe slot 1 of the system board.

NOTE: When x16 card installed in PCIe Slot 1 on expansion card riser the PCIe Slot 2 on the expansion card will not function. The expansion card riser can be used only with two x8 PCIe cards or with one x16 PCIe card on PCIE slot 1.

NOTE: Only slots 1, 2 and 3 support Generation 3 PCIe expansion cards.

NOTE: The expansion cards are not hot-swap.

Table 39. Expansion card installation priority on system board only

<table>
<thead>
<tr>
<th>Card Priority</th>
<th>Category</th>
<th>Slot Priority</th>
<th>Max Allowed</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>RAID integrated storage</td>
<td>Integrated Slot</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>RAID external storage</td>
<td>3,2,1</td>
<td>3</td>
</tr>
<tr>
<td>3</td>
<td>40G NICs</td>
<td>3,2,1</td>
<td>3</td>
</tr>
<tr>
<td>4</td>
<td>10Gb NICs</td>
<td>3,2,1,5</td>
<td>4</td>
</tr>
<tr>
<td>5</td>
<td>FC8 HBA</td>
<td>3,2,1,5</td>
<td>4</td>
</tr>
<tr>
<td>6</td>
<td>1Gb NICs (Broadcom Dual port)</td>
<td>3,2,1,5,4</td>
<td>5</td>
</tr>
<tr>
<td>7</td>
<td>Non-RAID</td>
<td>3,2,1</td>
<td>3</td>
</tr>
</tbody>
</table>

Table 40. Expansion card installation priority on system board and optional expansion card riser

<table>
<thead>
<tr>
<th>Card Priority</th>
<th>Category</th>
<th>Slot Priority</th>
<th>Max Allowed</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>RAID Integrated storage</td>
<td>Integrated Slot</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>RAID External storage (Low profile)</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>3</td>
<td>RAID External storage (Full height)</td>
<td>2,1</td>
<td>2</td>
</tr>
<tr>
<td>4</td>
<td>40G NICs (Low profile)</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>5</td>
<td>40G NICs (Full height)</td>
<td>2,1</td>
<td>2</td>
</tr>
<tr>
<td>6</td>
<td>FC16 HBA (Low profile)</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>7</td>
<td>FC16 HBA (Full height)</td>
<td>2,1</td>
<td>2</td>
</tr>
<tr>
<td>8</td>
<td>10Gb NICs (Low profile)</td>
<td>3,5</td>
<td>2</td>
</tr>
<tr>
<td>9</td>
<td>10Gb NICs (Full height)</td>
<td>2,1</td>
<td>2</td>
</tr>
<tr>
<td>10</td>
<td>FC8 HBA (Low profile)</td>
<td>3,5</td>
<td>2</td>
</tr>
<tr>
<td>11</td>
<td>FC8 HBA (Full height)</td>
<td>2,1</td>
<td>2</td>
</tr>
<tr>
<td>12</td>
<td>1Gb NICs (Low profile) (Broadcom Dual port)</td>
<td>3,5,4</td>
<td>3</td>
</tr>
<tr>
<td>13</td>
<td>1Gb NICs (Low profile)</td>
<td>3,5</td>
<td>2</td>
</tr>
<tr>
<td>14</td>
<td>1Gb NICs (Full height)</td>
<td>2,1</td>
<td>2</td>
</tr>
<tr>
<td>15</td>
<td>Non-RAID (Low profile)</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>16</td>
<td>Non-RAID (Full height)</td>
<td>2,1</td>
<td>2</td>
</tr>
</tbody>
</table>

Removing an expansion card from the system board

Prerequisites

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Steps
1. If connected, disconnect the cables from the expansion card.
2. Pull the expansion card retention latch lock and lift the latch up to open the expansion card retention latch.
3. Hold the expansion card by its edge, pull the card up to remove it from the expansion card connector and out of the system.
4. If the expansion card is not going to be replaced, install a filler bracket by performing the following steps:
   a) Align the slot on the filler bracket with the tab on the expansion card slot.
   b) Press the expansion card latch till the filler bracket locks into place.

**NOTE:** Filler brackets must be installed over empty expansion card slots to maintain FCC certification of the system. The brackets also keep dust and dirt out of the system and aid in proper cooling and airflow inside the system.

![Figure 38. Removing an expansion card from the system board](image)

**Next steps**
1. If disconnected, reconnect the cables to the expansion card.
2. Follow the procedure listed in the After working inside your system section.

**Related tasks**
- Before working inside your system
- After working inside your system

**Related reference**
- Safety instructions

---

94 Installing and removing system components
Installing an expansion card on the system board

Prerequisites
1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Steps
1. Unpack the expansion card and prepare it for installation.
   For instructions, see the documentation accompanying the card.
2. Open the expansion card retention latch.
3. If you are installing a new card, remove the filler bracket.
   ⚠️ NOTE: Store the filler bracket for future use. Filler brackets must be installed in empty expansion card slots to maintain FCC certification of the system. The brackets also keep dust and dirt out of the system and aid in proper cooling and airflow inside the system.
4. Holding the card by its edges, position the card so that the card’s edge connector aligns with the expansion card connector.
5. Insert the card’s edge connector firmly into the expansion card connector until the card is fully seated.
6. Close the expansion card retention latch by pushing the latch down until the latch snaps into place.
7. Connect the required cables to the expansion card.

![Figure 39. Installing an expansion card](image)

Next steps
Follow the procedure listed in the After working inside your system section.

Related tasks
- Before working inside your system
- After working inside your system
- Removing the cooling shroud
Removing the optional expansion card riser

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. Remove the cooling shroud.

Steps

Holding the touch points, lift the expansion card riser from the riser connector on the system board.

Figure 40. Removing the expansion card riser

a. expansion card riser cage
b. riser guide on riser cage
c. riser guide on chassis

Next steps

1. If applicable, install an expansion card on the riser.
2. If applicable, reinstall the expansion card riser.
3. Install the cooling shroud.
4. Follow the procedure listed in the After working inside your system section.

Related tasks

Before working inside your system
After working inside your system
Removing the cooling shroud
Installing an expansion card into the expansion card riser
Installing the optional expansion card riser
Installing the optional expansion card riser

Prerequisites
1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. If applicable, reinstall the expansion card(s) into the expansion card riser.

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Steps
1. Align the expansion card riser with the PCIe connector on the system board and the riser guides on the system board and chassis.
2. Lower the expansion card riser into place until the expansion card riser is fully seated in the connector.

![Figure 41. Installing the optional expansion card riser](image)

- a. expansion card riser cage
- b. riser guide on riser cage
- c. riser guide on chassis

Next steps
1. Follow the procedure listed in the After working inside your system section.
2. Install any device drivers required for the expansion-card as described in the documentation for the card.

Related tasks
Before working inside your system
After working inside your system
Installing an expansion card into the expansion card riser

Related reference
Safety instructions
Removing an expansion card from the expansion card riser

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. Disconnect any cables connected to the expansion card.
4. Remove the expansion card riser out of the server.

⚠️ NOTE: If applicable, close the expansion card latch on the cooling shroud to release the full length card.

Steps

1. Press the expansion card retention latch down and turn the latch counterclockwise to open.
2. Pull the expansion card away from the riser.
3. If you want to remove the expansion card permanently, install a metal filler bracket over the empty expansion slot opening and close the expansion card latch.
4. Close the expansion card retention latch.

⚠️ NOTE: You must install a filler bracket over an empty expansion card slot to maintain Federal Communications Commission (FCC) certification of the system. The brackets also keep dust and dirt out of the system and aid in proper cooling and airflow inside the system.

Figure 42. Removing an expansion card from the expansion card riser

1. expansion card riser 2. expansion card riser cage
2. expansion card retention latch 3. expansion card
Figure 43. Removing a full height, full length expansion card from the expansion card riser

1. full height, full length expansion card latch (on cooling shroud)
2. full height, full length expansion card
3. expansion card riser cage
4. expansion card retention latch

Next steps
1. If applicable, install the expansion card(s).
2. Install the expansion card riser.
3. If applicable, open the expansion card latch on the cooling shroud to support a full length expansion card.
4. If disconnected, reconnect cables to the expansion card(s).
5. Follow the procedure listed in the After working inside your system section.

Related tasks
Before working inside your system
After working inside your system
Removing the cooling shroud
Removing the optional expansion card riser
Installing an expansion card into the expansion card riser
Installing the optional expansion card riser
Installing the cooling shroud

Related reference
Safety instructions

Installing an expansion card into the expansion card riser

Prerequisites
1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. If opened, close the expansion card latch on the cooling shroud.
4. Remove the expansion card riser.
5. Unpack the expansion card and prepare it for installation.

NOTE: For instructions, see the documentation accompanying the expansion card.

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team.
Steps
1. Press the expansion card retention latch and rotate the latch clockwise.
2. Holding the card by its edges, position the card so that the card’s edge connector aligns with the expansion card connector.
3. Insert the card’s edge connector firmly into the expansion card connector until the card is fully seated.
4. Close the expansion card retention latch.

Next steps
1. Install the expansion card riser.
2. If disconnected, connect the required power or data cables to the expansion card.
3. If required press the expansion card latch on the cooling shroud to support the full length expansion card.
4. Follow the procedure listed in the After working inside your system section.
5. Install any device drivers required for the expansion card as described in the documentation for the card.
Removing the iDRAC ports card

Prerequisites

⚠️ **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. If applicable, disconnect the cables from expansion card(s).
4. Remove the expansion card riser.

⚠️ **NOTE:** If applicable, close the expansion card latch on the cooling shroud to release the full length card.

5. Remove the cooling shroud.
6. Keep the Phillips #2 screwdriver ready.

Steps

1. Disconnect the management network cable from the iDRAC port.
2. Loosen the two screws securing the iDRAC ports card holder to the system board.
3. Pull the iDRAC ports card up and toward the front of the system to disengage it from the connector and remove the card from the chassis.
Figure 46. Removing the iDRAC ports card

1. iDRAC ports card holder  
2. iDRAC port  
3. SD vFlash media card reader  
4. iDRAC ports card  
5. screws (2)  
6. iDRAC ports card connector on system board

Next steps

1. Install the expansion card riser.
2. If applicable, connect the required power or data cables to the expansion card(s).
3. Install the cooling shroud.
4. If applicable, open the expansion card latch on the cooling shroud to support the full length expansion card.
5. Follow the procedure listed in the After working inside your system section.

Related tasks

Before working inside your system
After working inside your system
Removing the cooling shroud
Removing the optional expansion card riser
Installing the optional expansion card riser
Installing the cooling shroud

Related reference

Safety instructions

Installing the iDRAC ports card

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. Remove the cooling shroud.
   **NOTE:** If applicable, close the expansion card latch on the cooling shroud to release the full length card.
4. If applicable, disconnect the cables from expansion card(s).
5. If applicable, remove the expansion card riser
6. Keep the Phillips #2 screwdriver ready.

**Steps**

1. Align and insert the tabs on the iDRAC ports card on the slots on the chassis wall.
2. Insert the iDRAC ports card into the connector on the system board.
3. Tighten the screws to secure the iDRAC ports card.

**Figure 47. Installing the iDRAC ports card**

1. iDRAC ports card holder
2. iDRAC ports card
3. iDRAC port
4. SD vFlash media card reader
5. screws (2)
6. iDRAC ports card connector on system board

**Next steps**

1. If removed, reinstall the PCIe expansion card riser.
2. If disconnected, connect the cables to the expansion card(s).
3. Reinstall the cooling shroud.
4. If required, open the expansion card latch on the cooling shroud to secure the full length expansion card.
5. Follow the procedure listed in the After working inside your system section.

**Related tasks**

Before working inside your system
After working inside your system
Removing the cooling shroud
Removing the optional expansion card riser
Installing the optional expansion card riser
Installing the cooling shroud
Related reference
Safety instructions

SD vFlash card (optional)

An SD vFlash card is a Secure Digital (SD) card that plugs into the SD vFlash card slot in the iDRAC port card. It provides persistent on-demand local storage and a custom deployment environment that enables automation of server configuration, scripts, and imaging. It emulates USB device(s). For more information, see the Integrated Dell Remote Access Controller User's Guide at Dell.com/idracmanuals.

Removing the optional SD vFlash card

Prerequisites
1. Follow the safety guidelines listed in the Safety instructions section.
2. Locate the SD vFlash card slot at the back of the chassis.

Steps
To remove the SD vFlash card, push the SD vFlash card inward to release it, and pull the SD vFlash card from the SD vFlash card slot.

Figure 48. Removing the optional SD vFlash card
a. SD vFlash card
b. SD vFlash card slot

Internal dual SD module (optional)

The Internal Dual SD Module (IDSDM) card provides two SD card slots. This card offers the following features:
- Dual card operation — maintains a mirrored configuration by using SD cards in both the slots and provides redundancy.
  
  **NOTE:** When the Redundancy option is set to Mirror Mode in the Integrated Devices screen of System Setup, the information is replicated from one SD card to another.
- Single card operation — single card operation is supported, but without redundancy.

Removing an internal SD card

Prerequisites
1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.

**CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.
NOTE: Temporarily label each SD card with its corresponding slot number before removal. Re-install the SD card(s) into the corresponding slots.

Steps
Locate the SD card slot on the internal dual SD module and press the card to release it from the slot.

Figure 49. Removing an internal SD card
1. IDSDM
2. SD card 1
3. SD card 2
4. SD card slot 2
5. SD card slot 1

Next steps
Follow the procedure listed in the After working inside your system section.

Related tasks
Before working inside your system
After working inside your system
Removing the cooling shroud
Removing the optional expansion card riser
Installing the optional expansion card riser
Installing the cooling shroud

Related reference
Safety instructions

Installing an internal SD card

Prerequisites
1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

NOTE: To use an SD card with your system, ensure that the Internal SD Card Port is enabled in System Setup.

NOTE: Temporarily label each SD card with its corresponding slot number before removal. Re-install the SD card(s) into the corresponding slots.

Steps
1. Locate the SD card connector on the internal dual SD module. Orient the SD card appropriately and insert the contact-pin end of the card into the slot.
   - NOTE: The slot is keyed to ensure correct insertion of the card.
2. Press the card into the card slot to lock it into place.

![Figure 50. Installing an internal SD card]

Next steps

Related tasks
Before working inside your system
After working inside your system
Removing the cooling shroud
Removing the optional expansion card riser
Installing the optional expansion card riser
Installing the cooling shroud
Removing the optional internal dual SD module

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. If installed, remove the SD cards.

**NOTE:** Temporarily label each SD card with its corresponding slot number before removal. Reinstall the SD cards into the corresponding slots.

Steps

1. Locate the internal dual SD module (IDSDM) on the system board. To locate the internal dual SD module connector, see the System board connectors section.
2. Holding the pull tab, lift the IDSDM out of the system.

**Figure 51. Removing the internal dual SD module (IDSDM)**

a. IDSDM
b. pull tab
c. IDSDM connector

Next steps

1. Install the IDSDM.
2. If removed, install the SD cards.
3. Follow the procedure listed in the After working inside your system section.
Installing the optional internal dual SD module

Prerequisites

**CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.

**NOTE:** Temporarily label each SD card with its corresponding slot before removal.

Steps

1. Locate the internal dual SD module (IDSDM) connector on the system board. To locate the IDSDM connector, see the System board connectors section.
2. Align the IDSDM with the connector on the system board.
3. Push the IDSDM until it is firmly seated on the system board.

![Figure 52. Installing the optional internal dual SD module](image)

**a.** IDSDM  
**b.** pull tab  
**c.** IDSDM connector

Next steps

1. Install the SD cards.
   **NOTE:** Re-install the SD cards into the same slots based on the labels you had marked on the cards during removal.
2. Follow the procedure listed in the After working inside your system section.

Integrated storage controller card

Your system supports an integrated storage controller card that provides the integrated storage subsystem for your system’s internal hard drives. The controller supports SAS/SATA and SSD drives and also enables you to set up the hard drives in RAID configurations as supported by the version of the storage controller included with your system.

**NOTE:** The upgrade from embedded controller or Software RAID controller to Hardware RAID controller is not supported.
Removing the integrated storage controller card

Prerequisites

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. Remove the cooling shroud.
   **NOTE:** If applicable, close the expansion card latch on the cooling shroud to release the full length card.
4. If applicable, disconnect the power or data cables from expansion card(s).
5. If applicable, remove the expansion-card riser
6. Keep the Phillips #2 screwdriver ready.

**CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Steps

1. Loosen the screws that secure the integrated storage controller cable to the integrated storage controller card connector on the system board.
2. Lift the integrated storage controller cable out and move it away from the integrated storage controller card.
3. Lift one end of the card at an angle to disengage the card from the integrated storage controller card holder on system board.
4. Lift the card out of the chassis.

![Figure 53. Removing the integrated storage controller card](image-url)

1. integrated storage controller cable
2. integrated storage controller card
3. integrated storage controller card connector on the system board
4. integrated storage controller card holder
Next steps
1. If applicable, install the PCIe expansion-card riser.
2. If applicable, connect the required power or data cables to the expansion card(s).
3. Reinstall the cooling shroud.
4. If applicable open the expansion-card latch on the cooling shroud to secure the full length expansion card.
5. Follow the procedure listed in the After working inside your system section.

Related tasks
Before working inside your system
After working inside your system
Removing the cooling shroud
Removing the optional expansion card riser
Installing the optional expansion card riser
Installing the cooling shroud

Related reference
Safety instructions

Installing the integrated storage controller card

Prerequisites
1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. Remove the cooling shroud.
   🔴 NOTE: If applicable, close the expansion card latch on the cooling shroud to release the full length card.
4. If applicable, disconnect the power or data cables from expansion card(s).
5. If applicable, remove the expansion card riser
6. Keep the Phillips #2 screwdriver ready.

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Steps
1. Align the end of the integrated storage controller card opposite the connector with the integrated storage controller card holder.
2. Lower the connector side of the integrated storage controller card into the integrated storage controller card connector on the system board.
   Ensure that the tabs on the system board align with the screw holes on the integrated storage controller card.
3. Align the screws on the integrated storage controller card cable with the screw holes on the connector.
4. Tighten the screws to secure the integrated storage controller card cable with the integrated storage controller card connector on the system board.
Figure 54. Installing the integrated storage controller card

1. integrated storage controller cable
2. integrated storage controller card
3. integrated storage controller card connector on the system board
4. integrated storage controller card holder

Next steps

1. If applicable, install the PCIe expansion-card riser.
2. If applicable, connect the required power or data cables to the expansion card(s).
3. Reinstall the cooling shroud.
4. If applicable open the expansion-card latch on the cooling shroud to secure the full length expansion card.
5. Follow the procedure listed in the After working inside your system section.

Related tasks

Before working inside your system
After working inside your system
Removing the cooling shroud
Removing the optional expansion card riser
Installing the optional expansion card riser
Installing the cooling shroud

Related reference

Safety instructions

Processors and heat sinks

Use the following procedure when:

- Removing and installing a heat sink
- Installing an additional processor
- Replacing a processor
NOTE: To ensure proper system cooling, you must install a processor blank in any empty processor socket.

Removing a heat sink

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

NOTE: This is a Field Replaceable Unit (FRU). Removal and installation procedures should be performed only by Dell certified service technicians.

⚠️ CAUTION: Never remove the heat sink from a processor unless you intend to remove the processor. The heat sink is necessary to maintain proper thermal conditions.

NOTE: To ensure proper system cooling, you must install a processor blank and heat sink blank in any empty processor socket.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system.
4. If connected, disconnect the cables from expansion card(s).
5. If connected, disconnect the cables from expansion card(s).
6. If required, remove the PCIe expansion card riser.
7. Remove the cooling shroud.

⚠️ NOTE: If applicable, close the expansion card latch on the cooling shroud to release the full length card.

⚠️ WARNING: The heat sink is hot to touch for some time after the system has been powered down. Allow the heat sink to cool before removing it.

Steps

1. Loosen one of the screws that secure the heat sink to the system board.
   Allow some time (approximately 30 seconds) for the heat sink to loosen from the processor.
2. Remove the screw diagonally opposite the screw you first removed.
3. Repeat the procedure for the remaining two screws.

![Figure 55. Removing the heat sink](image)

1. retention screw (4)  
2. heat sink
Next steps
1. Remove the processor.
2. Install the heat sink.
3. Follow the procedure listed in the After working inside your system section.

Related tasks
Before working inside your system
After working inside your system
Removing the cooling shroud
Removing the optional expansion card riser
Installing the optional expansion card riser
Installing the cooling shroud
Removing a processor
Installing a processor
Installing a heat sink

Related reference
Safety instructions

Removing a processor

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

NOTE: This is a Field Replaceable Unit (FRU). Removal and installation procedures should be performed only by Dell certified service technicians.

NOTE: If you are upgrading your system, download the latest system BIOS version from Dell.com/support and follow the instructions included in the compressed download file to install the update on your system.

NOTE: You can update the system BIOS by using the Dell Lifecycle Controller.

NOTE: To ensure proper system cooling, you must install a processor blank in any empty processor socket.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
4. Remove the cooling shroud.

   NOTE: If required, close the expansion card latch on the cooling shroud to release the full length card.
5. If applicable, disconnect the power or data cables from expansion card(s).
6. If required, remove the expansion card riser.
7. Remove the heat sink.

⚠️ WARNING: The processor is hot to touch for some time after the system has been powered down. Allow the processor to cool before removing it.

⚠️ CAUTION: The processor is held in its socket under strong pressure. Be aware that the release lever can spring up suddenly if not firmly grasped.
Steps

1. Release the open first socket lever near the unlock icon by pushing the lever down and out from under the tab.

2. Release the close first socket release lever near the lock icon by pushing the lever down and out from under the tab. Lift the lever 90 degrees upward.

3. Lower the open first socket-release lever to lift the processor shield.

4. Hold the tab on the processor shield and lift the processor shield until the open first socket-release lever lifts up.

5. Lift the processor out of the socket and leave the open first socket-release lever up.

**CAUTION:** The socket pins are fragile and can be permanently damaged. Be careful not to bend the pins in the socket when removing the processor out of the socket.

**NOTE:** If you are permanently removing the processor, you must install a socket protective cap in the vacant socket to protect the socket pins and keep the socket free of dust.

**NOTE:** After removing the processor, place it in an anti-static container for reuse, return, or temporary storage. Do not touch the bottom of the processor. Touch only the side edges of the processor.

---

*Figure 56. Processor shield*

1. close first socket release lever
2. lock icon
3. processor
4. open first socket release lever
5. unlock icon
**Figure 57. Removing a processor**

1. close first socket-release lever
2. pin-1 indicator of processor
3. processor
4. slot (4)
5. processor shield
6. open first socket-release lever
7. socket
8. socket keys (4)

**Next steps**

1. Replace the processor(s).
2. Install the heat sink.
3. If removed, reinstall the PCIe expansion card riser.
4. If disconnected, reconnect the cables to the expansion card(s).
5. Reinstall the cooling shroud.
6. If required, open the expansion card latch on the cooling shroud to support the full length expansion card.
7. Follow the procedure listed in the After working inside your system section.

**Related tasks**

Before working inside your system
After working inside your system
Removing the cooling shroud
Removing the optional expansion card riser
Installing the optional expansion card riser
Installing the cooling shroud
Installing a processor
Installing a heat sink

**Related reference**

Safety instructions
Installing a processor

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
4. If you are upgrading your system, download the latest system BIOS version from Dell.com/support and follow the instructions included in the compressed download file to install the update on your system.

⚠️ NOTE: You can also update the system BIOS by using the Dell Lifecycle Controller.

5. Remove the cooling shroud.

⚠️ NOTE: The heat sink and processor are too hot to touch for some time after the system has been powered down. Allow the heat sink and processor to cool down before handling them.

⚠️ CAUTION: Never remove the heat sink from a processor unless you intend to remove the processor. The heat sink is necessary to maintain proper thermal conditions.

⚠️ NOTE: If you are installing a single processor, it must be installed in socket CPU1.

Steps

1. Unpack the new processor.

⚠️ NOTE: If the processor has previously been used in a system, remove any remaining thermal grease from the processor by using a lint-free cloth.

2. Locate the processor socket.

3. If applicable, remove the socket protective cap.

4. Release the open first socket-release lever near the unlock icon by pushing the lever down and out from under the tab.

5. Similarly, release the close first socket-release lever near the lock icon by pushing the lever down and out from under the tab. Lift the lever 90 degrees upward.

6. Hold the tab near the lock symbol on the processor shield and lift it up and out of the way.

⚠️ CAUTION: Positioning the processor incorrectly can permanently damage the system board or the processor. Be careful not to bend the pins in the socket.

⚠️ CAUTION: While removing or reinstalling the processor, wipe your hands of any contaminants. Contaminants on the processor pins such as thermal grease or oil can damage the processor.

7. Align the processor with the socket keys.

⚠️ CAUTION: Do not use force to seat the processor. When the processor is positioned correctly, it engages easily into the socket.

8. Align the pin-1 indicator of the processor with the triangle on the system board.

9. Place the processor on the socket such that the slots on the processor align with the socket keys.

10. Close the processor shield.

11. Lower the close first socket-release lever near the lock icon and push it under the tab to lock it.

12. Similarly, lower the open first socket-release lever near the unlock icon and push it under the tab to lock it.
Figure 58. Installing a processor

1. socket-release lever 1  
2. pin–1 corner of the processor  
3. processor  
4. slot (4)  
5. processor shield  
6. socket-release lever 2  
7. processor socket  
8. tab (4)

Next steps

**NOTE**: Ensure that you install the heat sink after you install the processor. The heat sink is necessary to maintain proper thermal conditions.

1. Install the heat sink.  
2. Install the cooling shroud.  
3. While booting, press F2 to enter System Setup and verify that the processor information matches the new system configuration.  
4. Run the system diagnostics to verify that the new processor operates correctly.

Related tasks

Before working inside your system  
After working inside your system  
Removing the cooling shroud  
Removing the optional expansion card riser  
Installing the optional expansion card riser  
Installing the cooling shroud  
Installing a heat sink

Related reference

Safety instructions
Installing a heat sink

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
4. Install the processor.

📝 NOTE: If you are installing a single processor, it must be installed in socket CPU1.

Steps

1. If you are using an existing heat sink, remove the thermal grease from the heat sink by using a clean lint-free cloth.
2. Use the thermal grease syringe included with your processor kit to apply the grease in a thin spiral on the top of the processor.

⚠️ CAUTION: Applying too much thermal grease can result in excess grease coming in contact with and contaminating the processor socket.

📝 NOTE: The thermal grease syringe is intended for one-time use only. Dispose of the syringe after you use it.

Figure 59. Applying thermal grease on the top of the processor

1. processor
2. thermal grease
3. thermal grease syringe
4. Place the heat sink onto the processor.
5. Tighten one of the four screws to secure the heat sink to the system board.
6. Tighten the screw diagonally opposite to the first screw you have tightened.
NOTE: Do not over-tighten the heat sink retention screws when installing the heat sink. To prevent over-tightening, tighten the retention screw until resistance is felt, and stop after the screw is seated. The screw tension should not be more than 6 in-lb (6.9 kg-cm).

6. Repeat the procedure for the remaining two screws.

Figure 60. Installing the heat sink

1. retention screw (4)  2. heat sink
3. processor socket  4. retention screw slot (4)

Next steps
1. Follow the procedure listed in the After working inside your system section.
2. While booting, press F2 to enter System Setup and verify that the processor information matches the new system configuration.
3. Run the system diagnostics to verify that the new processor operates correctly.

Related tasks
Before working inside your system
After working inside your system
Removing the cooling shroud
Removing the optional expansion card riser
Installing the optional expansion card riser
Installing the cooling shroud
Removing a processor

Related reference
Safety instructions

Power supply units (PSU)

Your system supports:
- Two 495 W, 750 W, or 1100 W AC PSU modules
- One cabled 450 W PSU module (non-redundant)
- Two 750 W DC PSU modules
  - When two identical PSUs are installed, the PSU configuration is redundant (1 + 1). In redundant mode, power is supplied to the system equally from both PSUs to maximize efficiency.
  - When only one PSU is installed, the PSU configuration is non-redundant (1 + 0). Power is supplied to the system only by the single PSU.
  - When configured in a 2+0 configuration, 1+1 redundancy will not be supported.
NOTE: If two PSUs are used, they must be of the same type and must have the same maximum output power.

NOTE: For AC PSUs, use only PSUs with the Extended Power Performance (EPP) label on the back. Mixing PSUs from earlier generations of Dell PowerEdge servers can result in a PSU mismatch condition or failure to turn on.

Hot spare feature

Your system supports the hot spare feature that significantly reduces the power overhead associated with power supply unit (PSU) redundancy.

When the hot spare feature is enabled, one of the redundant PSUs is switched to the sleep state. The active PSU supports 100 percent of the load, thus operating at higher efficiency. The PSU in the sleep state monitors output voltage of the active PSU. If the output voltage of the active PSU drops, the PSU in the sleep state returns to an active output state.

If having both PSUs active is more efficient than having one PSU in the sleep state, the active PSU can also activate the sleeping PSU.

The default PSU settings are as follows:
- If the load on the active PSU is more than 50 percent, then the redundant PSU is switched to the active state.
- If the load on the active PSU falls below 20 percent, then the redundant PSU is switched to the sleep state.

You can configure the hot spare feature by using the iDRAC settings. For more information about iDRAC settings, see the Integrated Dell Remote Access Controller User’s Guide available at Dell.com/idracmanuals.

Removing the power supply unit blank

Install the power supply unit (PSU) blank only in the second PSU bay.

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Follow the safety guidelines listed in the Safety instructions section.

Steps

If you are installing a second power supply unit (PSU), remove the PSU blank in the bay by pulling the blank outward.

⚠️ CAUTION: To ensure proper system cooling, the PSU blank must be installed in the second PSU bay in a non-redundant configuration. Remove the PSU blank only if you are installing a second PSU.
Figure 61. Removing the PSU blank
a. PSU blank
b. PSU bay

Next steps
Install the PSU or PSU blank.

Installing the power supply unit blank

Install the power supply unit (PSU) blank only in the second PSU bay.

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.

Steps

Align the power supply unit blank with the power supply unit slot and push it into the power supply unit slot until it clicks into place.
Removing an AC power supply unit

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

⚠️ CAUTION: The system needs one power supply unit (PSU) for normal operation. On power-redundant systems, remove and replace only one PSU at a time in a system that is powered on.

⚠️ NOTE: You may have to unlatch and lift the optional cable management arm if it interferes with the power supply unit (PSU) removal. For information about the cable management arm, see the system’s rack documentation.

Steps

1. Disconnect the power cable from the power source and from the PSU you intend to remove, and then remove the cables from the strap.
2. Press the release latch and slide the PSU out of the chassis by using the PSU handle.
Figure 63. Removing an AC PSU

1. release latch
2. PSU cable connector
3. PSU
4. power connector
5. PSU handle

Related tasks
Before working inside your system
After working inside your system
Installing an AC power supply unit

Related reference
Safety instructions

Installing an AC power supply unit

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

⚠️ NOTE: The maximum output power (shown in watts) is listed on the PSU label.

1. Follow the safety guidelines listed in the Safety instructions section.
2. For systems that support redundant power supply units (PSUs), ensure that both the PSUs are of the same type and have the same maximum output power
3. If installed, remove the PSU blank.

Steps

1. Slide the new PSU into the chassis until the PSU is fully seated and the release latch snaps into place.
   ⚠️ NOTE: If you unlatched the cable management arm, relatch it. For information about the cable management arm, see the rack documentation of your system.
2. Connect the power cable to the PSU and plug the cable into a power outlet.
   ⚠️ CAUTION: When connecting the power cable, secure the cable with the strap.
   ⚠️ NOTE: When installing, hot swapping, or hot-adding a new PSU, wait for 15 seconds for the system to recognize the PSU and determine its status. The PSU redundancy may not occur until discovery is complete. Wait until the new
PSU is discovered and enabled before you remove the other PSU. The PSU status indicator turns green to signify that the PSU is functioning properly.

Figure 64. Installing an AC PSU
1. release latch
2. PSU cable connector
3. PSU
4. power connector
5. PSU handle

Related tasks
Before working inside your system
After working inside your system
Removing an AC power supply unit

Related reference
Safety instructions

Non-redundant AC power supply unit (cabled)

Your system supports a cabled non-redundant 450 W AC power supply unit (PSU).

NOTE: When selecting or upgrading your system configuration, verify the system power consumption with the Dell Energy Smart Solution Advisor at Dell.com/ESSA to ensure optimum power utilization.

Removing a non redundant AC power supply unit cabled)

Prerequisites

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. Remove the cooling shroud.

NOTE: If applicable, close the expansion card latch on the cooling shroud to release the full length card.
4. If applicable, disconnect the power or data cables from expansion card (s).
5. If applicable, remove the expansion-card riser
Steps
1. Disconnect the power cable from the power source.
2. Disconnect the power cable from the power supply unit (PSU) and remove the power cables from the cable strap.
3. Disconnect all the power cables from the PSU to the system board and hard drive backplane.
4. Remove the screw securing the PSU to the chassis and slide the PSU out of the PSU cage.

Next steps
1. If applicable, install the PCIe expansion card riser.
2. If applicable, connect the required power or data cables to the expansion card(s).
3. Reinstall the cooling shroud.
4. If applicable open the expansion card latch on the cooling shroud to secure the full length expansion card.
5. Connect the power cable to the back of the PSU unit and secure the power cables to the cable strap.
6. Reconnect the power cable to the power source.
7. Follow the procedure listed in the After working inside your system section.

Related tasks
Before working inside your system
After working inside your system
Removing the cooling shroud
Removing the optional expansion card riser
Installing the optional expansion card riser
Installing the cooling shroud

Related reference
Safety instructions

Installing a non redundant AC power supply unit (cabled)

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. Remove the cooling shroud.
   
   **NOTE:** If applicable, close the expansion card latch on the cooling shroud to release the full length card.
4. If applicable, disconnect the power or data cables from expansion card (s).
5. If applicable, remove the expansion card riser

Steps

1. Unpack the new power supply unit (PSU).
2. Slide the new PSU into the PSU cage until the PSU is fully seated.
3. Tighten the screw to secure the PSU to the chassis.
4. Connect all the power cables to the system board and hard drive backplane.
**Figure 66. Installing a non redundant AC PSU**

1. standoff on the chassis  
2. screw  
3. non-redundant PSU  
4. PSU unit cage  
5. P1 cable connector  
6. P2 cable connector  
7. P3 cable connector  
8. backplane connector

**Next steps**

1. If applicable, install the PCIe expansion card riser.  
2. If applicable, connect the required power or data cables to the expansion card(s).  
3. Reinstall the cooling shroud.  
4. If applicable open the expansion card latch on the cooling shroud to secure the full length expansion card.  
5. Follow the procedure listed in the After working inside your system section.

**Related tasks**

- Before working inside your system  
- After working inside your system  
- Removing the cooling shroud  
- Removing the optional expansion card riser  
- Installing the optional expansion card riser  
- Installing the cooling shroud

**Related reference**

- Safety instructions
Wiring instructions for a DC power supply unit

Your system supports up to two \((48–60)\) V DC power supply units (PSUs).

**NOTE:** For equipment using \((48–60)\) V DC power supply units (PSUs), a qualified electrician must perform all connections to DC power and to safety grounds. Do not attempt connecting to DC power or installing grounds yourself. All electrical wiring must comply with applicable local or national codes and practices. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow all safety instructions that came with the product.

**CAUTION:** Wire the unit with copper only, unless otherwise specified, use only 10 American Wire Gauge (AWG) wire rated minimum 90 °C for source and return. Protect the \((48–60)\) V DC (1 wire) with a branch circuit over-current protection rated 50 A for DC with a high interrupt current rating.

**CAUTION:** Connect the equipment to a \((48–60)\) V DC supply source that is electrically isolated from the AC source (reliably grounded \((48–60)\) V DC SELV source). Ensure that the \((48–60)\) V DC source is efficiently secured to earth (ground).

**NOTE:** A readily accessible disconnect device that is suitably approved and rated shall be incorporated in the field wiring.

### Input requirements

- Supply voltage: \((48–60)\) V DC
- Current consumption: 32 A (maximum)

### Kit contents

- Dell part number 6RYJ9 terminal block or equivalent (1)
- #6-32 nut equipped with lock washer (1)

### Required tools

Wire-stripper pliers capable of removing insulation from size 10 AWG solid or stranded, insulated copper wire

**NOTE:** Use alpha wire part number 3080 or equivalent (65/30 stranding)

### Required wires

- One UL 10 AWG, 2 m maximum (stranded) black wire [\((48–60)\) V DC]
- One UL 10 AWG, 2 m maximum (stranded) red wire (V DC return)
- One UL 10 AWG, 2 m maximum green/yellow, green with a yellow stripe, stranded wire (safety ground)

### Assembling and connecting the safety ground wire

**Prerequisites**

**NOTE:** For equipment using \((48–60)\) V DC power supply units (PSUs), a qualified electrician must perform all connections to DC power and to safety grounds. Do not attempt connecting to DC power or installing grounds yourself. All electrical wiring must comply with applicable local or national codes and practices. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow all safety instructions that came with the product.

**Steps**

1. Strip the insulation from the end of the green or yellow wire, exposing approximately 4.5 mm (0.175 inch) of copper wire.
2. Using a hand-crimping tool (Tyco Electronics, 58433-3 or equivalent), crimp the ring-tongue terminal (Jeeson Terminals Inc., R5-4SA or equivalent) to the green or yellow wire (safety ground wire).
3. Connect the safety ground wire to the grounding post on the back of the system by using a #6-32 nut equipped with a locking washer.
Assembling the DC input power wires

Prerequisites

**NOTE:** For equipment using –(48–60) V DC power supply units (PSUs), a qualified electrician must perform all connections to DC power and to safety grounds. Do not attempt connecting to DC power or installing grounds yourself. All electrical wiring must comply with applicable local or national codes and practices. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow all safety instructions that came with the product.

Steps

1. Strip the insulation from the ends of the DC power wires, exposing approximately 13 mm (0.5 inch) of copper wire.

   **NOTE:** Reversing polarity when connecting DC power wires can permanently damage the power supply or the system.

2. Insert the copper ends into the mating connectors and tighten the captive screws at the top of the mating connector by using a Phillips #2 screwdriver.

   **NOTE:** To protect the power supply from electrostatic discharge, the captive screws must be covered with the rubber cap before inserting the mating connector into the power supply.

3. Rotate the rubber cap clockwise to fix it over the captive screws.
4. Insert the mating connector into the PSU.

Figure 69. Assembling the DC Input Power Wires
1. DC wire RTN
2. DC power connector
3. captive screw (2)
4. rubber cap
5. DC power socket
6. DC wire –48 V

Figure 70. Removing the DC Input Power Wires
1. wire RTN
2. DC power connector
3. captive screw (2)
4. rubber cap
5. DC power socket
6. wire –48 V

Removing a DC power supply unit

Prerequisites

**NOTE:** For equipment using –(48–60) V DC power supply units (PSUs), a qualified electrician must perform all connections to DC power and to safety grounds. Do not attempt connecting to DC power or installing grounds yourself. All electrical wiring must comply with applicable local or national codes and practices. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow all safety instructions that came with the product.
CAUTION: The system needs one power supply for normal operation. On power-redundant systems, remove and replace only one power supply at a time in a system that is powered on.

NOTE: You may have to unlatch and lift the optional cable management arm if it interferes with power supply removal. For information about the cable management arm, see the rack documentation of your system.

Steps
1. Disconnect the power wires from the power source and the connector from the PSU you intend to remove.
2. Disconnect the safety ground wire.
3. Press the release latch and slide the PSU out of the chassis by using the PSU handle.

**Figure 71. Removing a DC PSU**

1. release latch  
2. power supply status indicator  
3. PSU  
4. power connector  
5. PSU handle

Related tasks
Before working inside your system
After working inside your system

Related reference
Safety instructions

Installing a DC power supply unit

Prerequisites

### NOTE: For equipment using —(48–60) V DC power supply units (PSUs), a qualified electrician must perform all connections to DC power and to safety grounds. Do not attempt connecting to DC power or installing grounds yourself. All electrical wiring must comply with applicable local or national codes and practices. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow all safety instructions that came with the product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. If installed, remove the PSU blank.
4. Verify that both the PSUs are of the same type and have the same maximum output power.

### NOTE: The maximum output power (shown in watts) is listed on the PSU label.
Steps
1. Slide the PSU into the chassis until the PSU is fully seated and the release latch snaps into place.
   \(\textbf{NOTE:}\) If you have unlatched the cable management arm, relatch it. For information about the cable management arm, see the system’s rack documentation.
2. Connect the safety ground wire.
3. Install the DC power connector in the PSU.
   \(\textbf{CAUTION:}\) When connecting the power wires, ensure that you secure the wires with the strap to the PSU handle.
4. Connect the wires to a DC power source.
   \(\textbf{NOTE:}\) When installing, hot-swapping, or hot-adding a new PSU, wait for 15 seconds for the system to recognize the PSU and determine its status. The PSU status indicator turns green to signify that the PSU is functioning properly.

![Figure 72. Installing a DC PSU](image.png)

Next steps
- Follow the procedure listed in the After working inside your system section.

Related tasks
Before working inside your system
After working inside your system

Related reference
Safety instructions
Power interposer board

The power interposer board (PIB) is a board that connects the redundant power supply units (PSUs) to the system board. The PIB is only supported in systems with redundant PSUs.

Removing the power interposer board

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. Remove the cooling shroud.

⚠️ NOTE: If applicable, close the expansion card latch on the cooling shroud to release the full length card.
4. If applicable, disconnect the power or data cables from expansion card(s).
5. If applicable, remove the expansion card riser

⚠️ CAUTION: To prevent damage to the power interposer board, you must remove the power supply module(s) or power supply blank from the system before removing the power interposer board or power distribution board.

Steps

1. Remove the power supply module(s) from the back of the chassis.
2. Disconnect the power cables from the hard drive backplane and the system board.
3. Press the release latch on the PIB to release it from the hooks on the power supply unit cage.
4. Lift the PIB up and out of the chassis.

![Figure 73. Removing the power interposer board](image)

1. GPU power connector
2. power interposer board
3. release latch
4. hooks (4)
5. locking slots (4)
Next steps
1. Install the replacement power interposer board and connect all the required cables to the system board and the hard drive backplane.
2. If applicable, install the PCIe expansion card riser.
3. If applicable, connect the required power or data cables to the expansion card(s).
4. Reinstall the cooling shroud.
5. If applicable open the expansion card latch on the cooling shroud to secure the full length expansion card.
6. Follow the procedure listed in the After working inside your system section.

Related tasks
Before working inside your system
After working inside your system
Removing the cooling shroud
Removing the optional expansion card riser
Installing the power interposer board
Installing the optional expansion card riser
Installing the cooling shroud

Related reference
Safety instructions

Installing the power interposer board

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. Remove the cooling shroud.

⚠️ NOTE: If applicable, close the expansion card latch on the cooling shroud to release the full length card.

4. If applicable, disconnect the power or data cables from expansion card(s).
5. If applicable, remove the expansion card riser

Steps
1. Align the locking slots on the power interposer board with the hooks on the power supply cage and slide it into place.
2. Route the power cables as applicable, and connect the power cables to the system board and hard drive backplane.
3. Install the power supply module(s) in their original locations.

Next steps
1. If applicable, install the PCIe expansion card riser.
2. If applicable, connect the required power or data cables to the expansion card(s).
3. Reinstall the cooling shroud.
4. If applicable, open the expansion card latch on the cooling shroud to secure the full length expansion card.
5. Follow the procedure listed in the After working inside your system section.

Related tasks
Before working inside your system
After working inside your system
Removing the cooling shroud
Removing the optional expansion card riser
Removing the power interposer board
Installing the optional expansion card riser
Installing the cooling shroud

Related reference
Safety instructions

System battery
The system battery is used for low-level system functions like powering the real-time clock and storing the computer’s BIOS settings.

Replacing the system battery

Prerequisites

| NOTE: There is a danger of a new battery exploding if it is incorrectly installed. Replace the battery only with the same or equivalent type recommended by the manufacturer. For more information, see the safety information that shipped with your system. |

| CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product. |

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. Remove the cooling shroud.
4. If installed, remove the expansion card riser.

Steps

1. Locate the battery socket. For more information, see the Jumpers and connectors section.

| CAUTION: To avoid damage to the battery connector, you must firmly support the connector while installing or removing a battery. |

2. Place your finger between the securing tabs at the negative side of the battery connector and lift the battery out of the socket.

3. To install a new system battery, hold the battery with the "+" facing up and slide it under the securing tabs.
4. Press the battery into the connector until it snaps into place.

Figure 74. Removing the system battery

| a. system battery |
| b. system battery slot |
Figure 75. Installing the system battery
  a. system battery
  b. system battery slot

Next steps
1. Install the cooling shroud.
2. If removed, install the expansion card riser.
3. Follow the procedure listed in the After working inside your system section.
4. While booting, press F2 to enter System Setup and ensure the battery is operating properly.
5. Enter the correct time and date in the System Setup **Time** and **Date** fields.

Related tasks
- Before working inside your system
- After working inside your system
  - Removing the cooling shroud
  - Removing the optional expansion card riser
  - Installing the optional expansion card riser
  - Installing the cooling shroud

Related reference
- Safety instructions
- System board connectors

### Hard drive backplane

Your 12 hard drive system supports 3.5-inch (x8) SAS/SATA backplane.

**Removing the hard drive backplane**

**Prerequisites**

⚠️ **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

⚠️ **CAUTION:** To prevent damage to the hard drives and hard drive backplane, you must remove the hard drives from the system before removing the hard drive backplane.

⚠️ **CAUTION:** You must note the number of each hard drive and temporarily label them before removal so that you can replace them in the same locations.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
Steps

1. Disconnect the SAS/SATA/SSD hard drives, data cable(s) and power cable from the hard drive backplane.
2. Press the hard drive backplane release tabs to disengage the backplane from the chassis.
3. Pull the hard drive backplane away from the system until the securing hooks on the system chassis are free from the slots on the hard drive backplane.

Figure 76. Removing the hard drive backplane

1. release tab (2) 2. SAS A connector
3. backplane signal connector 4. backplane power connector
5. SAS B connector 6. hard drive connectors (8)

Figure 77. Cabling diagram of the hard drive backplane using the onboard controller

1. system board 2. SATA A cable connector on system board
3. SATA B cable connector on system board 4. signal cable connector on system board
5. hard drive backplane 6. SAS B cable connector on backplane
7. signal cable connector on backplane 8. SAS A cable connector on backplane
Figure 78. Cabling diagram of the hard drive backplane using the integrated storage controller

1. system board 2. integrated storage controller connector
3. integrated storage controller 4. signal cable connector on system board
5. hard drive backplane 6. SAS B cable connector on backplane
7. signal cable connector on backplane 8. SAS A cable connector on backplane

Next steps
1. Reconnect the data cable(s) and power cable to the hard drive backplane
2. Install all SAS/SATA/SSD hard drives into their original locations.
3. Follow the procedure listed in the After working inside your system section.

Related tasks
Before working inside your system
After working inside your system
Removing a hot swappable hard drive or SSD
Installing a hot-swap hard drive

Related reference
Safety instructions

Installing the hard drive backplane

Prerequisites
1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. Disconnect the data, signal and power cables to the backplane.
4. Remove all SAS/SATA/SSD hard drives.

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.
Steps
1. Use the hooks on the chassis as guides to align the hard drive backplane to the chassis.
2. Lower the hard drive backplane until the release tabs snap into place.
3. Connect the SAS/SATA/SSD data, signal, and power cable(s) to the backplane.

![Figure 79. Installing the hard drive backplane](image)

Next steps
1. Install all SAS/SATA/SSD hard drives in their original locations.
2. Reconnect the data, signal and power cables to the backplane.
3. Follow the procedure listed in the After working inside your system section.

Related tasks
Before working inside your system
After working inside your system
Removing a hot swappable hard drive or SSD
Installing a hot-swap hard drive

Related reference
Safety instructions

Control panel
The control panel contains the power button, the diagnostic indicators, and the front USB ports.

Removing the control panel board

Prerequisites
⚠️ **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.
CAUTION: The display module connector is a ZIF (zero insertion force) connector. Ensure that the locking tab on the connector is released before removal and insertion. The locking tab must be engaged after insertion.

NOTE: To prevent damage to the LCD display module cable, do not bend the control panel flex cable after it is inserted into the connector.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.

Steps

1. Disconnect the USB cable, control panel cable, and the LCD display module cable from the control panel board.
2. Using a Phillips #2 screwdriver, remove the two screws that secure the control panel board to the chassis.
3. Slide the control panel board toward the back and lift it out of the system.

Figure 80. Removing the control panel board

1. control panel board
2. screws (2)
3. control panel data cable
4. LCD display module cable
5. USB cable

Next steps

1. Reconnect the USB cable, control panel cable, and the LCD display module cable to the control panel board.
2. Follow the procedure listed in the After working inside your system section.

Related tasks
Before working inside your system
After working inside your system

Related reference
Safety instructions
Installing the control panel board

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.

Steps

1. Fit the control panel board in the chassis, while aligning the screw holes on the control panel board with the standoffs on the chassis.
2. Secure the control panel board to the chassis with the two screws.
   ⚠️ CAUTION: The display module connector is a ZIF (zero insertion force) connector. Ensure that the locking tab on the connector is released before removal and insertion. The locking tab must be engaged after insertion.
3. Connect the USB cable, control panel cable, and the display module cable to the control panel board.
4. Route the power and data cables through the cable retention bracket.

![Figure 81. Installing the control panel board](image)

1. control panel board
2. screws (2)
3. control panel data cable
4. LCD display module cable
5. USB cable

Next steps

1. Follow the procedure listed in the After working inside your system section.

Related tasks

Before working inside your system
Removing the control panel

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
   ⚠️ CAUTION: The display module connector is a ZIF (zero insertion force) connector. Ensure that the locking tab on the connector is released before removal and insertion. The locking tab must be engaged after insertion.

Steps

1. Disconnect the display module cable from the control panel board.
   🔄 NOTE: The control panel has seven tabs that secure it to the chassis.
   ⚠️ CAUTION: Applying excessive force may damage the control panel.
2. Slide the display module cable out of the plastic cable guide.
3. Remove the cable guide after unscrewing the two retaining screws.
4. Hold the top edge of the control panel at the corners and pull upward until the control panel tabs release.
5. Pull the control panel away from the chassis.

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Figure 82. Removing the control panel

1. locks on the control panel (7)  
2. control panel  
3. cable guide retaining screw (2)  
4. cable guide
Prerequisites

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1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.

Steps

1. Slide the left side of the control panel into the chassis so that the left tab on the control panel aligns with the slot on the chassis wall and the top left tab aligns with the slot on the top of the chassis.
2. Pull the display module cable through the opening slot in the front and into the chassis.
3. Slide the display module cable into the plastic cable guide.
4. Fix the cable guide to the chassis by screwing the two retaining screws.
5. Push the right side of the control panel until the top right tab aligns with the top of the chassis and the control panel snaps into place. ⚠️ CAUTION: The display module connector is a ZIF (zero insertion force) connector. Ensure that the locking tab on the connector is released before removal and insertion. The locking tab must be engaged after insertion.
6. Connect the display module cable to the control panel board.
Figure 83. Installing the control panel

1. locks on the control panel (7)
2. control panel
3. cable guide retaining screw (2)
4. cable guide
5. display module cable

Next steps
- Follow the procedure listed in the After working inside your system section.

Related tasks
Before working inside your system
After working inside your system

Related reference
Safety instructions

System board

A system board (also known as the motherboard) is the main printed circuit board found in systems. The system board allows communication between many of the crucial electronic components of the system, such as the central processing unit (CPU) and memory, and also provides connectors for other peripherals. Unlike a backplane, a system board contains significant number of sub-systems such as the processor expansion cards, and other components.

Removing the system board

Prerequisites
⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

⚠️ CAUTION: If you are using the Trusted Program Module (TPM) with an encryption key, you may be prompted to create a recovery key during program or System Setup. Be sure to create and safely store this recovery key. If you replace this
system board, you must supply the recovery key when you restart your system or program before you can access the encrypted data on your hard drives.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.
3. Remove or disconnect the following components:
   a. cooling shroud
   b. cooling fans
   c. power supply(s)
   d. expansion card riser
   e. integrated storage controller card
   f. internal dual SD module
   g. internal USB key (if installed)
   h. heat sink(s)/heat sink blank(s)
   i. processors(s)/processor blank(s)
   j. memory modules and memory module blanks

   **CAUTION:** To prevent damage to the processor pins when replacing a faulty system board, ensure that you cover the processor socket with the processor protective cap.

4. Keep the Phillips #2 screwdriver ready.

**Steps**

1. Disconnect the SAS cable from the system board.
2. Disconnect all other data and power cables from the system board.
   
   **CAUTION:** Take care not to damage the system identification button while removing the system board from the chassis.
   
   **CAUTION:** Do not lift the system board by holding a memory module, processor, or other components.

3. Remove the screws securing the system board to the chassis.
Figure 84. Screw location on the system board

a. system board screw (9)
b. system board holder

4. Hold the system board holder, lift the system board and slide it toward the front of the chassis.
Figure 85. Removing the system board

- system board
- system board holder

Related tasks

Before working inside your system
After working inside your system
Removing the cooling shroud
Removing the optional expansion card riser
Removing an AC power supply unit
Removing an internal SD card
Replacing the optional internal USB memory key
Removing a processor
Removing a memory module

Related reference

Safety instructions

Installing the system board

Prerequisites

⚠️ **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.
1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.

**Steps**

1. Unpack the new system board assembly.
   
   ▲ **CAUTION:** Do not lift the system board by holding a memory module, processor, or other components.
   
   ▲ **CAUTION:** Take care not to damage the system identification button while placing the system board into the chassis.

2. Hold the touch points and lower the system board into the chassis.
3. Push the system board toward the back of the chassis until the board clicks into place.

![Figure 86. Installing the system board](image)

   a. system board
   b. system board holder

**Next steps**

1. Install the Trusted Platform Module (TPM). For more information about TPM, see [Trusted Platform Module](#).
2. Install / connect the following components:
   - integrated storage controller card
   - internal USB key (if installed)
   - internal dual SD module
   - the expansion card riser
   - heat sink(s)/heat sink blank(s) and processors(s)/processor blank(s)
   - memory modules and memory module blanks
   - cooling fans
   - cooling shroud
3. Reconnect all cables to the system board.

**NOTE:** Ensure that the cables inside the system are routed along the chassis wall.

4. Follow the procedure listed in the After working inside your system section.

5. Ensure that you:
   a. Use the Easy Restore feature to restore the service tag, iDRAC license, ID modules, and BIOS settings.
   b. If Easy Restore does not function, enter the system service tag manually and import your new or existing iDRAC Enterprise license. For more information, see Integrated Dell Remote Access Controller 8 (iDRAC8) User’s Guide, at [Dell.com/esmmanuals](Dell.com/esmmanuals).
   c. Update the BIOS and iDRAC versions.
   d. Re-enable the Trusted Platform Module (TPM).

**Related tasks**

- **Before working inside your system**
- **After working inside your system**
- Installing the Trusted Platform Module
- Installing the integrated storage controller card
- Replacing the optional internal USB memory key
- Installing an internal SD card
- Installing the optional expansion card riser
- Installing a processor
- Installing memory modules
- Installing the cooling shroud
- Installing an AC power supply unit
- Restoring the Service Tag by using the Easy Restore feature
- Entering the system Service Tag by using System Setup
- Initializing the TPM for BitLocker users
- Initializing the TPM for TXT users

**Related reference**

- Safety instructions

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**Restoring the Service Tag by using the Easy Restore feature**

The Easy Restore feature enables you to restore your system’s Service Tag, license, UEFI configuration, and the system configuration data after replacing the system board. All data is automatically backed up in a backup flash device. If BIOS detects a new system board and the Service Tag in the backup flash device, BIOS prompts the user to restore the backup information.

**Steps**

1. **Turn on the system.**
   - If BIOS detects a new system board, and if the Service Tag is present in the backup flash device, BIOS displays the Service Tag, the status of the license, and the UEFI Diagnostics version.

2. **Perform one of the following steps:**
   - After the restore process is complete, BIOS prompts to restore the system configuration data.

3. **Perform one of the following steps:**
   - Press **Y** to restore the system configuration data.
   - Press **N** to use the default configuration settings.

   After the restore process is complete, the system restarts.
Entering the system Service Tag by using System Setup

If Easy Restore fails to restore the Service Tag, use System Setup to enter the Service Tag.

Steps
1. Turn on the system.
2. Press F2 to enter System Setup.
3. Click Service Tag Settings.
4. Enter the Service Tag.
   - **NOTE:** You can enter the Service Tag only when the Service Tag field is empty. Ensure that you enter the correct Service Tag. After the Service Tag is entered, it cannot be updated or changed.
5. Click Ok.
6. Import your new or existing iDRAC Enterprise license.
   For more information, see the Integrated Dell Remote Access Controller User’s Guide at Dell.com/idracmanuals.

Trusted Platform Module

Trusted Platform Module (TPM) is a dedicated microprocessor designed to secure hardware by integrating cryptographic keys into devices. A software can use a Trusted Platform Module to authenticate hardware devices. As each TPM chip has a unique and secret RSA key burned in as it is produced, it can perform the platform authentication.

- **CAUTION:** Do not attempt to remove the Trusted Platform Module (TPM) from the system board. After the TPM is installed, it is cryptographically bound to that specific system board. Any attempt to remove an installed TPM breaks the cryptographic binding, and it cannot be re-installed or installed on another system board.

- **NOTE:** This is a Field Replaceable Unit (FRU). Removal and installation procedures must be performed only by Dell certified service technicians.

Related tasks
Before working inside your system
After working inside your system

Related reference
Safety instructions

Installing the Trusted Platform Module

Prerequisites

- **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.

Steps
1. Locate the TPM connector on the system board.
   - **NOTE:** To locate the TPM connector on the system board, see the System board connectors section.
2. Align the edge connectors on the TPM with the slot on the TPM connector.
3. Insert the TPM into the TPM connector such that the plastic rivet aligns with the slot on the system board.
4. Press the plastic rivet until the rivet snaps into place.
### Next steps

1. Install the system board.
2. Follow the procedure listed in the After working inside your system section.

### Related tasks

**Before working inside your system**

**After working inside your system**

### Related reference

**Safety instructions**

### Initializing the TPM for BitLocker users

#### Steps

1. Initialize the TPM.


The **TPM Status** changes to **Enabled, Activated**.

### Initializing the TPM for TXT users

#### Steps

1. While booting your system, press F2 to enter System Setup.
2. On the **System Setup Main Menu** screen, click **System BIOS → System Security Settings**.
3. From the **TPM Security** option, select **On with Pre-boot Measurements**.
4. From the **TPM Command** option, select **Activate**.
5. Save the settings.
6. Restart your system.
7. Enter **System Setup** again.
8. On the **System Setup Main Menu** screen, click **System BIOS → System Security Settings**.
9. From the **Intel TXT** option, select **On**.
Troubleshooting your system

Safety first — for you and your system

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ℹ️ NOTE: Solution validation was performed by using the factory shipped hardware configuration.

Topics:

- Troubleshooting system startup failure
- Troubleshooting external connections
- Troubleshooting the video subsystem
- Troubleshooting a USB device
- Troubleshooting iDRAC Direct (USB XML configuration)
- Troubleshooting iDRAC Direct (Laptop connection)
- Troubleshooting a serial I/O device
- Troubleshooting a NIC
- Troubleshooting a wet system
- Troubleshooting a damaged system
- Troubleshooting the system battery
- Troubleshooting power supply units
- Troubleshooting cooling problems
- Troubleshooting cooling fans
- Troubleshooting system memory
- Troubleshooting an internal USB key
- Troubleshooting an SD card
- Troubleshooting an optical drive
- Troubleshooting a tape backup unit
- Troubleshooting a hard drive
- Troubleshooting a storage controller
- Troubleshooting expansion cards
- Troubleshooting processors
- System messages

Troubleshooting system startup failure

If you boot the system to the BIOS boot mode after installing an operating system from the UEFI Boot Manager, the system stops responding. To avoid this issue, you must boot to the same boot mode in which you installed the operating system.

For all other startup issues, note the system messages that appear on the screen.

Troubleshooting external connections

Before troubleshooting any external devices, ensure that all external cables are securely attached to the external connectors on your system before troubleshooting any external devices.
Troubleshooting the video subsystem

Prerequisites

**NOTE:** Ensure the Local Server Video Enabled option is selected in the iDRAC Graphical User Interface (GUI), under Virtual Console. If this option is not selected, local video is disabled.

Steps

1. Check the cable connections (power and display) to the monitor.
2. Check the video interface cabling from the system to the monitor.
3. Run the appropriate diagnostic test.

Results

If the tests run successfully, the problem is not related to video hardware.

Next steps

If the tests fail, see the Getting help section.

Related tasks

Contacting Dell

Related reference

Getting help

Troubleshooting a USB device

Prerequisites

**NOTE:** Follow steps 1 to 6 to troubleshoot a USB keyboard or mouse. For other USB devices, go to step 7.

Steps

1. Disconnect the keyboard and/or mouse cables from the system and reconnect them.
2. If the problem persists, connect the keyboard and/or mouse to another USB port on the system.
3. If the problem is resolved, restart the system, enter System Setup, and check if the non-functioning USB ports are enabled.

**NOTE:** Older operating systems may not support USB 3.0.

4. Check if USB 3.0 is enabled in System Setup. If enabled, disable it and see if the issue is resolved.
5. In iDRAC Settings Utility, ensure that USB Management Port Mode is configured as Automatic or Standard OS Use.
6. If the problem is not resolved, replace the keyboard and/or mouse with a known working keyboard or mouse.
   If the problem is not resolved, proceed to step 7 to troubleshoot other USB devices attached to the system.
7. Turn off all attached USB devices, and disconnect them from the system.
8. Restart the system.
9. If your keyboard is functioning, enter System Setup, verify that all USB ports are enabled on the Integrated Devices screen. If your keyboard is not functioning, use remote access to enable or disable the USB options.
10. Check if USB 3.0 is enabled in System Setup. If it is enabled, disable it and restart your system.
11. If the system is not accessible, reset the NVRAM CLR jumper inside your system and restore the BIOS to the default settings. See the System board jumper setting section
12. In the IDRAC Settings Utility, ensure that USB Management Port Mode is configured as Automatic or Standard OS Use.
13. Reconnect and turn on each USB device one at a time.
14. If a USB device causes the same problem, turn off the device, replace the USB cable with a known good cable, and turn on the device.
Next steps
If all troubleshooting fails, see the Getting help section.

Related reference
Getting help

Troubleshooting iDRAC Direct (USB XML configuration)

For information about USB storage device and server configuration, see the Integrated Dell Remote Access Controller User’s Guide at Dell.com/idracmanuals.

Steps

1. Ensure that your USB storage device is connected to the front USB Management Port, identified by icon.
2. Ensure that your USB storage device is configured with an NTFS or an FAT32 file system with only one partition.
3. Verify that the USB storage device is configured correctly. For more information about configuring the USB storage device, see the Integrated Dell Remote Access Controller User’s Guide at Dell.com/idracmanuals.
4. In the iDRAC Settings Utility, ensure that USB Management Port Mode is configured as Automatic or iDRAC Direct Only.
5. Ensure that the IDRAC Managed: USB XML Configuration option is either Enabled or Enabled only when the server has default credential settings.
6. Remove and reinsert the USB storage device.
7. If import operation does not work, try with a different USB storage device.

Next steps
If all troubleshooting fails, see the Getting help section.

Troubleshooting iDRAC Direct (Laptop connection)

For information about USB laptop connection and server configuration, see the Integrated Dell Remote Access Controller User’s Guide at Dell.com/idracmanuals.

Steps

1. Ensure that your laptop is connected to the front USB Management Port, identified by icon with a USB Type A/A cable.
2. On the IDRAC Settings Utility screen, ensure that USB Management Port Mode is configured as Automatic or iDRAC Direct Only.
3. If the laptop is running Windows operating system, ensure that the iDRAC Virtual USB NIC device driver is installed.
4. If the driver is installed, ensure that you are not connected to any network through WiFi or cabled ethernet, as iDRAC Direct uses a non-routable address.

Next steps
If all troubleshooting fails, see the Getting help section.

Troubleshooting a serial I/O device

Steps

1. Turn off the system and any peripheral devices connected to the serial port.
2. Swap the serial interface cable with a known working cable, and turn on the system and the serial device.
If the problem is resolved, replace the interface cable with a known working cable.

3. Turn off the system and the serial device, and swap the serial device with a compatible device.
4. Turn on the system and the serial device.

Next steps
If the problem persists, see the Getting help section.

Related reference
Getting help

Troubleshooting a NIC

Steps
1. Run the appropriate diagnostic test. For more information, see the Using system diagnostics section for the available diagnostic tests.
2. Restart the system and check for any system messages pertaining to the NIC controller.
3. Check the appropriate indicator on the NIC connector:
   • If the link indicator does not glow, the cable connected might be disengaged.
   • If the activity indicator does not glow, the network driver files might be damaged or missing.
     Install or replace the drivers as necessary. For more information, see the NIC documentation.
   • Try another known good network cable.
   • If the problem persists, use another connector on the switch or hub.
4. Ensure that the appropriate drivers are installed and the protocols are bound. For more information, see the NIC documentation.
5. Enter System Setup and confirm that the NIC ports are enabled on the Integrated Devices screen.
6. Ensure that all the NICs, hubs, and switches on the network are set to the same data transmission speed and duplex. For more information, see the documentation for each network device.
7. Ensure that all network cables are of the proper type and do not exceed the maximum length.

Next steps
If the problem persists, see the Getting help section.

Related reference
Getting help
Using system diagnostics

Troubleshooting a wet system

Prerequisites
⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Steps
1. Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
2. Remove the system cover.
3. Remove the following components (if installed) from the system:
   • Power supply unit(s)
   • Optical drive
   • Hard drives
- Hard drive backplane
- USB memory key
- Hard drive tray
- Cooling shroud
- Expansion card risers (if installed)
- Expansion cards
- Cooling fan assembly (if installed)
- Cooling fans
- Memory modules
- Processor(s) and heat sink(s)
- System board

4. Let the system dry thoroughly for at least 24 hours.
5. Reinstall the components you removed in step 3 except the expansion cards.
6. Install the system cover.
7. Turn on the system and attached peripherals.
   If the problem persists, see the Getting help section.
8. If the system starts properly, turn off the system, and reinstall all the expansion cards that you removed.
9. Run the appropriate diagnostic test. For more information, see the Using system diagnostics section.

Related reference
Getting help
Using system diagnostics

Troubleshooting a damaged system

Prerequisites

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Steps

1. Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
2. Remove the system cover.
3. Ensure that the following components are properly installed:
   - cooling shroud
   - expansion card risers (if installed)
   - expansion cards
   - power supply unit(s)
   - cooling fan assembly (if installed)
   - cooling fans
   - processor(s) and heat sink(s)
   - memory modules
   - hard drive carriers/cage
   - hard drive backplane
4. Ensure that all cables are properly connected.
5. Install the system cover.
6. Run the appropriate diagnostic test. For more information, see the Using system diagnostics section.
Troubleshooting the system battery

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

NOTE: If the system is turned off for long periods of time (for weeks or months), the NVRAM may lose its system configuration information. This situation is caused by a defective battery.

NOTE: Some software may cause the system time to speed up or slow down. If the system seems to operate normally except for the time set in System Setup, the problem may be caused by a software, rather than by a defective battery.

Steps

1. Re-enter the time and date in System Setup.
2. Turn off the system, and disconnect it from the electrical outlet for at least an hour.
3. Reconnect the system to the electrical outlet, and turn on the system.
4. Enter System Setup.
   If the date and time displayed in System Setup are not correct, check the System Error Log (SEL) for system battery messages.

Next steps
If the problem persists, see the Getting help section.

Related reference
Getting help
Using system diagnostics

Troubleshooting power supply units

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Steps

1. Press the power button to ensure that your system is turned on. If the power indicator does not glow when the power button is pressed, press the power button firmly.
2. Plug in another working power supply unit to ensure that the system board is not faulty.
3. Ensure that no loose connections exist.

Next steps
If the problem persists, see the Getting help section.

Related reference
Getting help
For example, loose power cables.

4. Ensure that the power source meets applicable standards.

5. Ensure that there are no short circuits.

6. Have a qualified electrician check the line voltage to ensure that it meets the needed specifications.

**Troubleshooting power supply unit problems**

**Steps**

1. Ensure that no loose connections exist.
   For example, loose power cables.

2. Ensure that the power supply handle/LED indicates that the power supply is working properly.

3. If you have recently upgraded your system, ensure that the power supply unit has enough power to support the new system.

4. If you have a redundant power supply configuration, ensure that both the power supply units are of the same type and wattage.
   If the LED You may have to upgrade to a higher wattage power supply unit.

5. Ensure that you use only power supply units with the Extended Power Performance (EPP) label on the back.

6. Reseat the power supply unit.

   **NOTE:** After installing a power supply unit, allow several seconds for the system to recognize the power supply unit and determine if it is working properly.

   If the problem persists, see the Getting help section.

**Related reference**

**Getting help**

**Troubleshooting cooling problems**

**CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Ensure that the following conditions exist:

- System cover, cooling shroud, EMI filler panel, memory module blank, or back filler bracket is not removed.
- Ambient temperature is not higher than the system specific ambient temperature.
- External airflow is not obstructed.
- A cooling fan is not removed or has not failed.
- The expansion card installation guidelines have been followed.

Additional cooling can be added by one of the following methods:

From the iDRAC web GUI:

1. Click **Hardware > Fans > Setup**.

2. From the **Fan Speed Offset** drop-down list, select the cooling level required or set the minimum fan speed to a custom value.

From F2 System Setup:

1. Select **iDRAC Settings > Thermal**, and set a higher fan speed from the fan speed offset or minimum fan speed.

From RACADM commands:

1. Run the command `racadm help system.thermalsettings`

For more information, see the Integrated Dell Remote Access User’s Guide at [Dell.com/idracmanuals](http://Dell.com/idracmanuals).
Troubleshooting cooling fans

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

ℹ️ NOTE: The fan number is referenced by the systems management software. In the event of a problem with a particular fan, you can easily identify and replace it by noting down the fan numbers on the cooling fan assembly.

1. Follow the safety guidelines listed in the Safety instructions section.
2. Follow the procedure listed in the Before working inside your system section.

Steps

1. Reseat the fan or the fan's power cable.
2. Restart the system.

Next steps

1. Follow the procedure listed in the After working inside your system section.
2. If the problem persists, see the Getting help section.

Related reference

Getting help

Troubleshooting system memory

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Steps

1. If the system is operational, run the appropriate system diagnostic test. See the Using system diagnostics section for the available diagnostic tests.
   If the diagnostic tests indicate a fault, follow the corrective actions provided by the diagnostic tests.
2. If the system is not operational, turn off the system and attached peripherals, and unplug the system from the power source. Wait at least for 10 seconds, and then reconnect the system to the power source.
3. Turn on the system and attached peripherals, and note the messages on the screen.
   If an error message is displayed indicating a fault with a specific memory module, go to step 12.
4. Enter System Setup, and check the system memory setting. Make any changes to the memory settings, if needed.
   If the memory settings match the installed memory but the problem still persists, go to step 12.
5. Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
6. Remove the system cover.
7. Check the memory channels and ensure that they are populated correctly.
   ℹ️ NOTE: See the system event log or system messages for the location of the failed memory module. Reinstall the memory device.
8. Reseat the memory modules in their sockets.
9. Install the system cover.
Troubleshooting an internal USB key

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Steps

1. Enter System Setup and ensure that the USB key port is enabled on the Integrated Devices screen.
2. Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
3. Remove the system cover.
4. Locate the USB key and reseat it.
5. Install the system cover.
6. Turn on the system and attached peripherals, and check if the USB key is functioning.
7. If the problem is not resolved, repeat step 2 and step 3.
8. Insert a known working USB key.
9. Install the system cover.

Next steps

If the problem persists, see the Getting help section.

Related reference

Getting help

Troubleshooting an SD card

Prerequisites

⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Steps

1. Enter System Setup and check the system memory setting.
2. If the problem is not resolved, proceed with step 11.
3. Remove the system cover.
4. If a diagnostic test or error message indicates a specific memory module as faulty, swap or replace the module with a known working memory module.
5. To troubleshoot an unspecified faulty memory module, replace the memory module in the first DIMM socket with a module of the same type and capacity.
6. If an error message is displayed on the screen, this may indicate a problem with the installed DIMM type(s), incorrect DIMM installation, or defective DIMM(s). Follow the on-screen instructions to resolve the problem.
7. Install the system cover.
8. As the system boots, observe any error message that is displayed and the diagnostic indicators on the front of the system.
9. If the memory problem persists, repeat step 12 through step 15 for each memory module installed.

Next steps

If the problem persists, see the Getting help section.

Related reference

Getting help

Using system diagnostics
NOTE: Certain SD cards have a physical write-protect switch on the card. If the write-protect switch is turned on, the SD card is not writable.

Steps
1. Enter System Setup, and ensure that the Internal SD Card Port is enabled.
2. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet.
3. Remove the system cover.
   
   NOTE: When an SD card failure occurs, the internal dual SD module controller notifies the system. On the next restart, the system displayed a message indicating the failure. If redundancy is enabled at the time of SD card failure, a critical alert will be logged and chassis health will degrade.
4. Replace the failed SD card with a new SD card.
5. Install the system cover.
6. Reconnect the system to its electrical outlet and turn on the system, including any attached peripherals.
7. Enter System Setup, and ensure that the Internal SD Card Port and Internal SD Card Redundancy modes are set to the needed modes.
   
   Verify that the correct SD slot is set as Primary SD Card.
8. Check if the SD card is functioning properly.
9. If the Internal SD Card Redundancy option is set to Enabled at the time of the SD card failure, the system prompts you to perform a rebuild.
   
   NOTE: The rebuild is always sourced from the primary SD card to the secondary SD card.

Troubleshooting an optical drive

Prerequisites

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Steps
1. Try using a different CD or DVD.
2. If the problem is not resolved, enter System Setup and ensure that the integrated SATA controller and the drive's SATA port are enabled.
3. Run the appropriate diagnostic test.
4. Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
5. If installed, remove the bezel.
6. Remove the system cover.
7. Ensure that the interface cable is securely connected to the optical drive and to the controller.
8. Ensure that a power cable is properly connected to the drive.
9. Install the system cover.

Next steps
If the problem persists, see the Getting help section.

Related reference
Getting help
Using system diagnostics
Troubleshooting a tape backup unit

Prerequisites

**CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Steps

1. Use a different tape cartridge.
2. Ensure that the device drivers for the tape backup unit are installed and are configured correctly. See your tape drive documentation for more information about device drivers.
3. Reinstall the tape-backup software as instructed in the tape-backup software documentation.
4. Ensure that the interface cable of the tape drive is connected to the external port on the controller card.
5. Perform the following steps to ensure that the controller card is properly installed:
   a) Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
   b) Remove the system cover.
   c) Reseat the controller card in the expansion card slot.
   d) Install the system cover.
   e) Turn on the system and attached peripherals.
6. Run the appropriate diagnostic test. For more information, see the Using system diagnostics.

Next steps

If you cannot resolve the problem, see the Getting help section.

Related reference

Getting help
Using system diagnostics

Troubleshooting a hard drive

Prerequisites

**CAUTION:** This troubleshooting procedure can erase data stored on the hard drive. Before you proceed, back up all files on the hard drive.

**CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Steps

1. Run the appropriate diagnostic test. See the Using system diagnostics section. Depending on the results of the diagnostics test, proceed as needed through the following steps.
2. If your system has a RAID controller and your hard drives are configured in a RAID array, perform the following steps:
   a) Restart the system and press F10 during system startup to run the Dell Lifecycle Controller, and then run the Hardware Configuration wizard to check the RAID configuration. See the Dell Lifecycle Controller documentation or online help for information about RAID configuration.
   b) Ensure that the hard drives are configured correctly for the RAID array.
   c) Take the hard drive offline and reseat the drive.
   d) Exit the configuration utility and allow the system to boot to the operating system.
3. Ensure that the needed device drivers for your controller card are installed and are configured correctly. See the operating system documentation for more information.
4. Restart the system and enter the System Setup.
5. Verify that the controller is enabled and the drives are displayed in the System Setup.

Next steps
If the problem persists, see the Getting help section.

Troubleshooting a storage controller

⚠️ **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

**NOTE:** When troubleshooting a SAS or PERC controller, see the documentation for your operating system and the controller.

1. Run the appropriate diagnostic test. See the Using system diagnostics section.
2. Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
3. Remove the system cover.
4. Verify that the installed expansion cards are compliant with the expansion card installation guidelines.
5. Ensure that each expansion card is firmly seated in its connector.
6. Install the system cover.
7. Reconnect the system to the electrical outlet, and turn on the system and attached peripherals.
8. If the problem is not resolved, turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
9. Remove the system cover.
10. Remove all expansion cards installed in the system.
11. Install the system cover.
12. Reconnect the system to the electrical outlet, and turn on the system and attached peripherals.
13. Run the appropriate diagnostic test. See the Using system diagnostics section. If the tests fail, see the Getting help section.
14. For each expansion card you removed in step 10, perform the following steps:
   a. Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
   b. Remove the system cover.
   c. Reinstall one of the expansion cards.
   d. Install the system cover.
   e. Run the appropriate diagnostic test. See the Using system diagnostics section.

If the problem persists, see the Getting help section.

Related reference
Getting help
Using system diagnostics

Troubleshooting expansion cards

Prerequisites

⚠️ **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

**NOTE:** When troubleshooting an expansion card, you also have to see the documentation for your operating system and the expansion card.
Steps
1. Run the appropriate diagnostic test. See the Using system diagnostics section.
2. Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
3. Remove the system cover.
4. Ensure that each expansion card is firmly seated in its connector.
5. Install the system cover.
6. Turn on the system and attached peripherals.
7. If the problem is not resolved, turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
8. Remove the system cover.
9. Remove all expansion cards installed in the system.
10. Install the system cover.
11. Run the appropriate diagnostic test. See the Using system diagnostics section.
12. For each expansion card you removed in step 8, perform the following steps:
   a) Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
   b) Remove the system cover.
   c) Reinstall one of the expansion cards.
   d) Install the system cover.
   e) Run the appropriate diagnostic test. See the Using system diagnostics section.

Next steps
If the problem persists, see the Getting help section.

Related reference
Getting help
Using system diagnostics

Troubleshooting processors

Prerequisites
⚠️ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Steps
1. Run the appropriate diagnostics test. See the Using system diagnostics section.
2. Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
3. Remove the system cover.
4. Ensure that the processor and heat sink are properly installed.
5. Install the system cover.
6. Run the appropriate diagnostic test. See the Using system diagnostics section.
7. If the problem persists, see the Getting help section.

Related reference
Getting help
Using system diagnostics
System messages

For a list of event and error messages generated by the system firmware and agents that monitor system components, see the Dell Event and Error Messages Reference Guide at Dell.com/openmanagemanuals > OpenManage software.

Warning messages

A warning message alerts you to a possible problem and prompts you to respond before the system continues a task. For example, before you format a hard drive, a message warns you that you may lose all data on the hard drive. Warning messages usually interrupt the task and need you to respond by typing y (yes) or n (no).

NOTE: Warning messages are generated by either the application or the operating system. For more information, see the documentation that shipped with the operating system or application.

Diagnostic messages

The system diagnostic utility will generate messages if there are errors detected when you run diagnostic tests on your system. For more information about system diagnostics, see the Using system diagnostics section.

Related reference

Getting help
Using system diagnostics

Alert messages

The systems management software generates alert messages for your system. Alert messages include information, status, warning, and failure messages for drive, temperature, fan, and power conditions. For more information, see the systems management software documentation links listed in the Documentation resources section of this manual.
Using system diagnostics

If you experience a problem with your system, run the system diagnostics before contacting Dell for technical assistance. The purpose of running system diagnostics is to test your system hardware without requiring additional equipment or risking data loss. If you are unable to fix the problem yourself, service and support personnel can use the diagnostics results to help you solve the problem.

Topics:

- Dell Embedded System Diagnostics

Dell Embedded System Diagnostics

NOTE: The Dell Embedded System Diagnostics is also known as Enhanced Pre-boot System Assessment (ePSA) diagnostics.

The Embedded System Diagnostics provides a set of options for particular device groups or devices allowing you to:

- Run tests automatically or in an interactive mode
- Repeat tests
- Display or save test results
- Run thorough tests to introduce additional test options to provide extra information about the failed device(s)
- View status messages that inform you if tests are completed successfully
- View error messages that inform you of problems encountered during testing

When to use the Embedded System Diagnostics

Run the Embedded System Diagnostics (ePSA) if your system does not boot.

Running the Embedded System Diagnostics from Boot Manager

Prerequisites

Run the Embedded System Diagnostics (ePSA) if your system does not boot.

Steps

1. When the system is booting, press F11.
2. Use the up arrow and down arrow keys to select System Utilities > Launch Diagnostics.
   The ePSA Pre-boot System Assessment window is displayed, listing all devices detected in the system. The diagnostics starts executing the tests on all the detected devices.

Running the Embedded System Diagnostics from the Dell Lifecycle Controller

Steps

1. As the system boots, press F11.
2. Select Hardware Diagnostics → Run Hardware Diagnostics.
   The ePSA Pre-boot System Assessment window is displayed, listing all devices detected in the system. The diagnostics starts executing the tests on all the detected devices.
### System diagnostic controls

<table>
<thead>
<tr>
<th>Menu</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Configuration</td>
<td>Displays the configuration and status information of all detected devices.</td>
</tr>
<tr>
<td>Results</td>
<td>Displays the results of all tests that are run.</td>
</tr>
<tr>
<td>System health</td>
<td>Provides the current overview of the system performance.</td>
</tr>
<tr>
<td>Event log</td>
<td>Displays a time-stamped log of the results of all tests run on the system.</td>
</tr>
<tr>
<td></td>
<td>This is displayed if at least one event description is recorded.</td>
</tr>
</tbody>
</table>
This topic provides specific information about the system jumpers. It also provides some basic information about jumpers and switches and describes the connectors on the various boards in the system. Jumpers on the system board help to disable system and setup passwords. You must know the connectors on the system board to install components and cables correctly.

Topics:
- System board jumper settings
- System board connectors
- Disabling a forgotten password

System board jumper settings

For information on resetting the password jumper to disable a password, see the Disabling a Forgotten Password section.

<table>
<thead>
<tr>
<th>Jumper</th>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PWRD_EN</td>
<td><img src="default" alt="2-4-6" /></td>
<td>The password reset feature is enabled (pins 2–4).</td>
</tr>
<tr>
<td></td>
<td>![2-4-6]</td>
<td>The password reset feature is disabled (pins 4–6). The iDRAC local access is unlocked at the next AC power cycle.</td>
</tr>
<tr>
<td>NVRAM_CLR</td>
<td><img src="default" alt="1-3-5" /></td>
<td>The configuration settings are retained at the next system boot (pins 3–5).</td>
</tr>
<tr>
<td></td>
<td>![1-3-5]</td>
<td>The configuration settings are cleared at system boot (pins 1–3).</td>
</tr>
</tbody>
</table>

Related tasks
- Disabling a forgotten password
## System board connectors

### Figure 88. System board connectors and jumpers

![System board connectors](image)

### Table 42. System board connectors and jumpers

<table>
<thead>
<tr>
<th>Item</th>
<th>Connector</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>PCIE_G2_X1 and PCIE_G2_X4</td>
<td>PCIE Slot 5 (x4) and Slot 4 (x1)</td>
</tr>
<tr>
<td>2</td>
<td>PCIE_G3_X16 and PCIE_G3_X16</td>
<td>PCIE Slot 3 (next to Slot 4) and Slot 2 (next to Slot 1)</td>
</tr>
<tr>
<td>3</td>
<td>PCIE_G3_X8</td>
<td>PCIE card Slot 1</td>
</tr>
<tr>
<td>4</td>
<td>BATTERY</td>
<td>System battery connector</td>
</tr>
<tr>
<td>5</td>
<td>B1, B2</td>
<td>DIMMS for CPU2 channels 0&amp;1</td>
</tr>
<tr>
<td>6</td>
<td>J-AMEA</td>
<td>iDrac ports card connector</td>
</tr>
<tr>
<td>7</td>
<td>CPU2</td>
<td>Processor socket 2</td>
</tr>
<tr>
<td>8</td>
<td>B3, B4</td>
<td>DIMMS for CPU2 channels 2&amp;3</td>
</tr>
<tr>
<td>9</td>
<td>CPU2_PWR_C (P3)</td>
<td>CPU2 power connector</td>
</tr>
<tr>
<td>10</td>
<td>IDSDM</td>
<td>Internal Dual SD Module</td>
</tr>
<tr>
<td>11</td>
<td>INTRUSION</td>
<td>Intrusion switch connector</td>
</tr>
<tr>
<td>12</td>
<td>FAN6</td>
<td>Cooling fan 6 connector</td>
</tr>
<tr>
<td>13</td>
<td>A1,A5,A2,A6</td>
<td>DIMMS for CPU1 channels 0&amp;1</td>
</tr>
<tr>
<td>14</td>
<td>FAN5</td>
<td>Cooling fan 5 connector</td>
</tr>
<tr>
<td>15</td>
<td>CPU1</td>
<td>Processor socket 1</td>
</tr>
<tr>
<td>16</td>
<td>FAN4</td>
<td>Cooling fan 4 connector</td>
</tr>
<tr>
<td>Item</td>
<td>Connector</td>
<td>Description</td>
</tr>
<tr>
<td>------</td>
<td>-----------</td>
<td>-------------</td>
</tr>
<tr>
<td>17</td>
<td>PWR_CONN B(P2)</td>
<td>CPU1 power connector</td>
</tr>
<tr>
<td>18</td>
<td>A8,A4,A7,A3</td>
<td>DIMMS for CPU1 channels 2&amp;3</td>
</tr>
<tr>
<td>19</td>
<td>FAN3</td>
<td>Cooling fan 3 connector</td>
</tr>
<tr>
<td>20</td>
<td>FAN2</td>
<td>Cooling fan 2 connector</td>
</tr>
<tr>
<td>21</td>
<td>MINI PERC C-Stack</td>
<td>Mini PERC C-Stack connector</td>
</tr>
<tr>
<td>22</td>
<td>BP_SIG</td>
<td>Backplane signal connector</td>
</tr>
<tr>
<td>23</td>
<td>ODD_PWR</td>
<td>Power for the optical drive</td>
</tr>
<tr>
<td>24</td>
<td>SYS_PWR_CONN(P1)</td>
<td>24-pin power connector</td>
</tr>
<tr>
<td>25</td>
<td>FP_USB</td>
<td>Front USB connector</td>
</tr>
<tr>
<td>26</td>
<td>SATA_CDROM</td>
<td>Optical drive SATA connector</td>
</tr>
<tr>
<td>27</td>
<td>PIB_CONN</td>
<td>Power interface board signal connector</td>
</tr>
<tr>
<td>28</td>
<td>SATA_TBU</td>
<td>Tape backup unit SATA connector</td>
</tr>
<tr>
<td>29</td>
<td>SW_RAID_B</td>
<td>Internal SATA B connector</td>
</tr>
<tr>
<td>30</td>
<td>CTRL_PNL</td>
<td>Control panel signal connector</td>
</tr>
<tr>
<td>31</td>
<td>SW_RAID_A</td>
<td>Internal SATA A connector</td>
</tr>
<tr>
<td>32</td>
<td>INT_USB3.0</td>
<td>Internal USB3 port</td>
</tr>
<tr>
<td>33</td>
<td>TPM_MODULE</td>
<td>Trusted Platform Module connector</td>
</tr>
<tr>
<td>34</td>
<td>J_PSWD_NVRAM</td>
<td>Clear password / NVRAM jumpers. See the System board jumper settings section.</td>
</tr>
</tbody>
</table>

Related tasks
System board jumper settings

Disabling a forgotten password

The software security features of the system include a system password and a setup password. The password jumper enables these password features or disables them and clears any password(s) currently in use.

Prerequisites

⚠️ **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

Steps

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet.
2. Remove the system cover.
3. Move the jumper on the system board jumper from pins 4 and 6 to pins 2 and 4.
4. Install the system cover.

   The existing passwords are not disabled (erased) until the system boots with the jumper on pins 2 and 4. However, before you assign a new system and/or setup password, you must move the jumper back to pins 4 and 6.

   **NOTE:** If you assign a new system and/or setup password with the jumper on pins 2 and 4, the system disables the new password(s) the next time it boots.

5. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.
6. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet.
7. Remove the system cover.
8. Move the jumper on the system board jumper from pins 2 and 4 to pins 4 and 6.
9. Install the system cover.
10. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.
11. Assign a new system and/or setup password.
Topics:

- Contacting Dell
- Accessing system information by using QRL

## Contacting Dell

Dell provides several online and telephone-based support and service options. If you do not have an active internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog. Availability varies by country and product, and some services may not be available in your area. To contact Dell for sales, technical assistance, or customer-service issues:

### Steps

1. Go to [Dell.com/support](Dell.com/support).
2. Select your country from the drop-down menu on the lower right corner of the page.
3. For customized support:
   a) Enter your system Service Tag in the **Enter your Service Tag** field.
   b) Click **Submit**.
      The support page that lists the various support categories is displayed.
4. For general support:
   a) Select your product category.
   b) Select your product segment.
   c) Select your product.
      The support page that lists the various support categories is displayed.
5. For contact details of Dell Global Technical Support:
   a) Click **Global Technical Support**.
   b) The **Contact Technical Support** page is displayed with details to call, chat, or e-mail the Dell Global Technical Support team.

## Accessing system information by using QRL

You can use the Quick Resource Locator (QRL) to get immediate access to the information about your system.

### Prerequisites

Ensure that your smartphone or tablet has the QR code scanner installed.

The QRL includes the following information about your system:

### About this task

- How-to videos
- Reference materials, including the Owner’s Manual, LCD diagnostics, and mechanical overview
- Your system service tag to quickly access your specific hardware configuration and warranty information
- A direct link to Dell to contact technical assistance and sales teams

### Steps

1. Go to [Dell.com/QRL](Dell.com/QRL) and navigate to your specific product or
2. Use your smartphone or tablet to scan the model-specific Quick Resource (QR) code on your Dell PowerEdge system or in the Quick Resource Locator section.
Quick Resource Locator (QRL)

Use the Quick Resource Locator (QRL) to get immediate access to system information and how-to videos. This can be done by visiting www.Dell.com/QRL or by using your smartphone or tablet and a model specific Quick Resource (QR) code located on your Dell PowerEdge system. To try out the QR code, scan the following image.